PowerChart Touch & Cerner Message Center App

Note: The PowerChart Touch app can only be added on an iOS device. The Cerner Message Center can be added to both iOS and Android OS devices.

Physicians can now access Cerner on their smartphones and tablets. The Cerner Mobility Suite is not a replacement for the full Cerner application on the desktop, but it has lots of features tailored to a mobile experience. The Message Center app works much like the desktop application and can run on iOS or Android. It provides access to dozens of the desktop Cerner PowerChart functions.

To get started you will need a code from the USA Health IT department. To obtain a code send an email to IT.HelpDesk@health.southalabama.edu***. You will receive an email back with the code.***

First, launch the app store. The icon may look like either of these two icons:
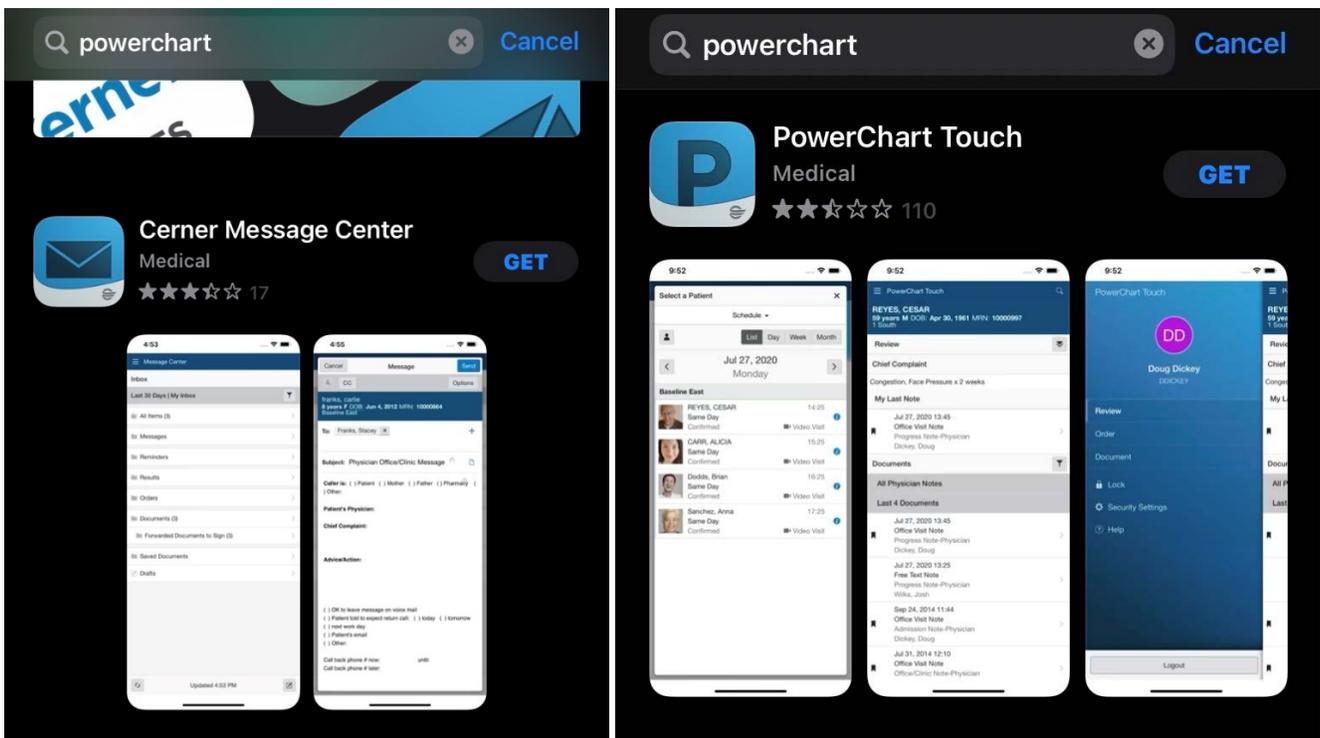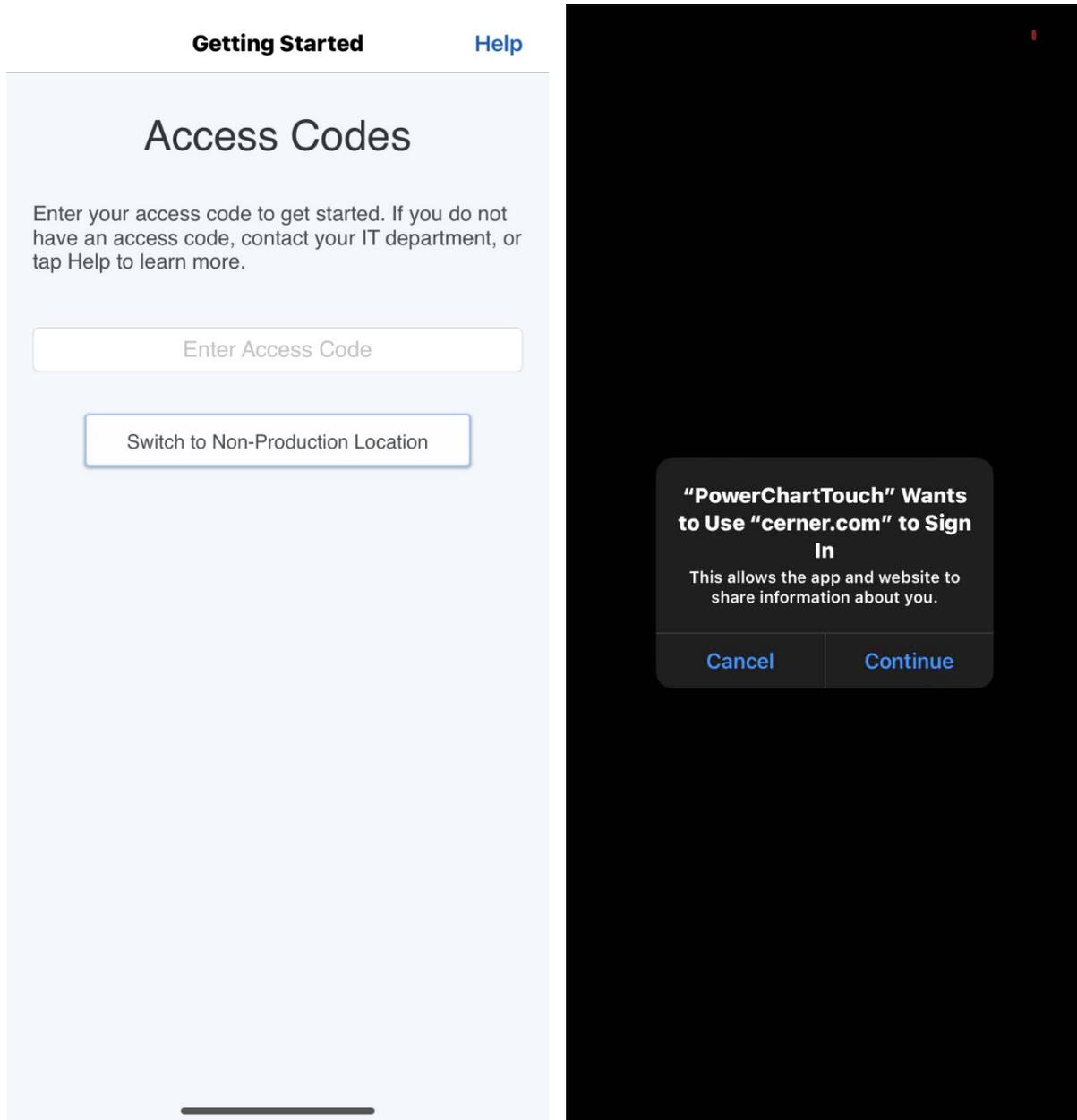

