

2025 – 2027 COMMUNITY HEALTH NEEDS ASSESSMENT

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EXECUTIVE SUMMARY – 1

Introduction

The Patient Protection and Affordable Care Act, passed March 23, 2010, requires that not-for-profit hospitals conduct a Community Health Needs Assessment (CHNA) every three years. The assessment should define the community, solicit input regarding the health needs of the community, assess and prioritize those needs, identify relevant resources, and evaluate any actions taken since preceding CHNAs.

This executive summary presents the key elements of the 2025-2027 Infirmiry Health Community Health Needs Assessment. This assessment was conducted between September and December, 2024. First USA Health and its constituent parts are described. Second, the community served by USA Health is defined. Next, the overall methodology of the CHNA is provided, and finally, a summary of the health needs identified in sections two, three, and four are presented.

USA Health

University Hospital (UH), USA Health Children's & Women's Hospital (USAC&W), and the USA Health Mitchell Cancer Institute (USAMCI) are each collectively part of the broader USA Health and are collaborating as part of this CHNA. Throughout this report each facility is referenced individually as appropriate or collectively as USA Health.

USA Health – Children's & Women's Hospital

USA Health Children's & Women's Hospital offers the most advanced care in the region and delivers more babies annually than any other hospital in Mobile. It offers among its specialized services the region's most advanced neonatal intensive care and pediatric intensive care units, which provide the most specialized care to critically ill and injured newborns and children. Its specialized staff also offers a variety of innovative programs for hospitalized children teens and their families to meet their developmental, educational, social and emotional needs.

USA Health – Mitchell Cancer Institute

Combining cutting-edge research with advanced care, the USA Health Mitchell Cancer Institute fights cancer from the laboratory bench to the patient's bedside. MCI is the only academic-based cancer research and treatment facility on the upper Gulf Coast. Its mission is to discover, develop and deliver innovative solutions to improve cancer outcomes.

USA Health – Providence Hospital

The recently acquired Providence Hospital is a full-service, 349-bed facility providing 24/7 emergency care and operating as a Level III trauma center. Known for its high-quality birthing services, surgical care, and specialized treatment, the hospital serves as the hub of the Providence Campus. This comprehensive health campus includes primary care clinics, outpatient specialty clinics, rehabilitation services, and a pharmacy. Providence offers a wide array of services such as minimally invasive procedures, imaging, lab testing, wound care, and

diabetes management, delivering coordinated and compassionate care to patients across the region.

USA Health – University Hospital

University Hospital is an acute care facility serving as the major referral center for southwest Alabama, southeast Mississippi and portions of northwest Florida. It offers centers for Level I trauma, burn, stroke, cardiovascular disease and sickle cell disease. As a teaching and research facility for the University of South Alabama College of Medicine, University Hospital plays a key role in the development of new technology, treatments and training of future health care professionals. The hospital also includes outpatient care services such as cardiology, medicine and surgery.

Community

USA Health has a far-reaching impact throughout the region including areas beyond southern Alabama in both northwestern Florida and southeast Mississippi. However, the primary community served by USA Health is the area of Mobile County.

Mobile County, Alabama is situated in southwest Alabama and is bordered by the following counties: Baldwin, Clark, Escambia, Monroe and Washington in Alabama and George, Greene, and Jackson in Mississippi. The population of Mobile County is 411,640. Forty-eight percent of the population is male and 52 percent are female. The percent of the population identifying as white only is 58 while 37 percent identify as African-American or Black only. The median age is 37 years old. The median household income is \$45,802; 27 percent of the population have a Bachelor's Degree or higher; and 16 percent of the population are below the federal poverty level. Within the county there 9,283 employment establishments, and 184,441 housing units.¹

Despite being primarily located in Mobile County, USA Health is starting to make inroads into Baldwin County. Consequently, the demographic profile information from Baldwin County is retained herein and used in the demographic profile as a one of several points of comparison for Mobile County.

CHNA Methodology

Having identified the relevant community, in this case Mobile County, Alabama, the key objective of the CHNA is to assess the health needs of that community. A three-pronged approach is used herein to assess Mobile County's health needs. First, a comprehensive demographic profile is developed using secondary data sources that provide insight into the composition and prevalent conditions within the community. Second, a telephone survey

¹ County information is taken from various census sources including 2017 Population Estimates, 2010 Demographic Profile, and 2012-2016 American Community Survey 5-Year Estimates.

was conducted of individuals living in the defined community in order to solicit their input regarding their health needs. Third, an Internet/E-mail survey was conducted of health leaders in Mobile County to get their input and to be able to compare and contrast the views of the community with those of the health leaders. Having assessed the current health needs of the community, the findings of the previous USA Health's CHNA are evaluated and then the current health needs are presented.

For the 2025-2027 fiscal period's CHNA, the two major health systems in Southwest Alabama, Infirmity Health and USA Health collaborated on the data collection efforts. The USA Polling Group collected the relevant data for all three facilities across the varying service areas concurrently. This collaboration provided cost efficiencies for both organizations and is in accordance with IRS regulations regarding the collaboration of organizations that share and/or overlap common service areas. Despite the collaboration, the data for each entity is tailored to its specific service area, e.g., Infirmity Health is the only facility whose service area includes Mobile and Baldwin counties. Further, each facility produces its own separate report based on the specifics of the findings in its service area.

Summary of Key Findings

Community Demographic Profile

The community demographic profile is an in-depth examination of secondary data indicators that compare Mobile and Baldwin counties to Alabama and the United States. Data for the profile were taken from many different sources including the US Census, the Alabama Department of Public Health, and Share Southwest Alabama. This report provides an in-depth analysis of the demographic, economic, and health characteristics of Mobile and Baldwin counties, Alabama, identifying key trends and disparities to guide community resource planning and health interventions.

Population by Age and Sex

Mobile County's population grew modestly from 408,620 in 2010 to 411,640 in 2023, with the 60+ age group experiencing the fastest growth and a significant decline in the 0-19 age bracket. Baldwin County reflects similar aging trends, with substantial growth in residents aged 60+ and stable younger populations. Gender distribution remains consistent, with females outnumbering males across both counties, though Baldwin County shows the most balanced gender ratios compared to state and national trends.

Population by Race and Ethnicity

Mobile County is more racially and ethnically diverse than Baldwin County. In 2023, Mobile County's population was 55.67% White and 35.71% Black, while Baldwin County had an 82.11% White majority. Hispanic and Asian populations represent smaller but growing demographics in both counties. These differences emphasize Baldwin's more homogeneous profile and Mobile's urban diversity.

Poverty

Mobile County consistently exhibits higher poverty rates than Baldwin County, Alabama, and national averages. In 2023, Mobile County had the highest proportion of residents living below the Federal Poverty Level (FPL) and between 100-149% FPL, highlighting persistent economic challenges. Conversely, Baldwin County reflects stronger economic conditions with the lowest poverty rates regionally.

Education

Educational attainment remains a challenge, particularly in Mobile County, where residents with bachelor's or higher degrees lag behind state and national averages. Baldwin County demonstrates higher levels of post-secondary education, reflecting its growing workforce of younger professionals and families.

Birth Trends and Maternal Health

Birth rates have declined significantly in Mobile County, with a steady decrease from 5,548 births in 2018 to 4,995 in 2022. Baldwin County, however, has seen an increase in births over the same period. Mobile County also reports higher rates of Medicaid-supported births and teenage pregnancies, emphasizing economic disparities. Low birth weight and neonatal mortality rates remain critical concerns in Mobile, requiring targeted maternal and infant health interventions.

Mortality and Causes of Death

Heart disease and cancer are the leading causes of death in both counties. Mobile County shows consistently higher mortality rates than Baldwin County for chronic diseases, particularly Alzheimer's and respiratory conditions, reflecting its aging population. Cancer-related deaths, including respiratory and colorectal cancers, highlight the need for enhanced screening and prevention.

Accidents are the leading cause of unintentional deaths, with motor vehicle accidents, poisoning, and falls being the primary contributors. Homicides and suicides show diverging trends, with Mobile County reporting higher homicide rates and Baldwin County experiencing higher suicide rates.

Community Health Survey

A random digit dialed telephone survey of Mobile County was conducted between September 18 and December 17, 2024. A total of 443 people were interviewed for a margin of error of +/-4.7%. The following represent the most important findings from the community health survey.

According to community members the most important features of a healthy community and the features that would be most important for improving the overall health of their community include:

- 1) A clean environment (including water, air, etc.)

- 2) Lower crime and safe neighborhoods
- 3) Cancer Care
- 4) Good schools
- 5) Mental health services
- 6) Support services to help people with natural disasters: flooding, hurricanes, tornadoes
- 7) Good places to raise children

The community respondents said that the following are the top six health issues that are a problem for Mobile County:

- 1) Child abuse and neglect
- 2) Cancers
- 3) Domestic violence
- 4) Mental Health Problems
- 5) Rape and sexual assault
- 6) Heart disease and stroke

These are the top health conditions that community members said they have been told by a doctor or other healthcare professional that they have:

- 1) High blood pressure
- 2) High cholesterol
- 3) Diabetes
- 4) Depression
- 5) Obesity
- 6) Heart Disease

Of the specific items mentioned by community members, the following are the top six healthcare services that they feel are difficult to obtain in Mobile County:

- 1) Mental health services
- 2) Services for the elderly
- 3) Specialty medical care (specialist doctors)
- 4) Dental care / dentures
- 5) Emergency medical care
- 6) Preventative healthcare (routine or wellness checkups)

Sixteen percent of Mobile County respondents indicated that they had delayed getting needed medical care sometime during the past 12 months. The following are the top-rated reasons identified for why someone delayed getting needed medical care:

- 1) Could not afford medical care
- 2) Could not get an appointment soon enough
- 3) Insurance problems, lack of insurance

Community Health Leaders Survey

An Internet/e-mail-based survey of community health leaders in Mobile County was conducted between November 12 and December 11, 2024. A total of 57 health leaders

responded to the survey. The following represent the most important findings from the community health leaders survey.

The community health leaders identified the following as the most important features of a health community:

- 1) Access to health services (e.g., family doctor, hospitals)
- 2) Low crime/safe neighborhoods
- 3) Affordable housing
- 4) Mental health services
- 5) Good employment opportunities
- 6) Quality education

Community health leaders went on to say that the most important health issues facing Mobile County include:

- 1) Mental health problems
- 2) Drug use abuse
- 3) Obesity/excess weight
- 4) Heart disease and stroke
- 5) Cancers
- 6) Homelessness

The unhealthy behaviors that concern health leaders the most are:

- 1) Drug abuse
- 2) Poor eating habits/poor nutrition
- 3) Homelessness
- 4) Excess weight
- 5) Not seeing a doctor or dentist
- 6) Alcohol abuse

The healthcare services identified by community health leaders as the most difficult to obtain in Mobile County include:

- 1) Mental health services
- 2) Alcohol or drug abuse treatment
- 3) Preventative healthcare (routine or wellness checkups)
- 4) Services for the elderly
- 5) Alternative therapies
- 6) Dental care including dentures
- 7) Primary medical care
- 8) Specialty medical care (specialist doctors)

An important aspect of the CHNA is comparing the priorities of the community health leaders with the priorities of the community to see where there is convergence or divergence between these two groups. As we have found in the past, there are areas of convergence and divergence among the top items identified by both groups. Priority rankings of these top items of course differed in many cases but it is notable that similar items made it in into the top six items for both community health leaders and community members. The following tables show where items converged and diverged between the two groups.

Table 1.1: Features of a Healthy Community¹

Features mentioned in the top six by Community Health Leaders and Community Members	Features mentioned in the top six by Community Health leaders but not by Community Members	Features mentioned in the top six by Community Members but not by Community Health Leaders
Lower crime and safe neighborhoods (2/2)	1. Access to health services (e.g., family doctor, hospitals) (1) 2. 3. Affordable Housing (3) 4. Mental Health Services (4) 5. Good employment opportunities (5) 6. Quality Education (6)	1. Clean Environment including water, air, etc. (1) 2. 3. Cancer Care (3) 4. Good Schools (4) 5. Support services to help people with natural disasters: flooding, hurricanes, tornados (5) 6. Good places to raise children (6)

¹ Numbers in parentheses in column one shows the priority ranking for each group. The first number is the priority ranking of the Community Health Leaders and the second number is the priority ranking of the Community Members.

Table 1.2: Most Important Health Issues¹

Features mentioned in the top six by Community Health Leaders and Community Members	Features mentioned in the top six by Community Health leaders but not by Community Members	Features mentioned in the top six by Community Members but not by Community Health Leaders
Mental health problems (1/4)	1.	1. Child abuse and neglect
Cancers (5/2)	2. Drug use / abuse	2.
Heart disease and stroke (4/6)	3. Obesity / excess weight 4. 5. 6. Homelessness	3.. Domestic violence 4. 5. Rape and sexual assault 6.

¹ Numbers in parentheses in column one shows the priority ranking for each group. The first number is the priority ranking of the Community Health Leaders and the second number is the priority ranking of the Community Members.

