USA HEALTH

Process for referring USA Health patient to COVID drive-thru testing site

Provider determines that patient meets symptom/travel/exposure criteria and in-person visit not needed

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Place order in EMR

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Email request to COVIDtest@health.southalabama.edu or complete Redcap link
https://redcap.link/USAHealth.Outpatient.COVID-19.Testing
Include patient name, date of birth, phone number, ordering physician and department.

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Testing Center will contact patient with date and time for testing. Testing Center will email the clinic COVID point of contact to notify clinic that patient was successfully contacted and relay the date/time of testing.
NO TEST TIME WILL BE GIVEN TO PATIENT WITHOUT EMR ORDER.

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Patient is tested at Testing Center Drive-Thru

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Results typically available within 48 hours.

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The ordering provider/clinic will recieve COVID results in the EMR. **The ordering provider/clinic be responsible for contacting the patient with the results.** Reminder, all patient phone calls MUST be documented in EMR, including when giving results to patients.