App Store (iOS)

Play Store (android)

Search for the app in the app store by typing keyword "powerchart" in the search bar, as pictured below:
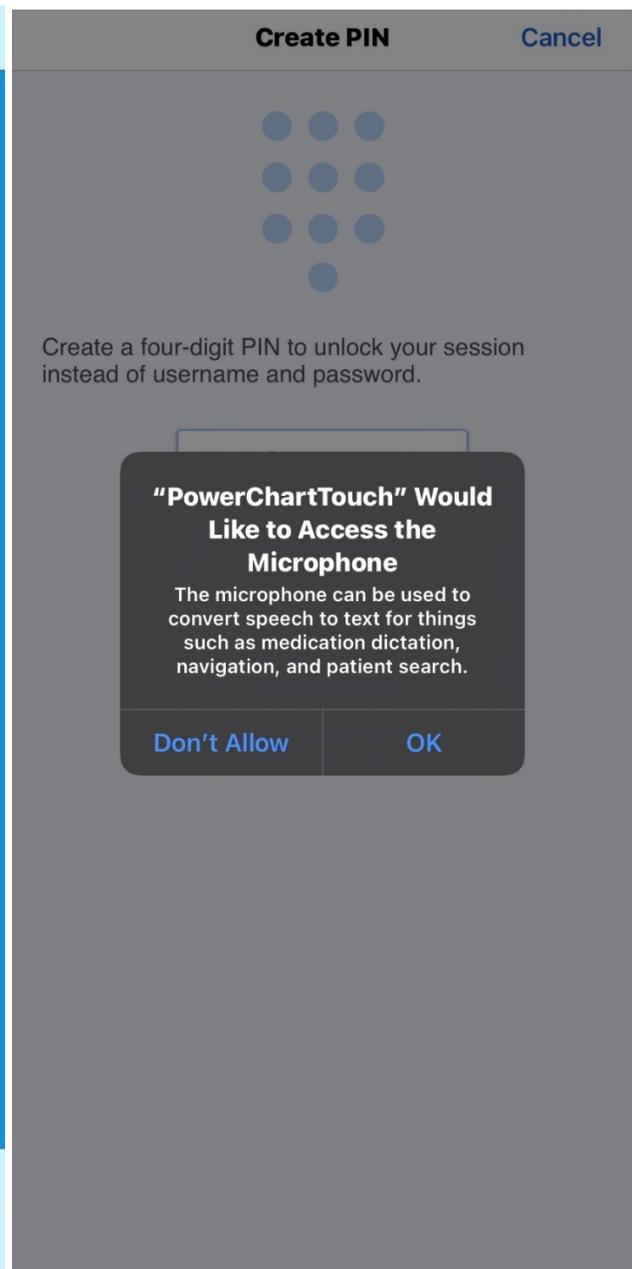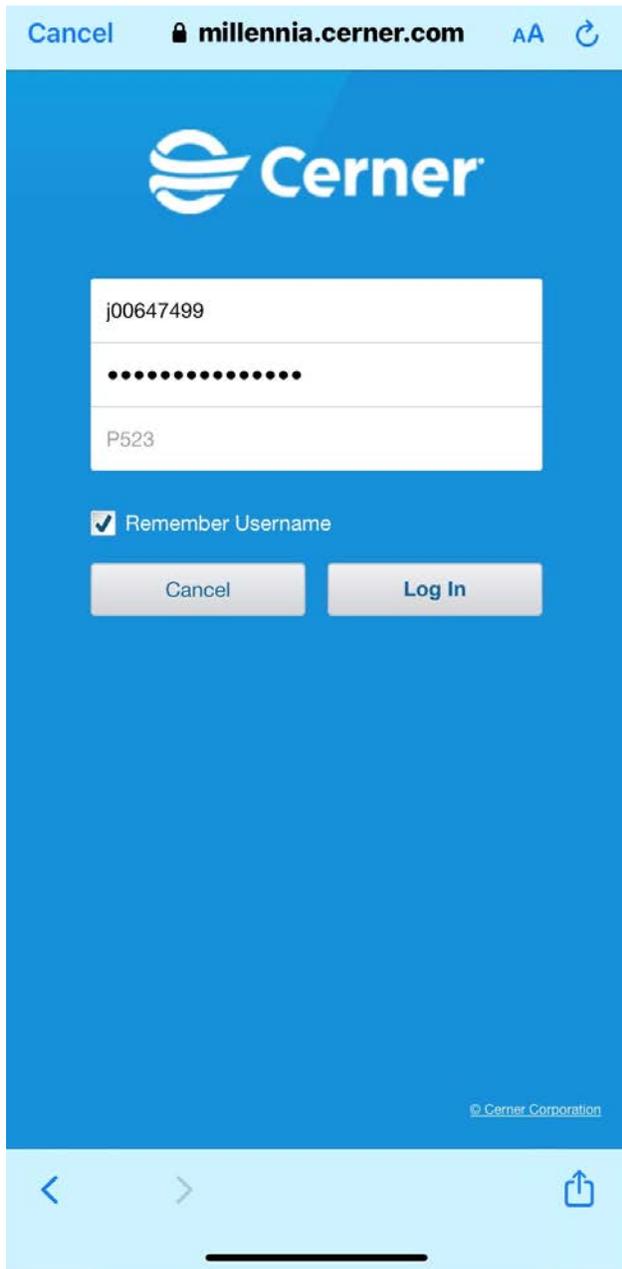

Press the "GET" button on iOS or the "Install" button on Android. This will launch the installation. Depending on your security settings on your phone, you may be prompted to confirm your id via password, face, or fingerprint.