Table 1.3: Healthcare Services that are Difficult to Obtain¹

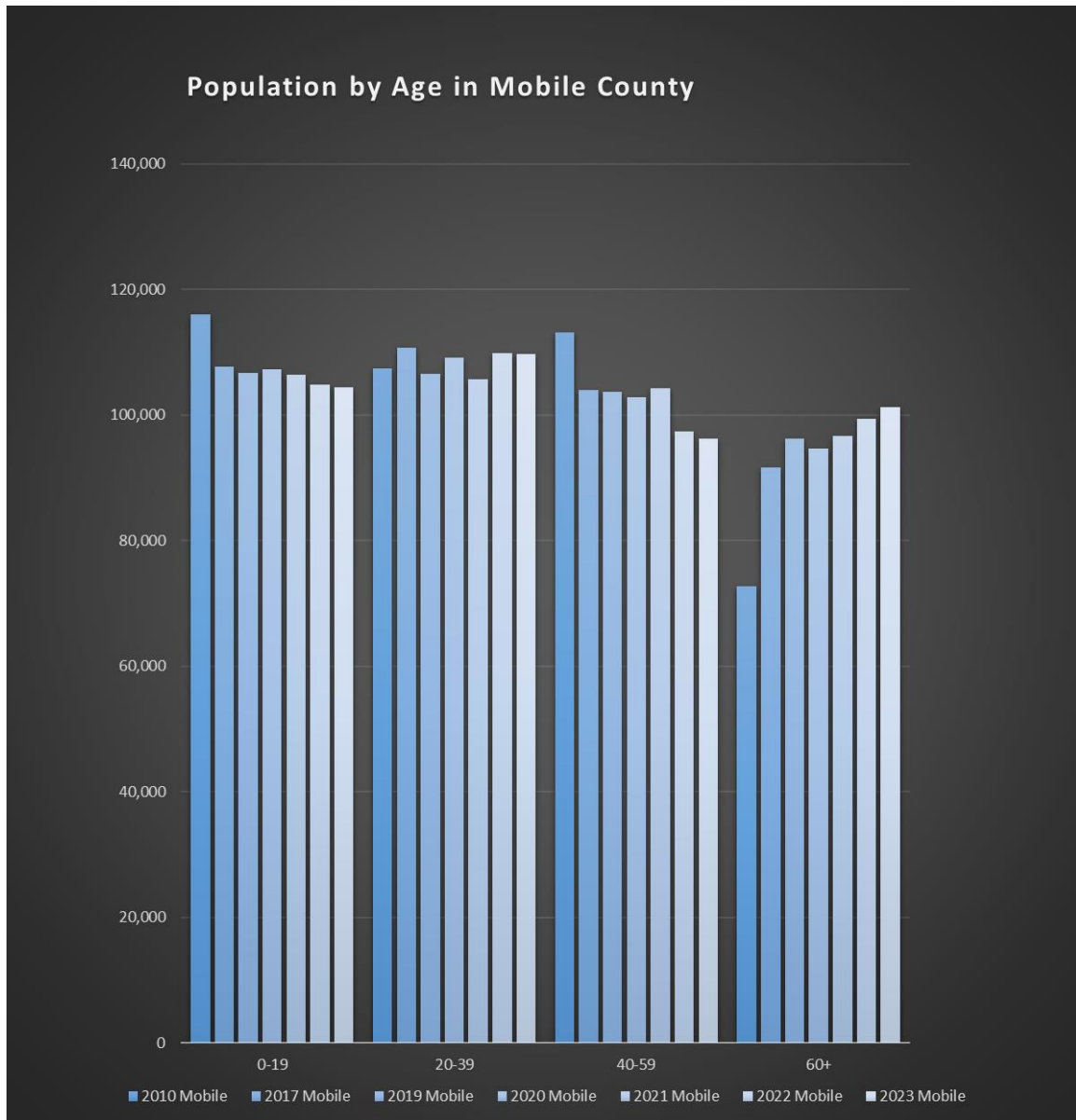
Features mentioned in the top six by Community Health Leaders and Community Members	Features mentioned in the top six by Community Health leaders but not by Community Members	Features mentioned in the top six by Community Members but not by Community Health Leaders
Mental health services (1/1)	1.	1.
Preventative healthcare (routine or wellness check-ups, etc.) (3/6)	2. Alcohol or drug abuse treatment	2.
Services for the elderly (4/2)	3.	3.
Dental care / dentures (6/4)	4.	4.
Specialty medical care (specialist doctors) (6/6)	5. Alternative therapies (acupuncture, herbals, etc.) 6. Primary medical care (a primary doctor / clinic)	5. Emergency medical care 6.

¹ Numbers in parentheses in column one shows the priority ranking for each group. The first number is the priority ranking of the Community Health Leaders and the second number is the priority ranking of the Community Members.

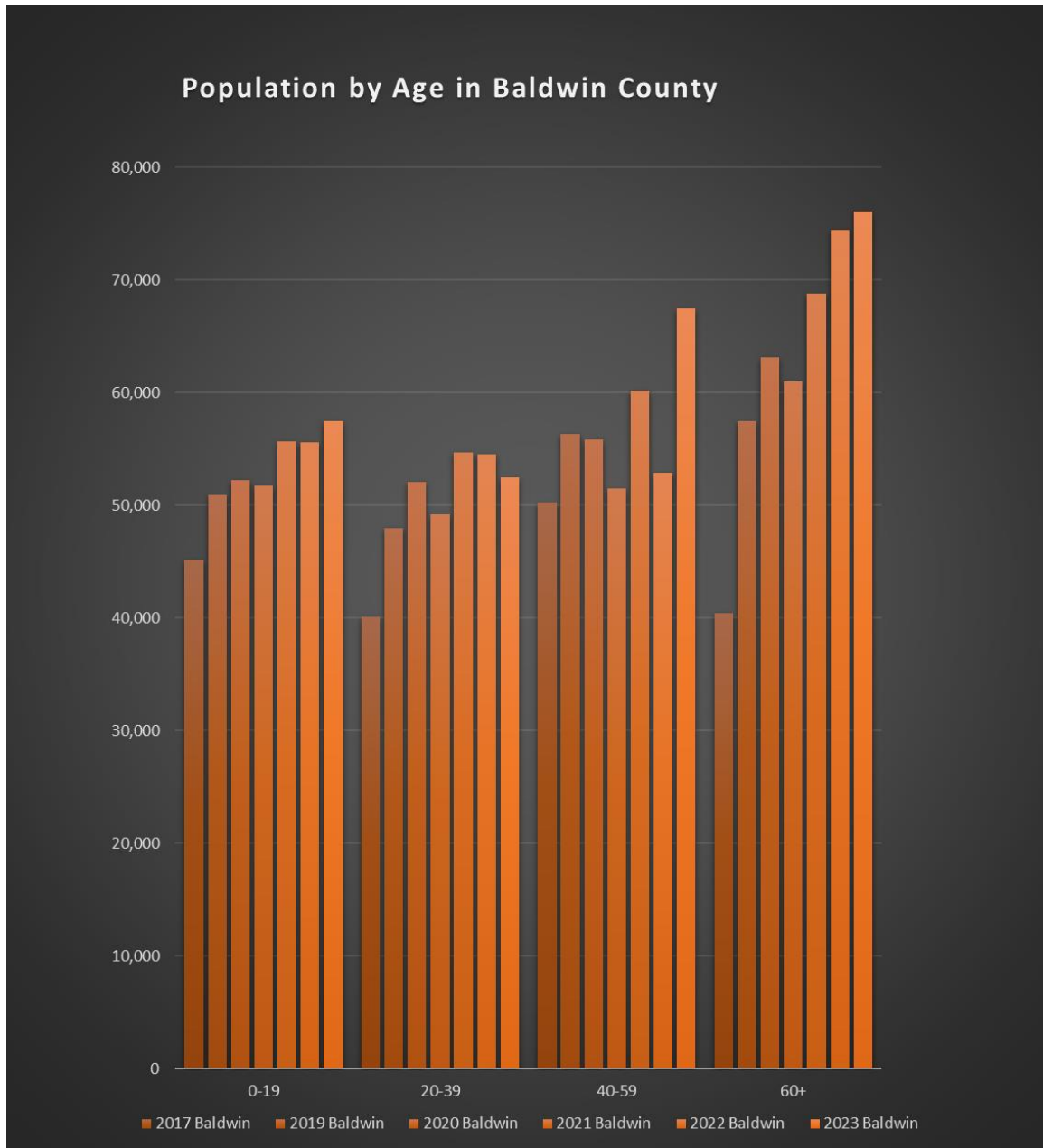
COMMUNITY DEMOGRAPHIC PROFILE – 2

Population by Age and Sex

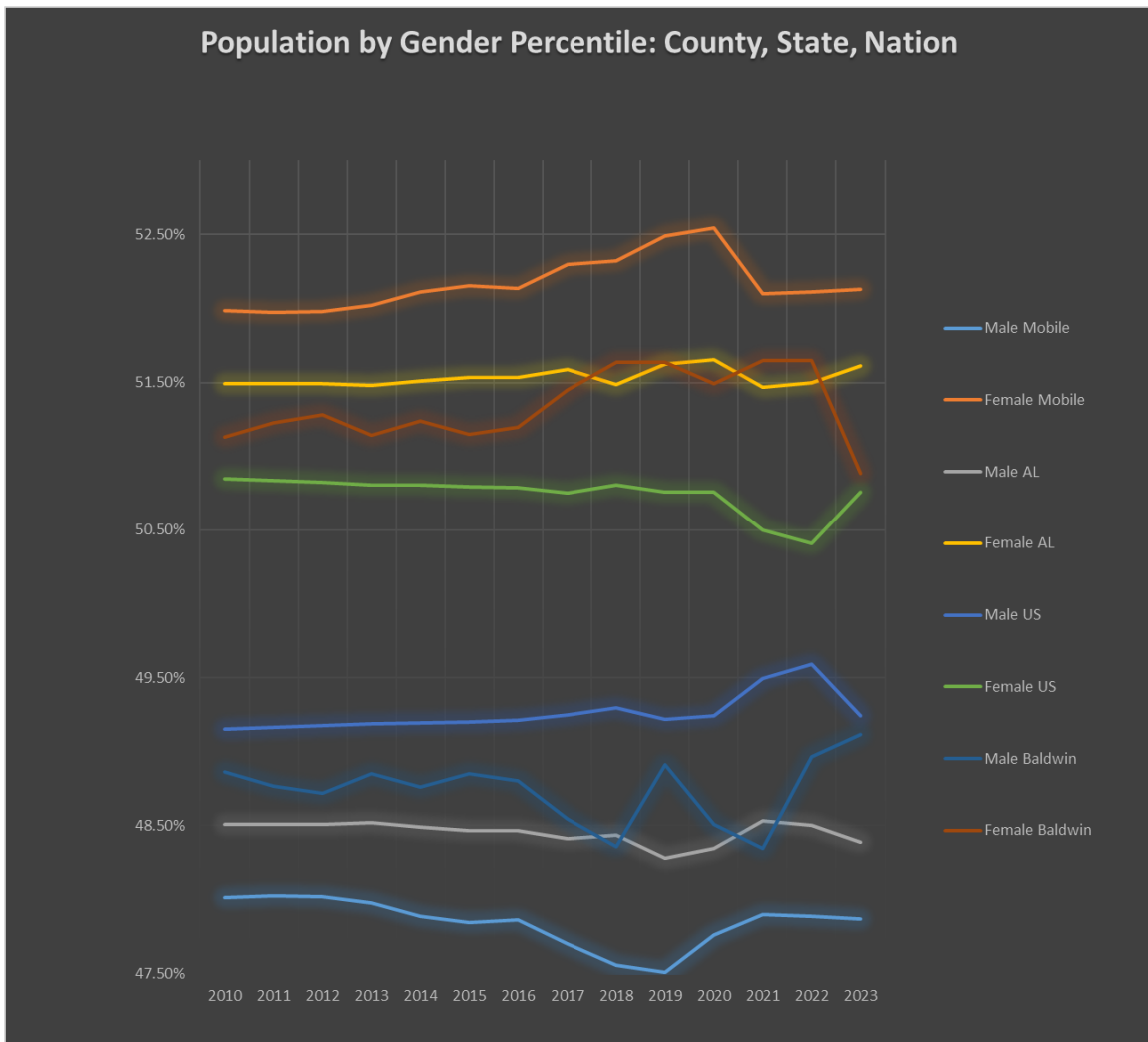
Population is an important characteristic to consider when assessing community needs, as it reflects the potential pool of patients and relative demand of the community. Population data was taken from the U.S Census Bureau. While an official census is only taken every ten years, the Census Bureau provides yearly estimates. According to this source, in 2010 the population of Mobile County was 408,620, but has reached 411,640 by 2023. The relative population growth is bracketed by age below, showing the stability of some groups (0-39) and the decline and growth in others (40-59 and 60+ respectively).



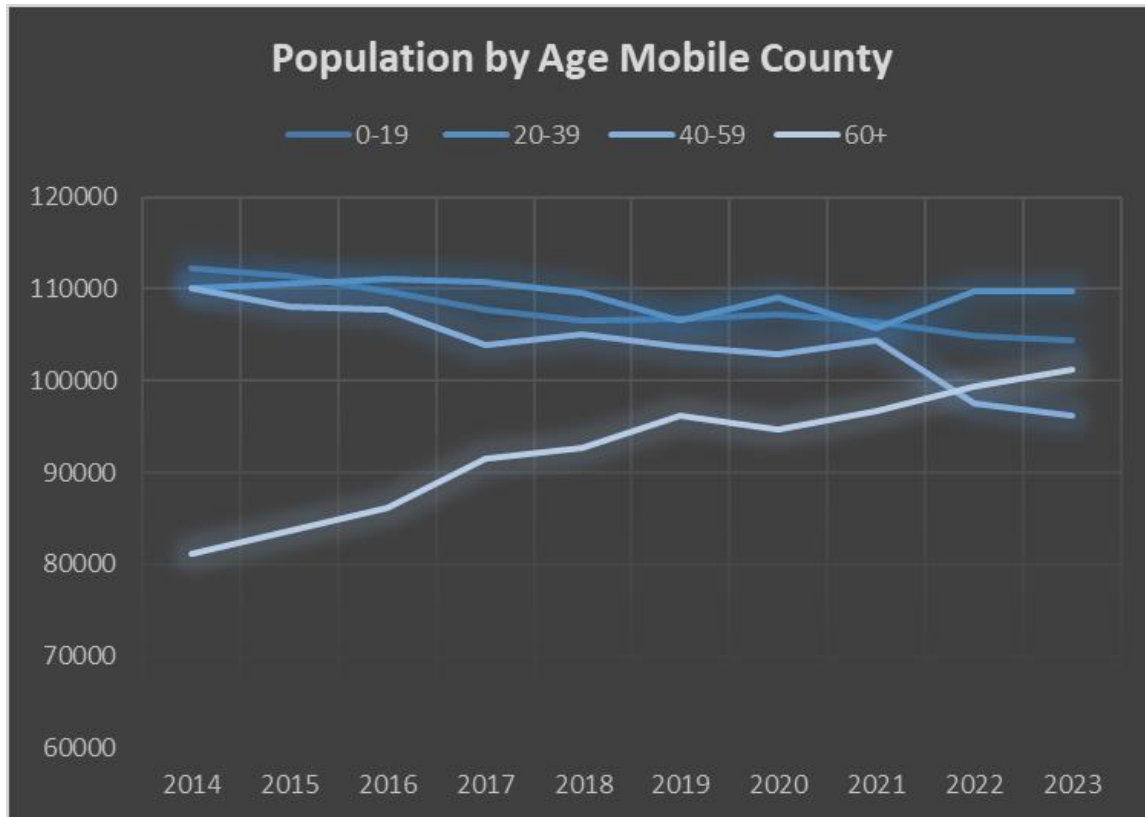
The data provided in the graph below highlights the age distribution and population trends in Baldwin County over this same time period. Between 2017 and 2023, the population has grown most significantly among individuals aged 60 and above, reflecting an aging population in the region. The 40-59 age group shows slight fluctuations, with moderate growth in recent years. Meanwhile, the younger age groups (0-19 and 20-39) have remained relatively stable, indicating consistent family and workforce presence in the county. This demographic composition underscores the growing demand for resources and services tailored to older residents, while also maintaining the needs of younger populations. These trends are critical for planning healthcare, education, and community services to meet the shifting demographic needs of Baldwin County.



