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Last Approved:	09/2019
Last Revised:	09/2019
Next Review:	09/2022
Policy Area:	Leadership/Administration (LD)
References:	
Applicability:	USA Health University Hospital

## Emergency Department Financial Policy

This policy is intended to establish the amount to be collected before services are rendered and upon discharge from the Emergency Department at USA Health University Hospital.

Patients are examined upon arrival to the Emergency Department by the triage nurse. The triage nurse will make the determination as to the classification of the patient's condition to determine priority for services according to level of severity. A Licensed Independent Practitioner (LIP) will perform a medical screening examination (MSE) on all patients according to the triage order of severity. If the examining LIP determines that the patient's medical condition is non-urgent (Category V), the patient will be informed of the medical category and a \$100.00 deposit **or** the applicable copay/deductible will be collected prior to services being rendered and applied to the final bill.

No financial information or deposits will be requested until after the MSE validates the patient's Category as follows:

1. **Resuscitation (Category I)** - All category I Emergency Department patients will be seen regardless of their ability to pay.
2. **Emergent (Category II)** – All category II Emergency Department patients will be seen regardless of their ability to pay.
3. **Urgent (Category III)** – Financial information will be obtained from Category III patients, a \$100.00 deposit or applicable copay/deductible will be collected and applied toward the final bill *after* receiving treatment and if released.
4. **Less Urgent (Category IV)** – A \$100.00 deposit or applicable copay/deductible will be collected and applied toward the final bill *after* receiving treatment.
5. **Non-Urgent (Category V)** – A \$100.00 deposit or applicable copay/deductible will be collected and applied toward the final bill *prior* to receiving treatment.

### Attachments

No Attachments

## Approval Signatures

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Approver	Date
Sam Dean: Hospital Administrator	09/2019
Betty Bullock: Director of Staff Development	09/2019
Whitney Turberville: Secretary IV	09/2019

## Applicability

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USA Health University Hospital