Once the application(s) is/are installed, click the newly populated icon to launch the app. You will be immediately prompted for an access code. After you enter the code, press continue to Sign in.
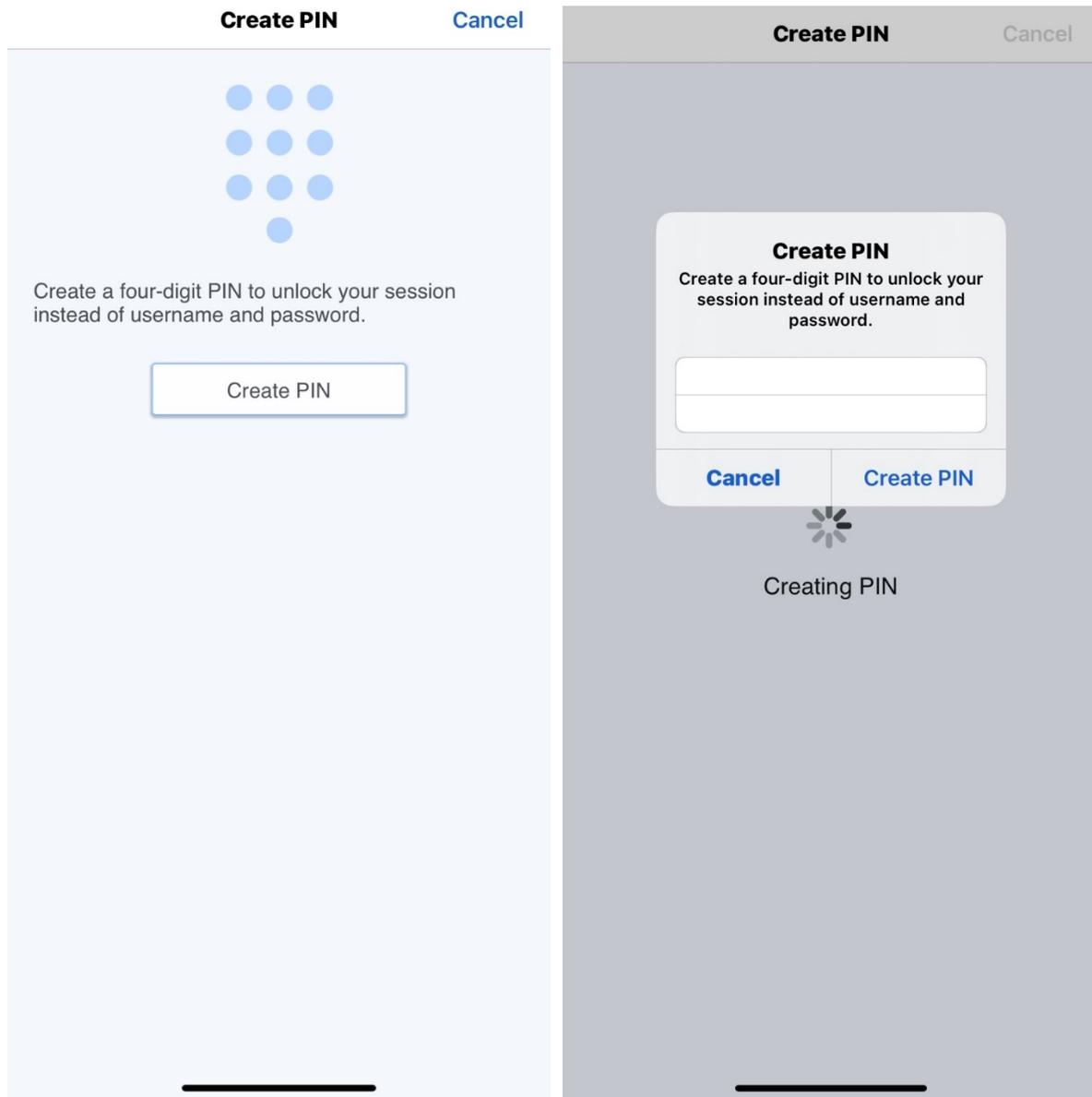
Note: If you are installing BOTH applications, you must launch PowerChart Touch first.

After you enter your Cerner credentials, press OK to allow Cerner to use the microphone for full feature operations. (See Pictures Below)

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You may then select a four-digit pin. This pin will only apply to the applications installed on your phone and does alter your Cerner credentials that you use on a regular basis. In addition to a PIN, you may enable Face ID.

Congratulations! At this time, you may proceed to use the Cerner PowerChart Touch application. If you also installed the Messaging app, you may launch it at this time.