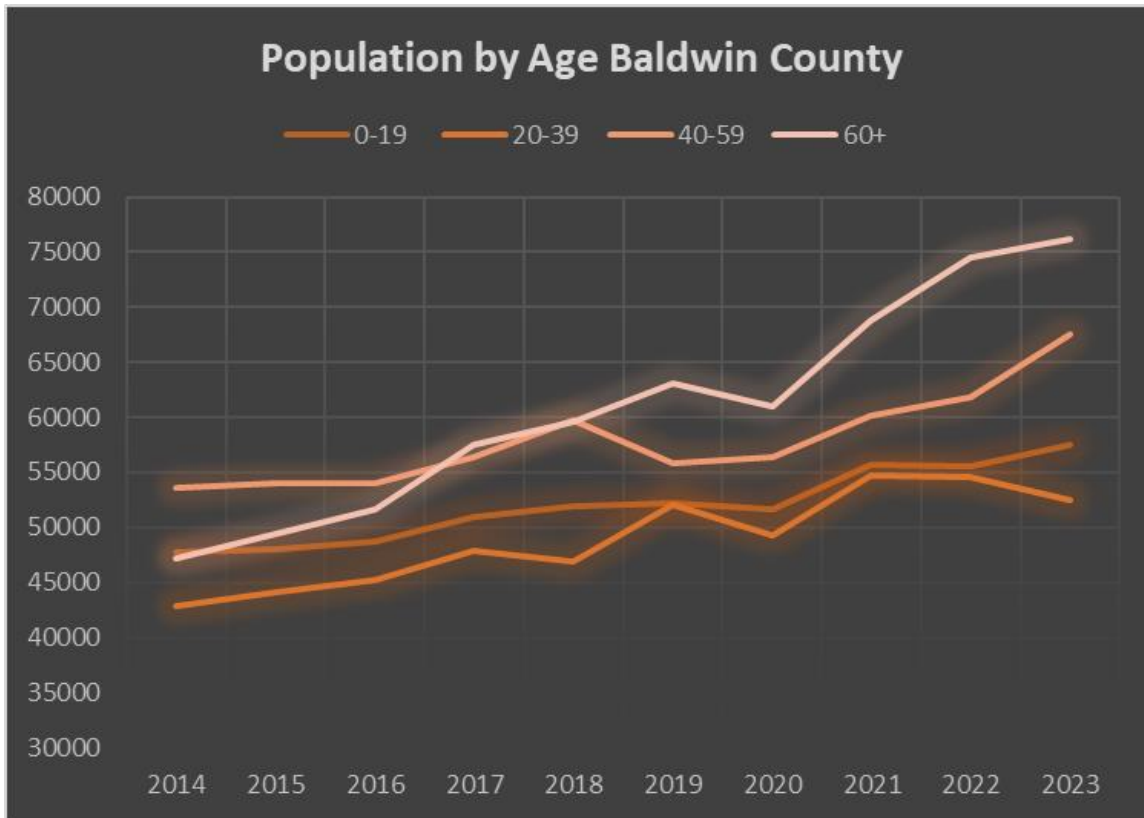
Generally, the distributions by age and sex are similar to statewide and nationwide comparisons. These averages have remained largely stagnant over the time period, with some exceptions. For instance, between 2019 and 2023 Mobile lost approximately 2,315 females while gaining 745 male residents. Some nuances in balance can be seen in the figure below depicting the gender distribution percentages across Mobile County, Baldwin County, Alabama (state level), and the United States (national level) from 2010 to 2023. Consistently, females outnumber males at all geographic levels, with a slight but steady gap between genders. Notably, Baldwin County shows the most balanced gender distribution compared to Mobile County, Alabama, and the national trends, where females maintain a marginally higher percentage. In contrast, Mobile County has a slightly more pronounced difference in favor of females. These patterns reflect broader demographic trends, potentially influenced by factors such as longevity differences between genders and regional population dynamics. Understanding these trends is crucial for tailoring gender-specific policies and resource allocations at the local, state, and national levels.



Another trend worth noting is the rise in elderly residents. As of 2023, Mobile was home to 104,456 residents aged 0-19, 109,733 residents aged 20-39, 96,174 residents aged 40-59, and 101,277 residents aged 60 and over. In comparison to 2010, this makes 60 and over the fastest growing age demographic for the county. In this same time period, there has been a significant loss in the 0-19 age bracket. This is unsurprising given national trends and generational birth rates. The trend can be found below.



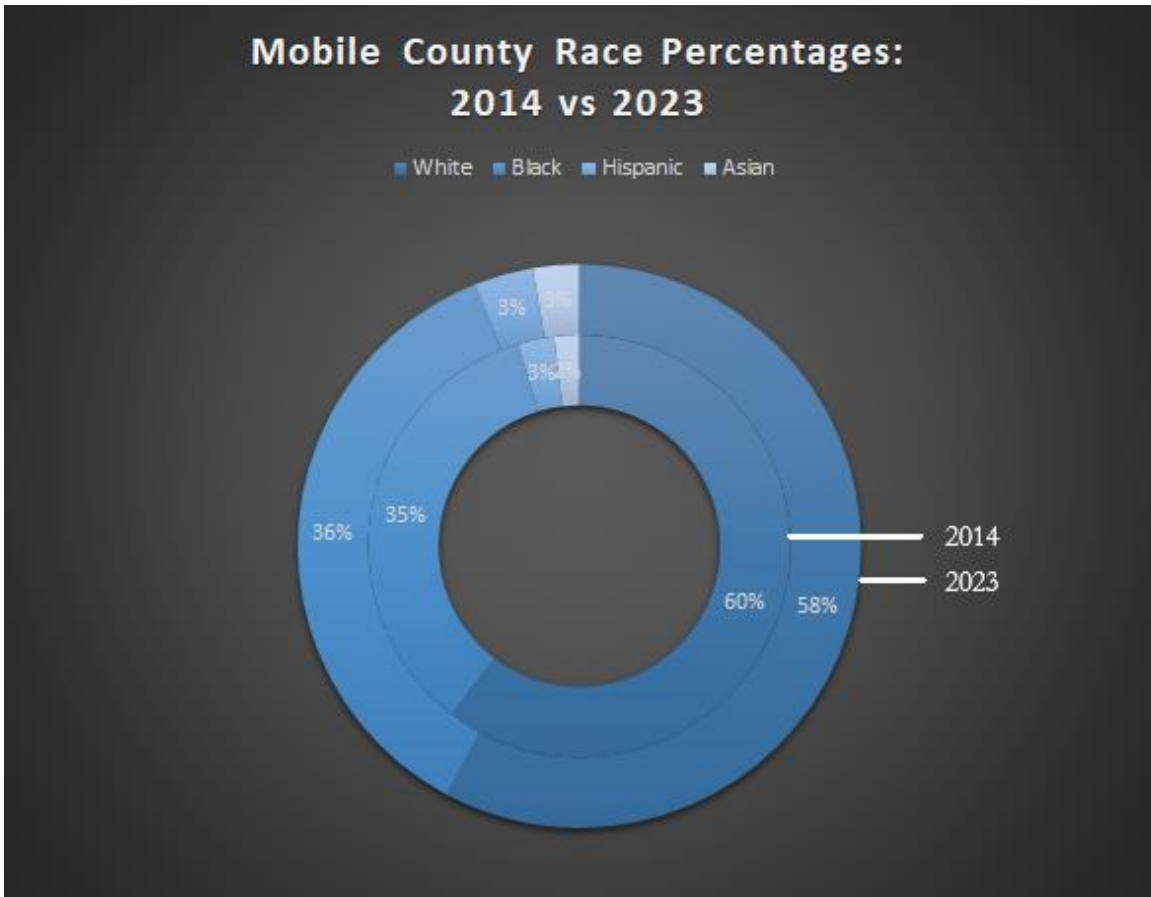
When analyzing the Baldwin County data, it must be noted that the 60+ age group has experienced significant and consistent growth, reflecting an aging population in Baldwin County. The 40-59 age group shows modest growth following a slight decline around 2018, indicating a stable working-age demographic. The 20-39 age group exhibits steady growth, suggesting the presence of younger professionals and families, while the 0-19 age group remains stable, reflecting consistent birth rates and retention of younger residents.

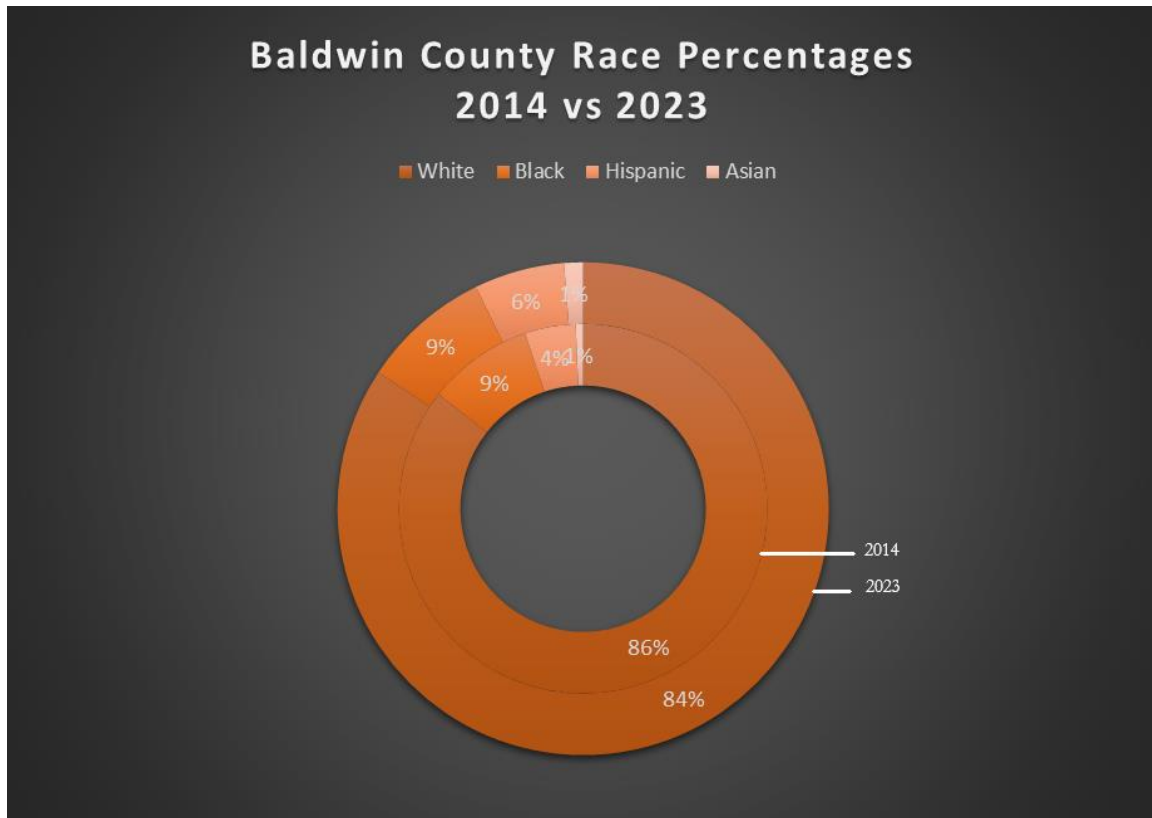


Population by Race and Ethnicity

Race and ethnicity are another important factor to consider when assessing community health. Studies have shown that specific racial groups are more susceptible to certain diseases and conditions. As such, it is important to know the racial makeup of a region in determining the needs of the community in regard to public health. Data was obtained by the U.S Census Bureau in 2010 with estimates through 2023 available. The Census asks individuals to self-identify, with the vast majority of respondents identifying as one race and ethnicity.

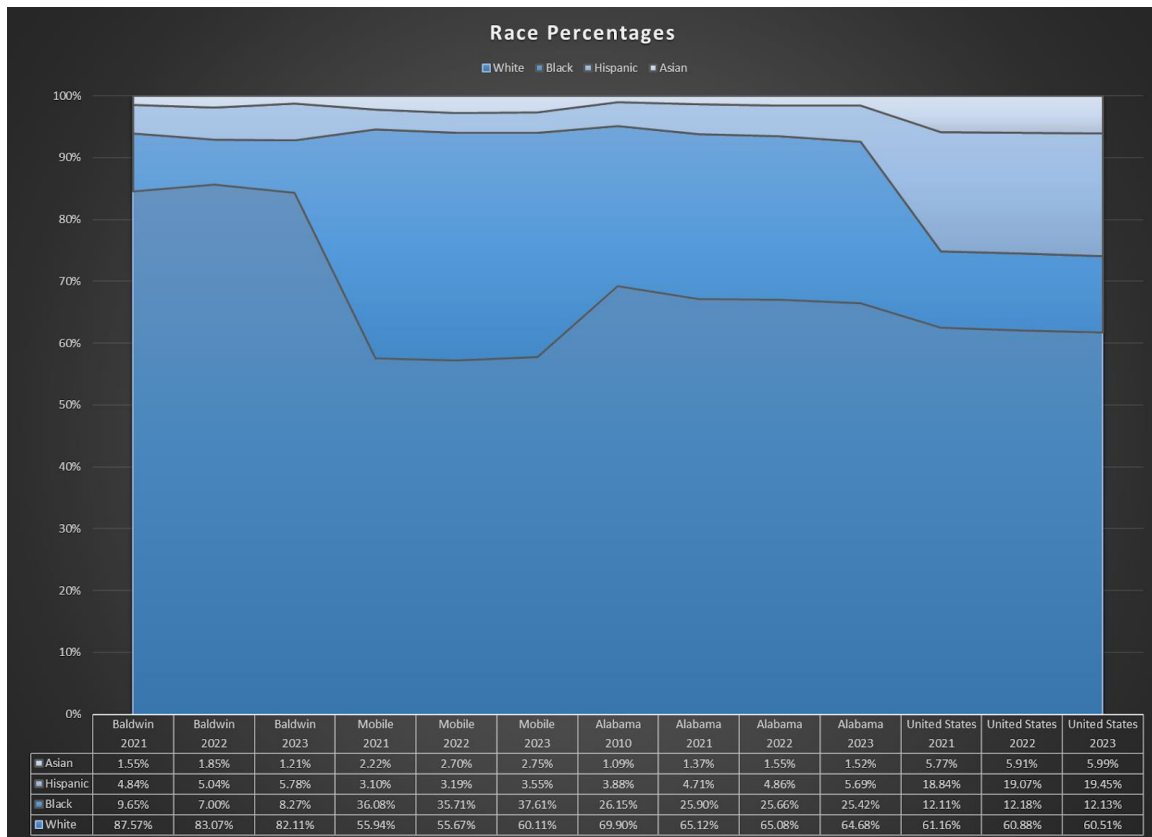
The two most predominant races in Baldwin County are White, with 208,150 residents in 2023, and Black, with 20,974 residents in 2023. Hispanic is the largest listed ethnicity with 14,658 residents in 2023, while the fourth largest demographic is Asian, with 3,074 residents. In Baldwin County, the demographic composition similarly highlights a majority White population, with 208,150 residents (82.11%) in 2023. Black residents account for 20,974 (8.27%) of the population, while Hispanics, as the largest ethnicity, represent 14,658 residents (5.78%). Asians make up a smaller demographic in Baldwin County, with 3,074 residents (1.21%). The population data for Baldwin County shows growth across all groups from 2021 to 2023, with significant changes in the Hispanic and Black populations. The demographic breakdowns for both counties in 2014 and 2023 are provided below.





Baldwin and Mobile counties exhibit notable differences in their racial and ethnic compositions. Baldwin County remains predominantly White, with 82.11% of its population identifying as White in 2023. Black residents make up 8.27%, while Hispanic and Asian populations account for 5.78% and 1.21%, respectively. Compared to state and national averages, Baldwin County has a significantly higher proportion of White residents but lower diversity, particularly among Black, Hispanic, and Asian populations.

Mobile County presents a much more diverse racial and ethnic composition compared to Baldwin County and even the state of Alabama as a whole. In 2023, Mobile's population is 55.67% White, significantly lower than Baldwin County's 82.11% and Alabama's 64.68%. The Black population in Mobile stands at 35.71%, a stark contrast to Baldwin's 8.27% and much higher than Alabama's state average of 25.66%. Mobile also has a slightly higher percentage of Asian residents (2.70%) compared to Baldwin (1.21%) and Alabama (1.55%). However, its Hispanic population, at 3.55%, is notably lower than the national average of 19.45% but similar to Alabama's 5.69%. When compared to Alabama as a whole, Baldwin County has +17.43% Whites, -17.15% Blacks, -0.09% Hispanics, and -4.78% Asians. Relative to national averages, Baldwin County exhibits +21.6% Whites, -3.86% Blacks, -13.67% Hispanics, and -4.78% Asians. These disparities highlight Baldwin County's less diverse population and reflect regional variations in racial and ethnic demographics. These contrasts emphasize Baldwin County's more homogeneous and suburban profile versus Mobile County's urban and diverse demographic makeup. These differences underscore the need for tailored resources to meet the distinct needs of these neighboring counties. These trends can be observed below.

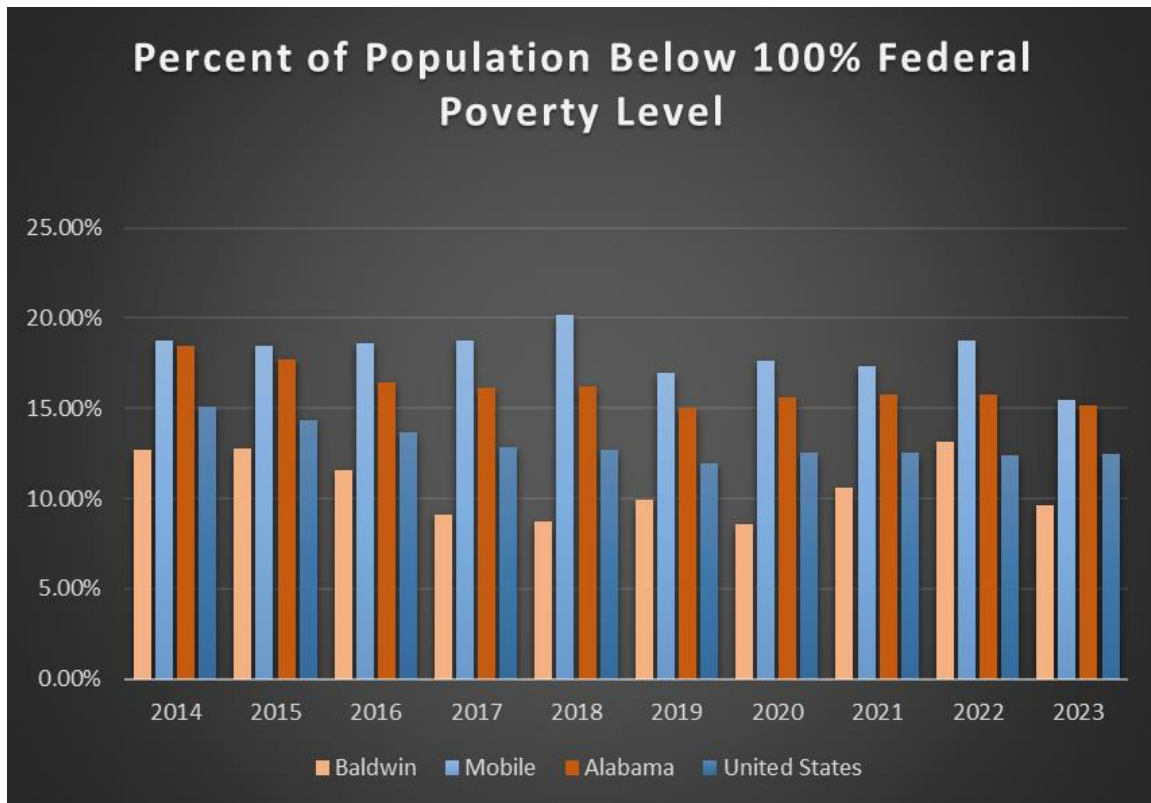


Poverty

Socio-economic status is an extremely important indicator of community need, especially in regard to health. Studies have consistently demonstrated a link between wealth, poverty, and individual health. Adults in poverty are more likely to experience poor health, neglect routine doctor visits, utilize emergency services as primary care, fail to possess health insurance, and die at a younger age. Additionally, these ramifications extend to children as children in poverty are more likely to experience poor physical and mental health as well as, experience cognitive impairments. The impacts extend beyond health, and studies have shown that poverty increases the likelihood of school failure and teen pregnancy. Finally, it should be noted that poverty rates are often tied to race and ethnic identification. Previous community health needs assessments have identified the disparity between poverty rates among white and black children, indicating that poverty rates among black children are three times the rate of non-Hispanic whites nationally. These estimates have not changed significantly over the past four years.

Each year the federal government measures regional poverty using the Federal Poverty Level -- a metric based upon a dollar amount for single person and family income. In 2023 the

FPL for a single person household was \$14,580, up \$2,090 from \$12,490 in 2019. For a family of four the FPL was \$30,000 in 2023. Reported in the figure below are the Mobile and Baldwin County, Alabama, and United States estimates for the percentage of residents living at or below 100% of the FPL for the years 2014 to 2023.

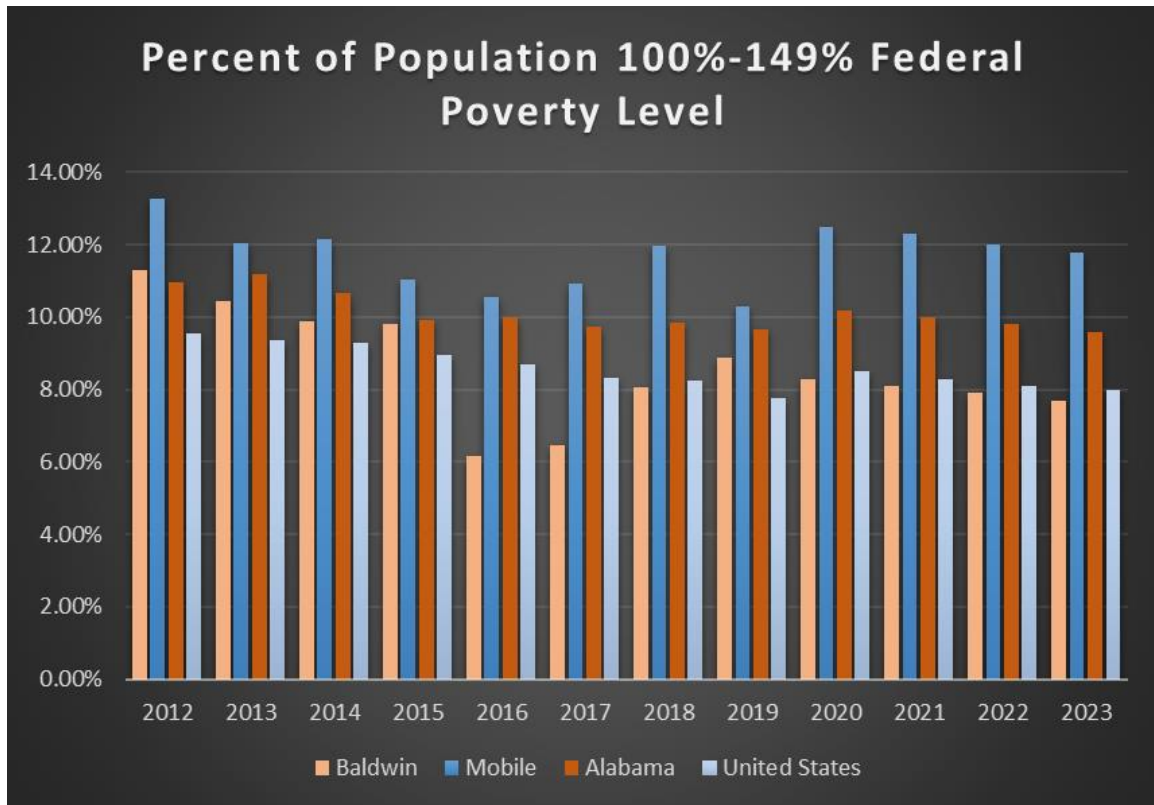


As can be observed, Mobile County consistently exhibits the highest poverty rates, surpassing both the state of Alabama and the national average, reflecting significant economic challenges in the area. In contrast, Baldwin County maintains the lowest poverty rates throughout the time series, consistently falling below both the state and national averages, indicating relatively stronger economic conditions. The state of Alabama's poverty rates remain higher than the national average but generally below Mobile County's, while the United States shows the most stable and consistently lower poverty levels compared to the other regions.

While the gap between Mobile County and Alabama appears to diminish in 2014 and 2023, this is not due to shrinking numbers of residents in Mobile County under the FPL, but rather a worsened state for the entirety of Alabama. Oftentimes, it has been shown that individuals up to 150% and even 200% FPL have difficulty meeting basic needs related to health care, such as food, housing, and transportation. As such, the profile for percent population between 100 - 149% FPL has also been provided below.

From 2020 to 2023, Mobile County consistently had the highest percentage of individuals in the 100-149% FPL category compared to Baldwin County, Alabama, and the United States, despite a gradual decline in this percentage. Baldwin County maintained the lowest levels in

this category, reflecting relatively better economic conditions. Alabama’s state-level rates were higher than the national average but consistently below Mobile County’s rates. The United States exhibited the most stable and lowest percentages in this income bracket, highlighting the persistent economic challenges within the state and region. For reference, individuals qualify for the Supplemental Nutrition Assistance Program (SNAP) at 130% of the FPL or lower, emphasizing the importance of this income threshold in determining access to basic needs."



Education

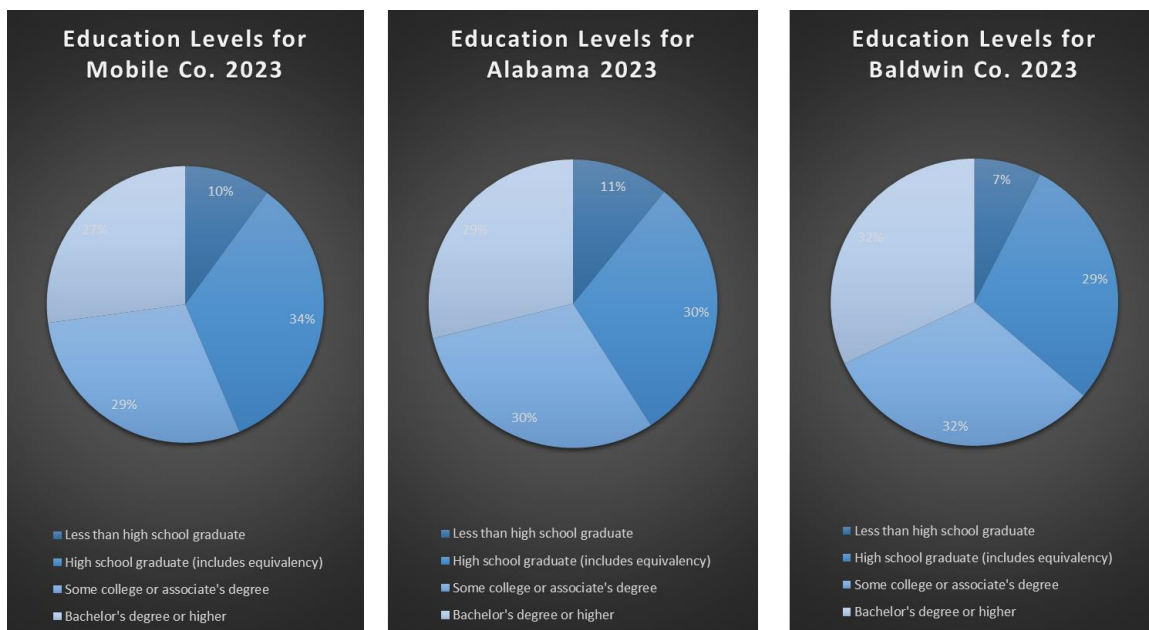
While education is known to increase the likelihood of higher income, and thus influence health in an indirect manner, education also has been tied directly to health benefits in communities. Research has shown that those with higher educational attainment are more likely to have longer lives and healthier lifestyles. For instance, the Robert Wood Johnson Foundation found that the average lifespan for females is increased by approximately 5 years (78.4 years for less than high school degree and 83.5 years for college graduates) and by nearly 7 years for males (72.9 years for less than high school degree and 79.7 years for college graduates) on average. Additionally, education has been tied to reduced health risk in a range of areas:

An additional four years of education lead to on average:

- 1.3% reduction in diabetes
- 2.2% reduction in heart disease
- 5% reduction in being overweight
- 12% reduction in smoking

The impact of education often extends to a child's health as well. For instance, a mother with 0-11 years of education is nearly twice as likely than mothers with 16 or more years of education to experience infant mortality (8.1 versus 4.2 mortality rate in 2010). Additionally, studies have shown that healthier children tend to perform better in school and other collegiate activities.

Below are 2023 pie charts of Mobile County, Baldwin County, and Alabama education levels as a whole for adults 25 and older. Mobile County and Alabama are comparative across all education levels.

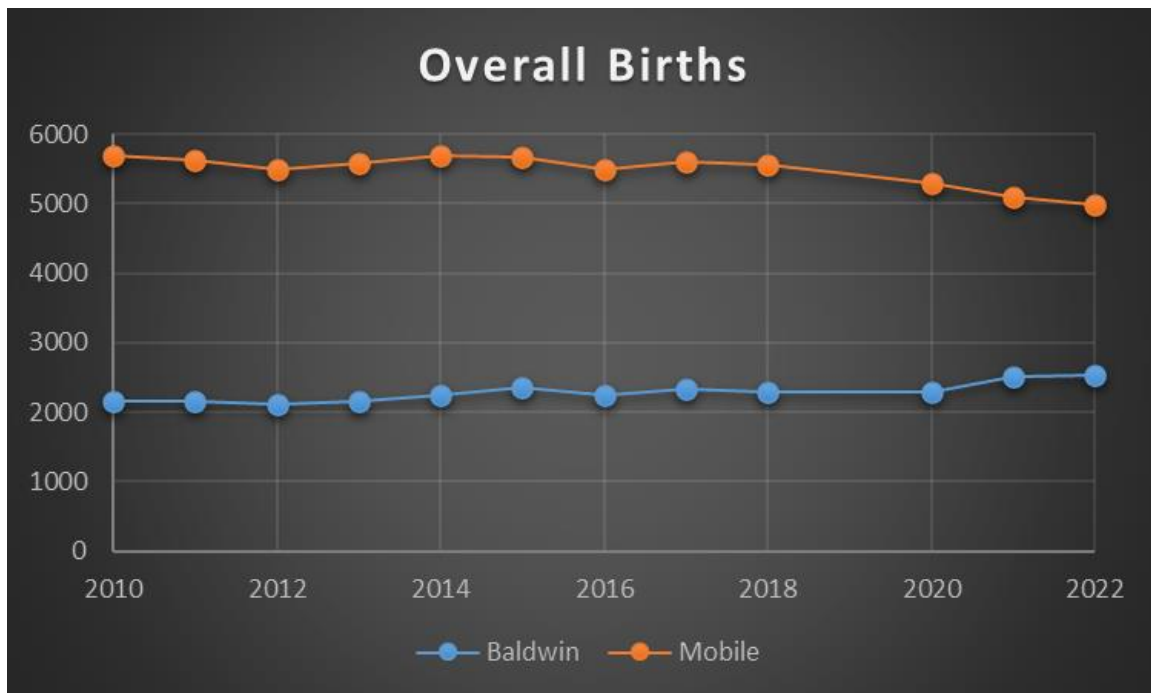


One of the most striking gaps, for both Mobile County and the state of Alabama compared to the nation, is post high school education. While Mobile County and the state have increased the proportion of high school graduates in recent decades, they continue to fall behind in those obtaining bachelors and graduate or professional degrees. In 2023 the resident breakdown was 94,382 high school graduates, 82,308 with some college (associate's degree or no degree) followed by 76,295 with a bachelor's degree or higher and 28,257 residents with less than a high school degree in Mobile County. For Baldwin County, in 2023, 53,077 residents had a high school diploma or equivalent, 58,577 had some college experience (associate's degree or no degree), 59,243 had a bachelor's degree or higher, and 13,975 had less than a high school diploma.

Births

Previous community health needs assessments have identified the decline in both crude birth rates and fertility rates within Alabama since the 1950s. This decline extended to Mobile County, with data from 2007 to 2011 showing a significant decrease (645 fewer births between the two comparative years). Data collected from 2010 to 2022 further indicates a consistent decline in births in Mobile County. For example, in 2018, there were 5,548 births in Mobile County, but this number dropped to 4,995 in 2022.

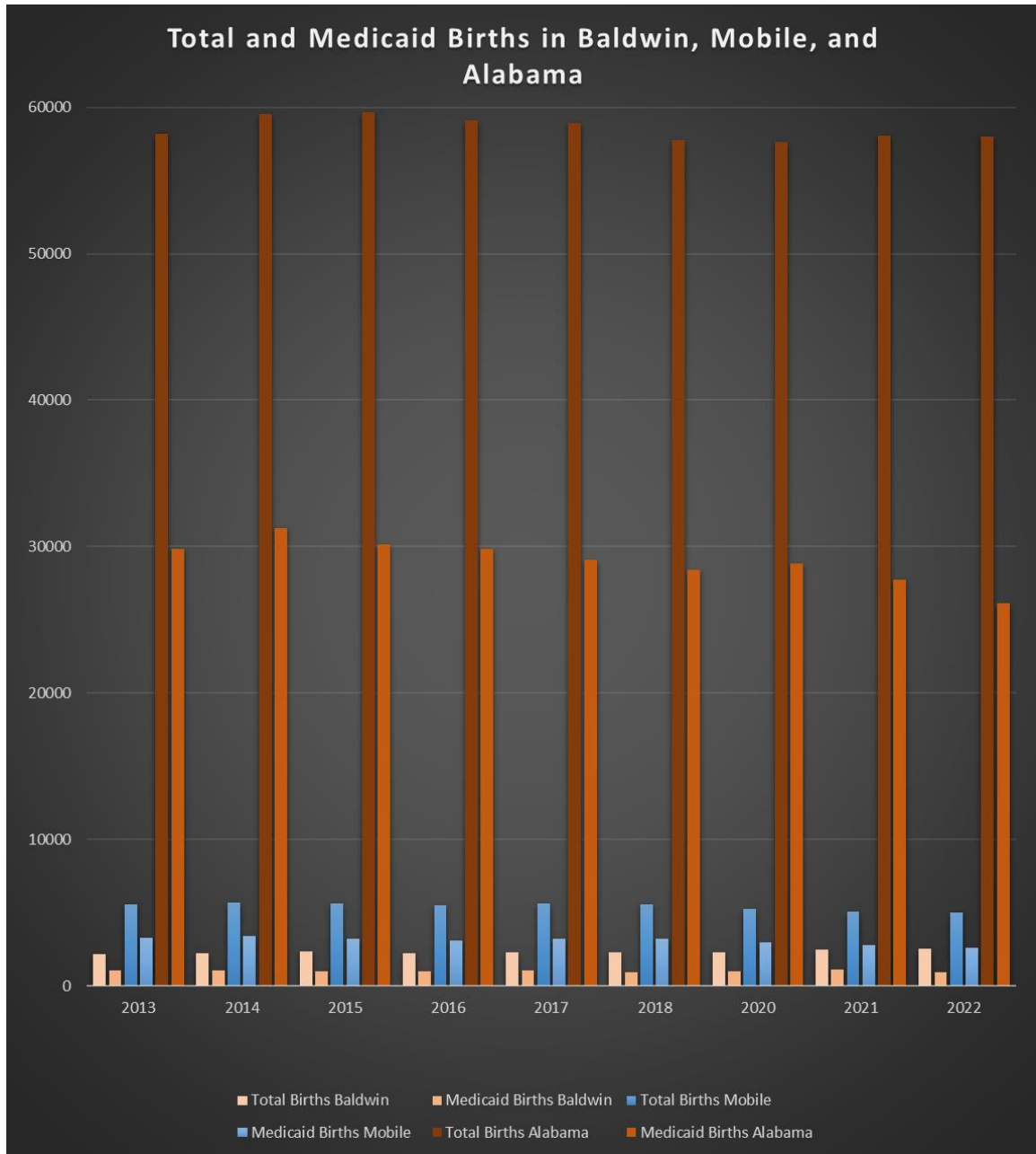
In contrast, Baldwin County has shown an upward trend in the number of births over the same period. Births in Baldwin County increased from 2,290 in 2018 to 2,525 in 2022, indicating a growing population in the area. This divergence highlights differing demographic and population dynamics between the two counties, with Mobile County facing a steady decline in births while Baldwin County experiences growth.



The State of Alabama has experienced a rather steady level of annual births, with 57,754 births in 2018 and 58,033 births in 2022, with the total number of births fluctuating in either direction between those years.

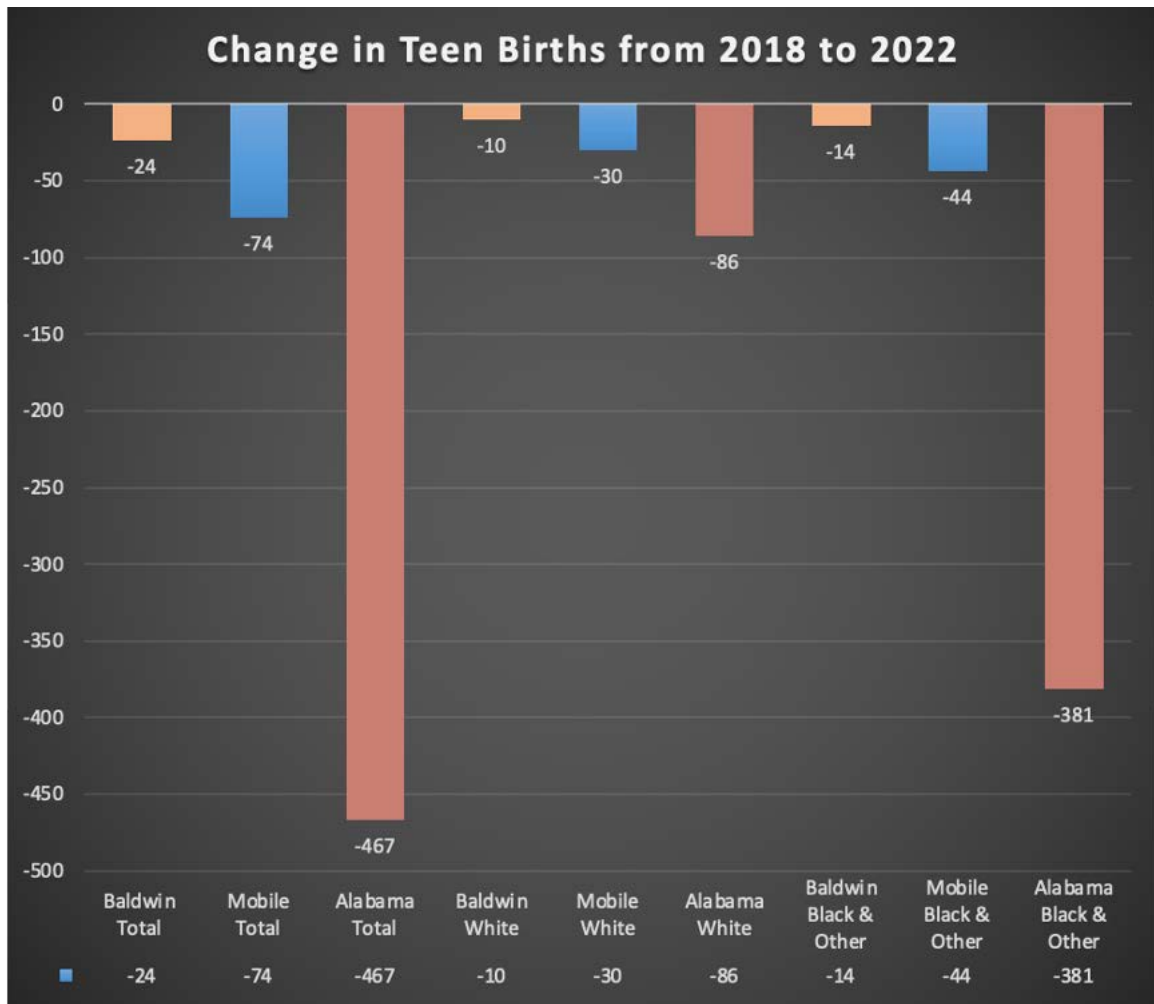
Another useful trend to observe for health outcomes is Medicaid supported births. The data presented below demonstrate the essential role Medicaid plays in supporting maternal care across Alabama, particularly in Mobile County, where reliance on public assistance is higher. The diverging trends between Baldwin and Mobile counties highlight disparities in economic conditions and population growth within the region. Baldwin County's growth in total births and its lower dependence on Medicaid suggest a more stable and affluent demographic,

while Mobile County continues to face economic challenges reflected in its higher proportion of Medicaid-supported births and declining total births. These trends emphasize the need for targeted public health policies and interventions to address disparities in maternal care and support across the state.



Births to Select Groups: Teens and Unwed Mothers

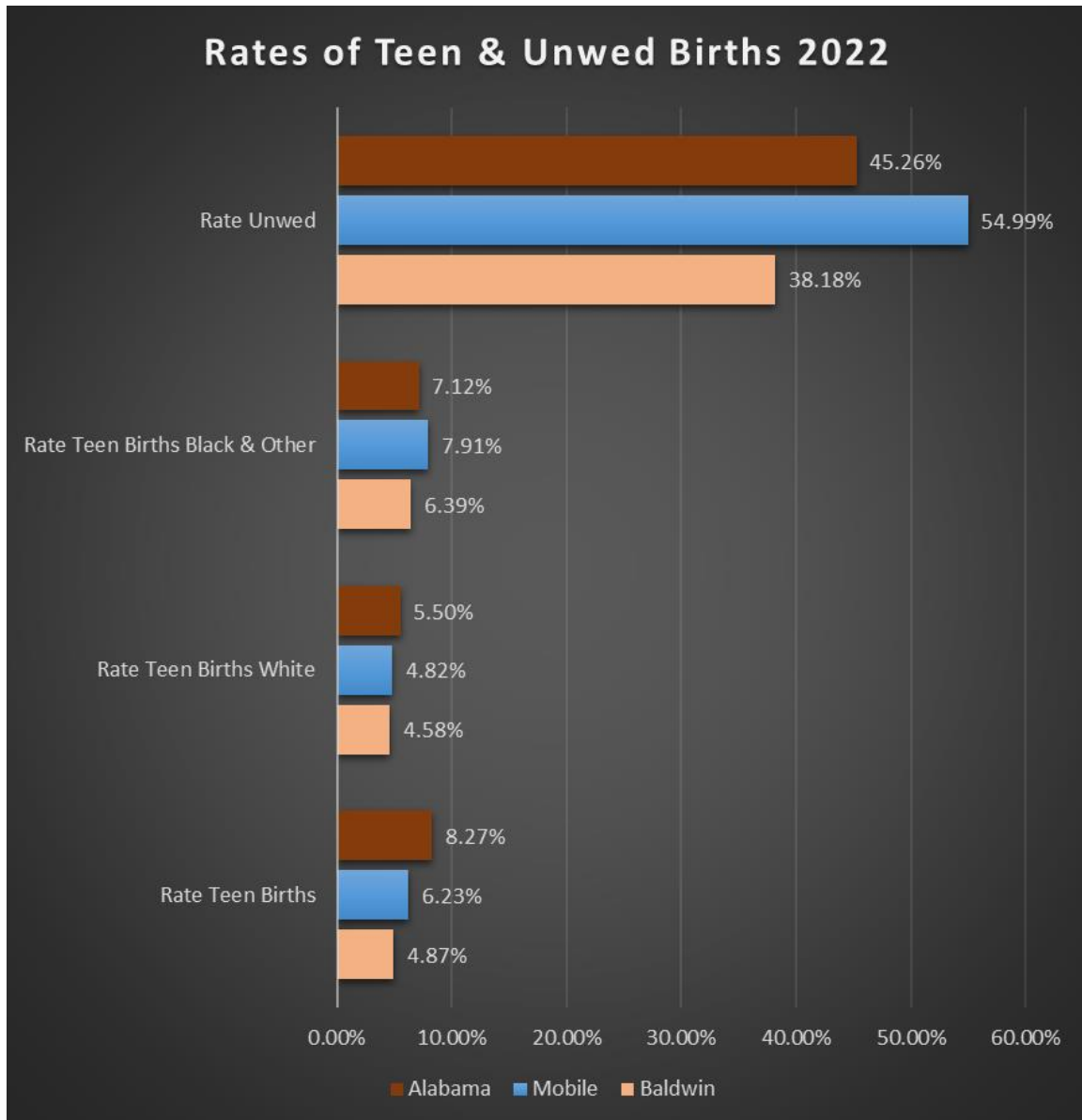
Teenage pregnancy has been a social concern since the 1960s due to the long-term negative effects for both mother and child. Research indicates that teenage pregnancy rates rose significantly between the 1950s and the 1970s, peaking at nearly 19% of births in 1975. However, teenage birth rates have been on a consistent decline over the past several decades. According to the Centers for Disease Control and Prevention (CDC), the national teenage birth rate was 15.4 per 1,000 females aged 15–19 in 2022, marking a continued decline from previous years. This pattern of decline is reflected in Mobile and Baldwin counties, as well as the State of Alabama, though Alabama’s overall rates remain higher than the national average. The figure below illustrates the decline in teenage births across Alabama, Mobile County, and Baldwin County over a five-year period (2018 to 2022).



While teenage birth rates have declined significantly over the past few decades, Alabama continues to have higher rates compared to the national average. As of 2022, Alabama's teen birth rate was 20.9 births per 1,000 females aged 15–19, ranking it seventh among states with the highest teen birth rates.

This trend is consistent across much of the south-central region of the United States, where several states report elevated teenage birth rates compared to other regions. Factors contributing to these higher rates in Alabama and neighboring states may include limited access to comprehensive sex education, socioeconomic challenges, and cultural influences. Despite the overall decline in teen births, the persistent regional disparities highlight the need for targeted public health interventions to address the specific needs of adolescents in these areas.

Unsurprisingly, data also shows that most teenage pregnancies are unwed births. According to the Department of Health and Human Services, 89% of teen births in 2014 occurred outside of marriage, a trend that persists a decade later. There also appears to be racial and ethnic differences in birth rates. Nationally, birth rates are highest among Hispanic or black teens. The figure below compares Mobile County to Alabama as a whole for birth rates to teens and unwed mothers for the year 2022.



As shown in the data, both Mobile and Baldwin counties have teen birth rates below the state average of 8.27%. Mobile County's teen birth rate stands at 6.23%, while Baldwin County's rate is even lower at 4.87%. Among racial groups, both counties exhibit higher rates of teen births in the Black & Other population compared to the White population. For example, Mobile County reports a teen birth rate of 7.91% for Black & Other teens, compared to 4.82% for White teens. Similarly, Baldwin County's rates are 6.39% for Black & Other teens and 4.58% for White teens.

When examining births to unwed mothers, Mobile County is significantly above both Baldwin County and the state average. In Mobile County, 54.99% of all births (across all age groups) are to unwed mothers, surpassing the state average of 45.26%. Baldwin County, in contrast, has a significantly lower rate of unwed births at 38.18%, reflecting differing socioeconomic and demographic dynamics between the counties and the state as a whole.

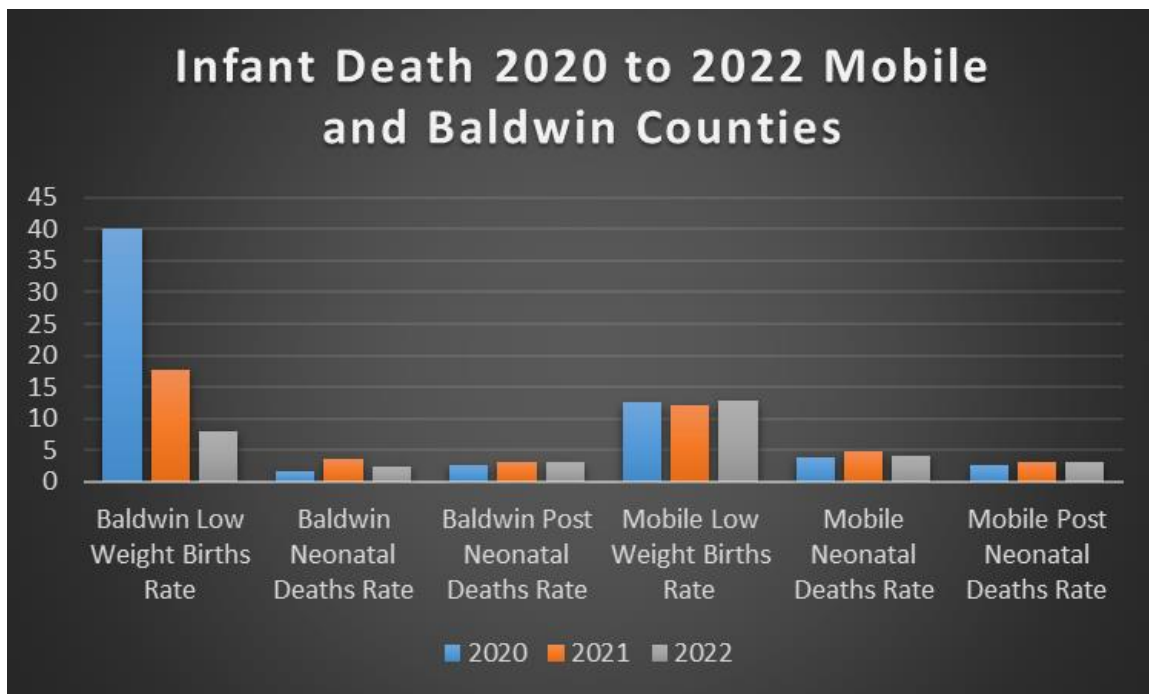
Birth Complications and Infant Mortality

Given Mobile County’s declining population in the 0-19 age bracket and the reduction in birth rates following the recession and COVID-19 pandemic, it remains critical to explore the community health needs of pregnant mothers and infants. The updated data from 2020 to 2022 highlights several important trends in infant health for Mobile and Baldwin counties.

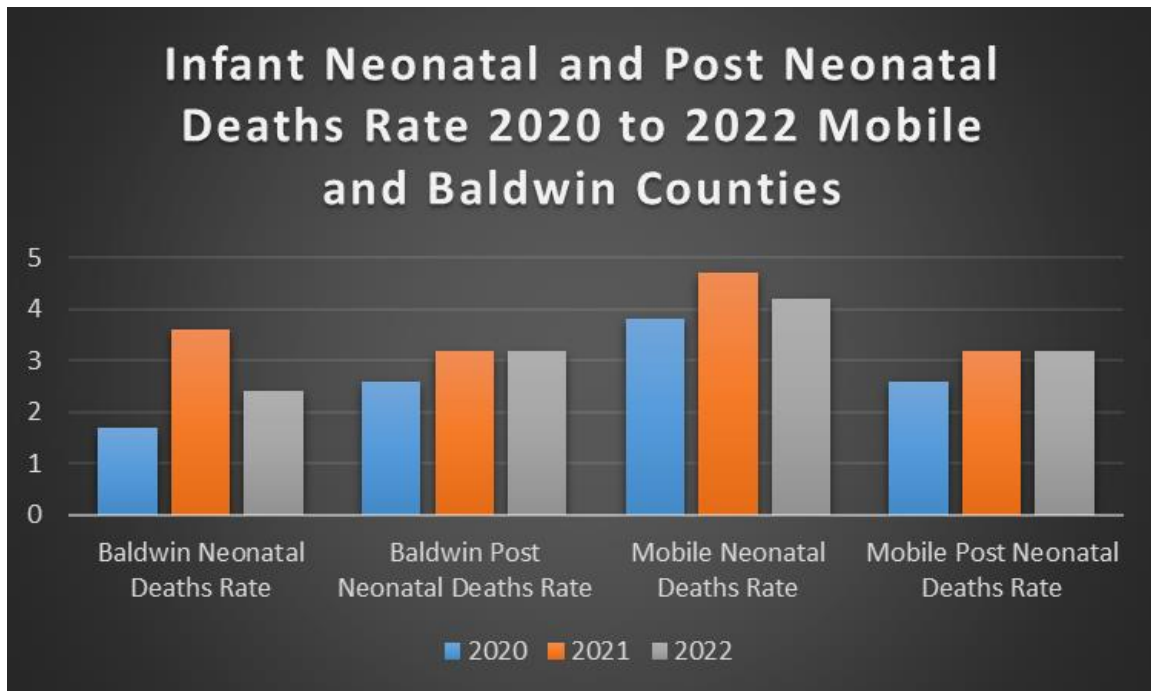
Low birth weight continues to be a consistent challenge for Mobile County, with rates remaining relatively stable over the past three years (2020-2022). In 2022, the low-birth-weight rate in Mobile County remained high compared to Baldwin County, which experienced a notable decline from its peak in 2020. These trends align with Alabama's historically high rates of low birth weight, with the state ranking third nationally in 2019 at 10.5%. Within Alabama it is seen that white infants contribute 69.8% in births and only reflect 44.5% in deaths. Black infants on the other hand account for a mere 28% in births yet a larger 51.4% in deaths.

Neonatal death rates in Mobile County have shown some fluctuation but have remained a significant concern. While Baldwin County’s neonatal death rates have stayed consistently lower, Mobile County experienced a slight decline from 2020 to 2022. Post-neonatal death rates in both counties have remained low and relatively stable during the same period, reflecting improvements in postnatal care.

This updated data underscores the importance of addressing low birth weight and neonatal mortality in Mobile County, where rates remain higher than Baldwin County and reflect broader state and national challenges. Focused interventions to support maternal and infant health, especially among vulnerable populations, are necessary to improve outcomes and reduce disparities.



Unfortunately, the problems facing mothers and births in the community go beyond pregnancy complications. Mobile County has had inconsistent infant death rates over the past eight years. In 2010, the infant death rate for Mobile County was 7.5; by 2018, that rate rose to 9.0, with sudden shifts in between. For blacks, that rate is even higher, moving from 11.5 in 2010 to 12.1 in 2018. These trends are presented below.



These disparities remain when examining neonatal and post-neonatal death rates in Mobile and Baldwin counties from 2020 to 2022. Neonatal death rates in Mobile County remained consistently higher than those in Baldwin County, with a peak in 2021 followed by a slight decline in 2022. In contrast, Baldwin County saw an increase in neonatal death rates in 2021 before returning to lower levels in 2022. Post-neonatal death rates in both counties remained relatively stable during this period, though Mobile County consistently reported slightly higher rates compared to Baldwin County.

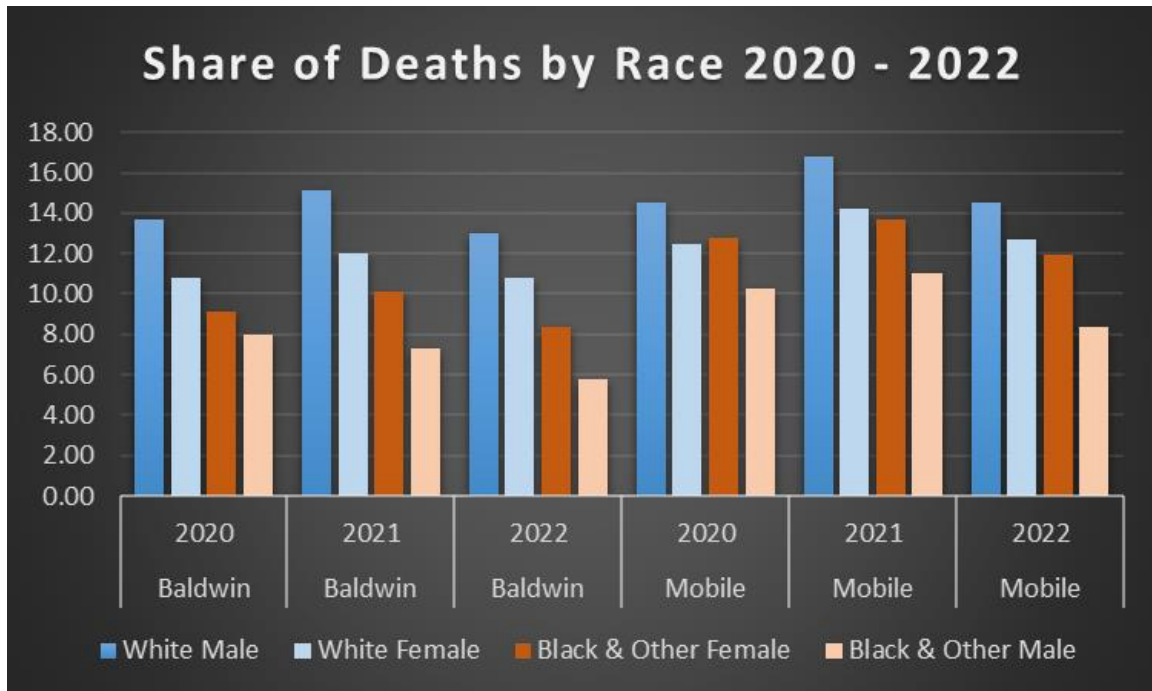
Deaths

Death rates within Mobile County have remained relatively consistent over the past three years, though there has been a slight increase since the last community health needs assessment. Rates differ significantly across sex and race, with White males consistently having the highest rates in both Mobile and Baldwin counties. In 2022, the death rate for White males was 14.5 in Mobile County and 13 in Baldwin County. Conversely, Black females had the lowest death rates, with 8 in Baldwin County and 8.4 in Mobile County in 2022.

These patterns have remained consistent over the three-year period from 2020 to 2022, though trends vary across specific groups. For example, the death rates for Black & Other

females fluctuated over the years, rising in 2020 and then decreasing in both counties in subsequent years. Black & Other males exhibited a more complex trend, with rates rising in Mobile County in 2021 before falling in 2022, while Baldwin County experienced a consistent decline in this group over the three years.

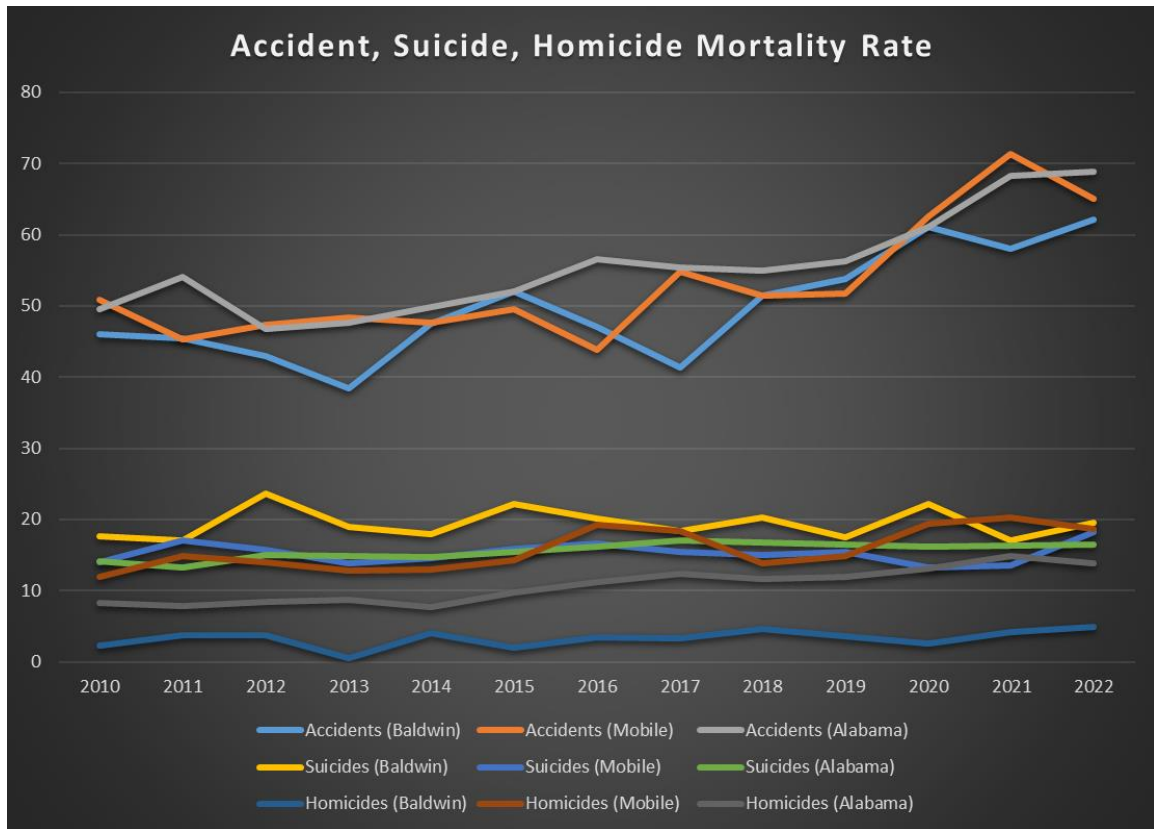
These data underscore the importance of considering both racial and gender differences in addressing health disparities and mortality trends within the region.



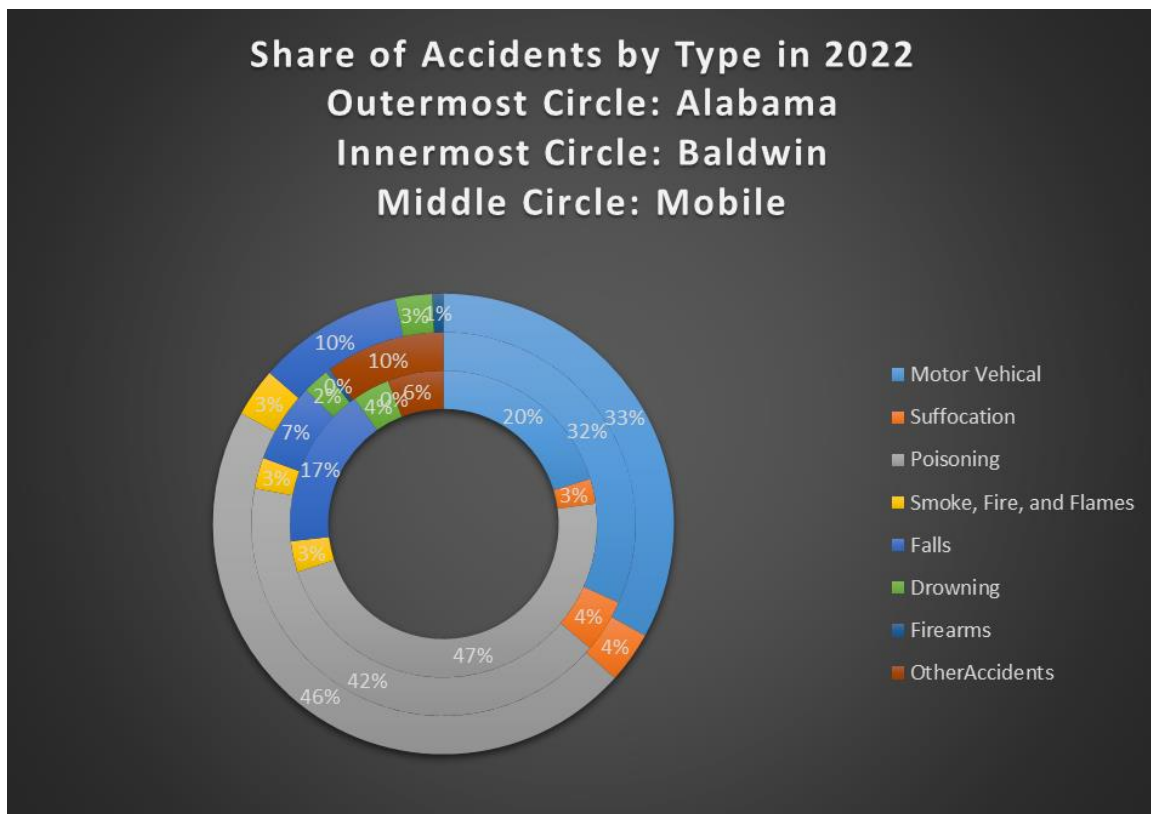
The state of Alabama consistently tracks deaths by type, categorizing them as accidents, suicides, and homicides. Among these, accidents are consistently the leading cause of death across all locations, reflecting a persistent statewide issue. This trend holds true for Mobile and Baldwin counties, though Baldwin County generally records lower rates of accidental deaths compared to Mobile County and the state as a whole. At the state level, accidents rank as the most frequent cause of death, followed by suicides, with homicides showing the lowest frequency among the three categories. This statewide pattern highlights the need for focused interventions to address preventable deaths, particularly in accidents, which remain the leading cause.

In Mobile and Baldwin County, the homicide rate and that of suicides have increased. Over a three-year period (2020-2022), Mobile County’s homicide rate was, on average, 18.0 deaths per 100,000 higher than the state average. Meanwhile, the suicide rate was only 13.0 deaths per 100,000. For Baldwin County, the Homicide rate averaged around 4.0 deaths per 100,000 while the suicide average sat much higher at 18.0 deaths per 100,000. This suggests that both Baldwin County as well as Mobile County face unique challenges related to violence and public safety, requiring targeted resources and interventions. By contrast, Baldwin County shows a much lower frequency of homicides compared to suicides and

accidents, reflecting differing socioeconomic and demographic dynamics that influence the prevalence of these causes of death.



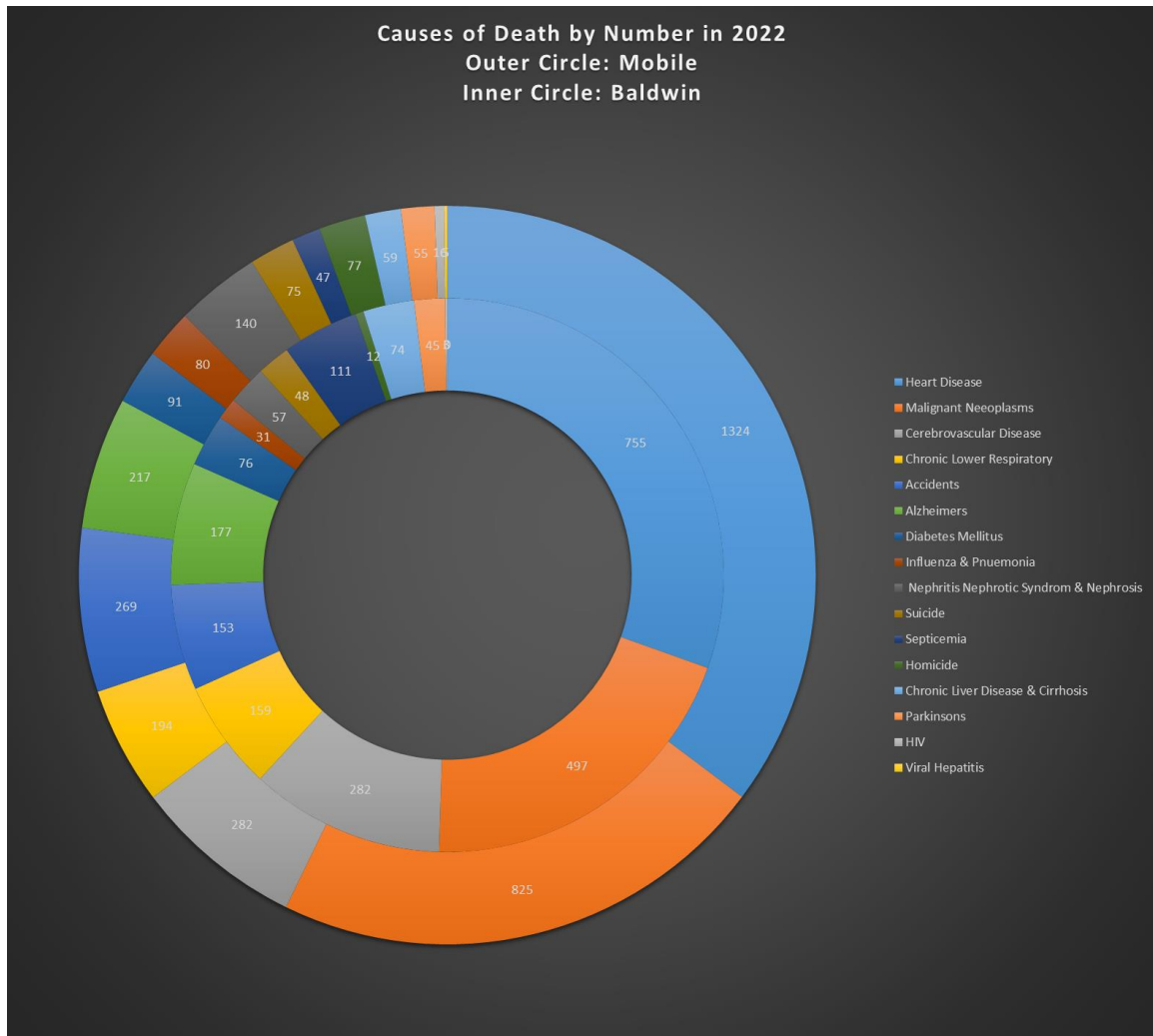
Since accidents are consistently the highest cause of death for both Mobile County, Baldwin County and the State of Alabama, it is important to note these types of accidents that increase mortality.



In 2022, the top three specific causes of accidental death in both Mobile County and Alabama were motor vehicle accidents, poisoning, and falls. Motor vehicle accidents accounted for the largest share of accidental deaths, representing 33% in Mobile County, 32% in Baldwin County, and 46% statewide. Poisoning ranked second, accounting for 20% of accidental deaths in Mobile County, 17% in Baldwin County, and 10% across Alabama. Falls were the third leading cause, making up 10% of accidental deaths in Mobile County, 7% in Baldwin County, and 10% statewide.

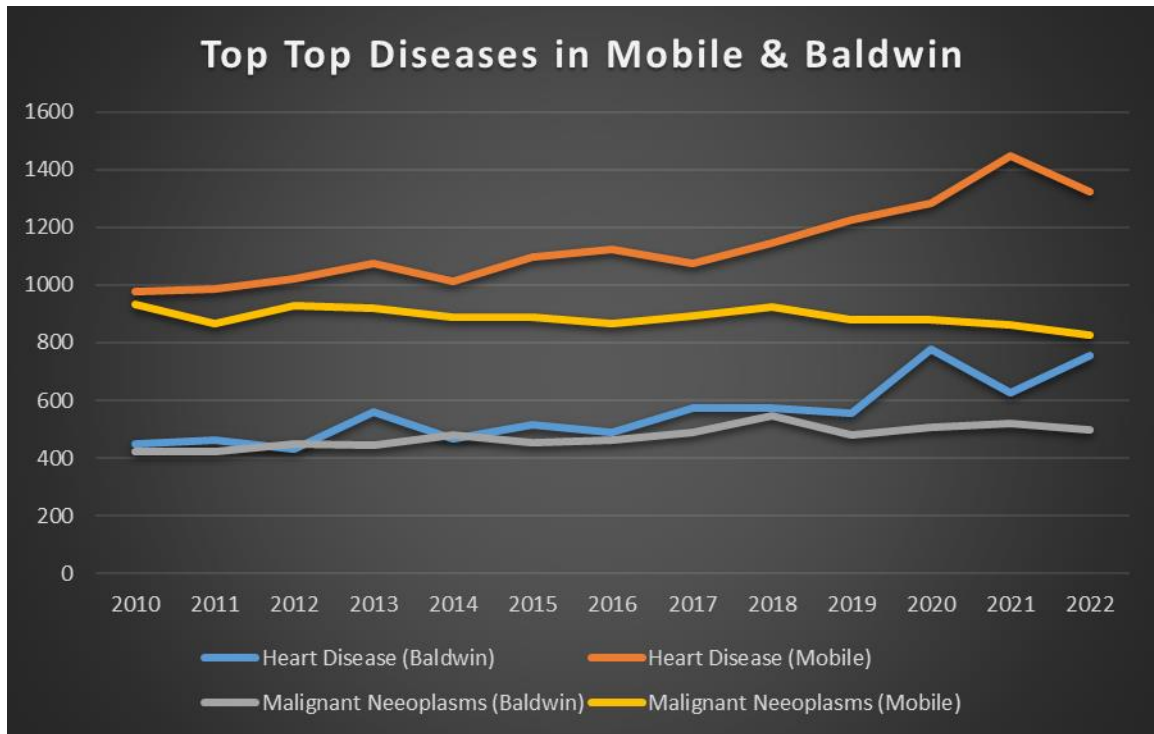
Fire-related deaths, suffocation, and drowning followed, each contributing about 3-4% of deaths in Mobile and Baldwin counties and Alabama. On average, the causes of accidental deaths in Mobile County align closely with the state's overall pattern. However, as reported in previous CHNAs, Mobile County continues to have a higher rate of poisoning-related deaths than the state average, reflecting an ongoing area of concern. Overall, this highlights the need for continued efforts in traffic safety, poison control programs, and fall prevention strategies to address these leading causes of accidental deaths in the region.

Provided below is a 2020-2022 snapshot of all causes of death, by number, in Mobile County, Baldwin County, and Alabama. A detailed discussion of diseases and cancer trends can be found in the following section.



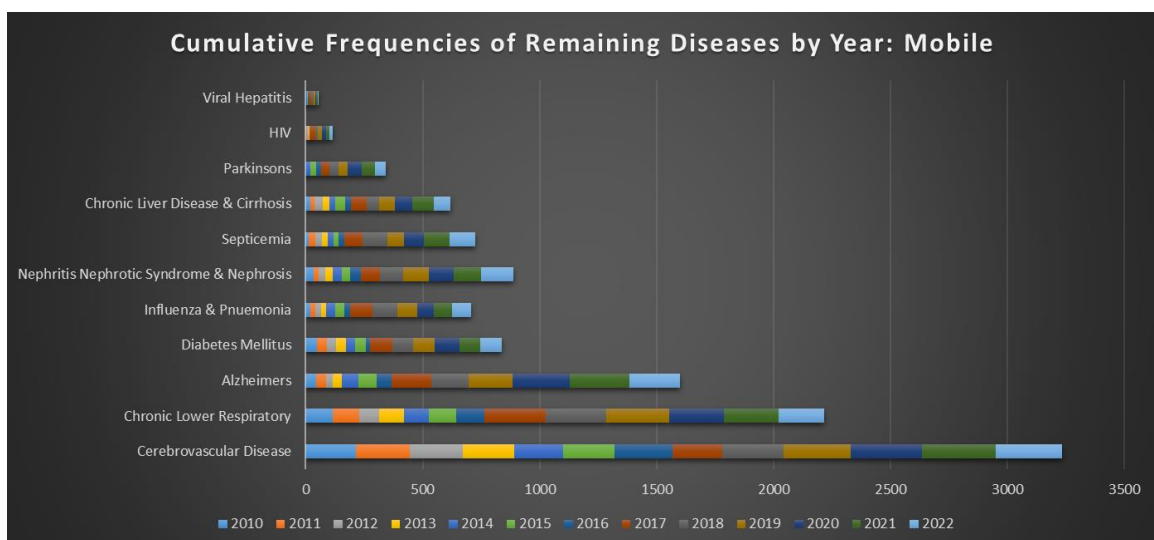
Deaths: Diseases and Cancers

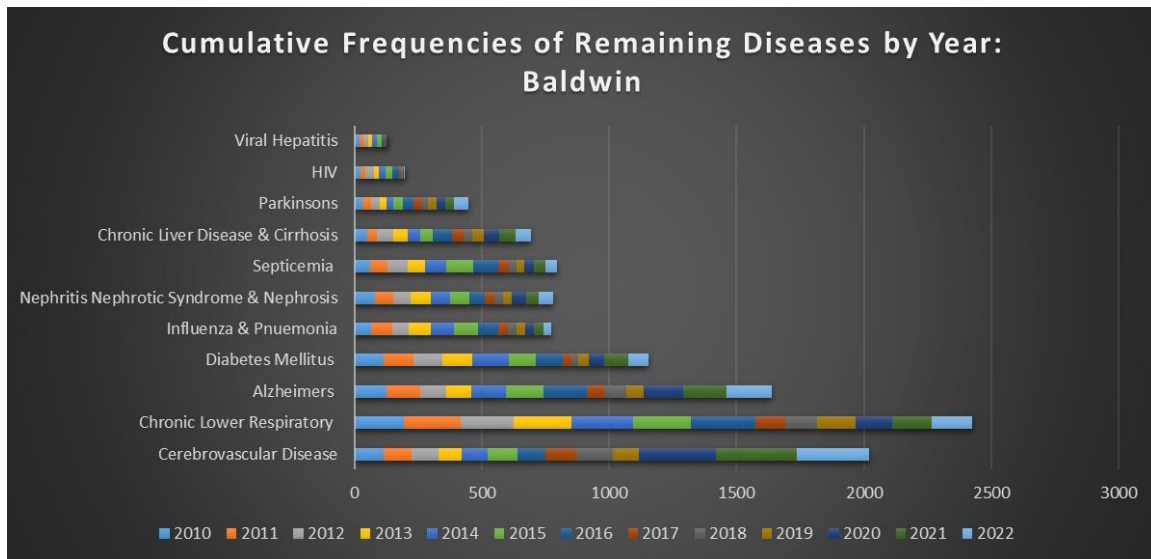
Heart disease, Cancer, Unintentional injuries, COVID-19, Stroke, Chronic lower respiratory diseases, Alzheimer's disease, Diabetes, Kidney disease, Chronic liver disease, and cirrhosis constituted for the top 10 leading causes for death in the United States in 2022. The leading causes for Mobile and Baldwin County are largely the same, with few exceptions. Provided below are the trends for the top causes of death in Baldwin County as well as Mobile County ranging from 2010 to 2022.



Heart disease consistently ranks as the leading cause of death in both counties, with Mobile County showing significantly higher rates than Baldwin County throughout the period. In Mobile County, heart disease mortality rates increased steadily after 2015, peaking in 2021, before experiencing a slight decline in 2022. Baldwin County’s heart disease mortality rates remain lower and show a more stable trend, with a gradual increase beginning in 2019.

Malignant neoplasms are the second leading cause of death in both counties, with relatively stable rates across the years. In Mobile County, cancer-related mortality rates are consistently higher than in Baldwin County but exhibit less fluctuation compared to heart disease. Baldwin County’s cancer mortality rates remain steady, showing minimal variation over time.





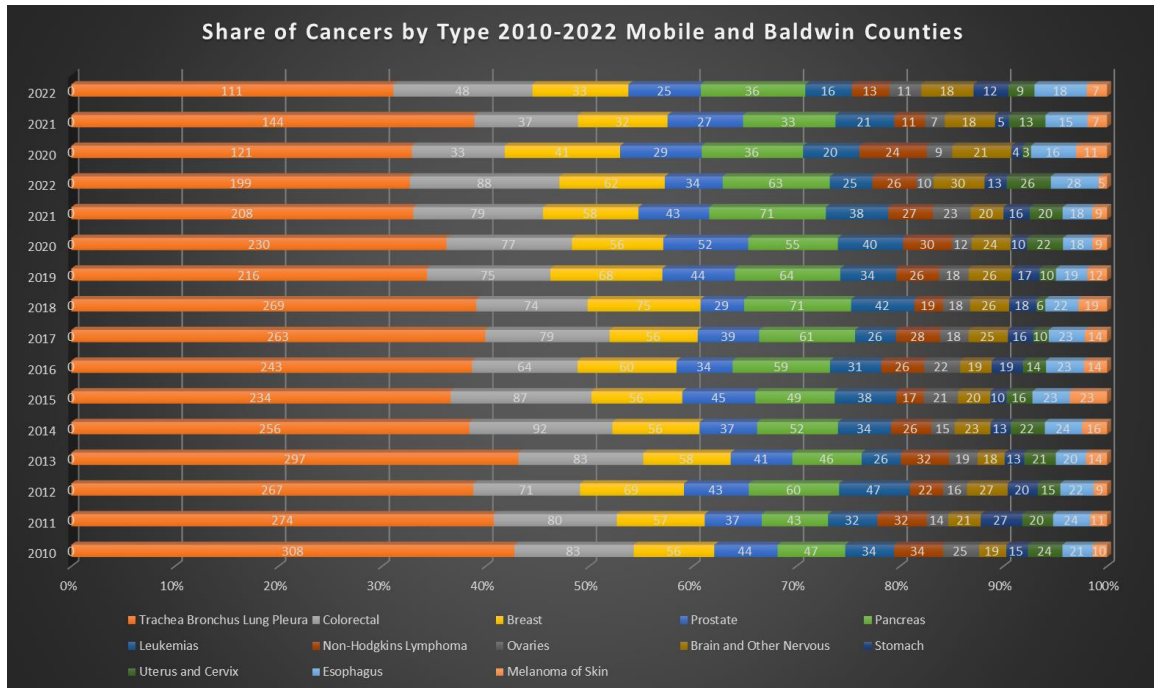
In Mobile County, the number of deaths caused by chronic lower respiratory diseases, diabetes, Alzheimer’s disease, and influenza/pneumonia has continued to rise over the 2010 to 2022 period. This trend aligns with the aging population demographics discussed earlier, as these conditions are strongly associated with older age. Alzheimer’s disease, in particular, has shown a steady increase, highlighting the growing burden of age-related neurological disorders. The rise in influenza and pneumonia-related deaths may also be partially explained by the relationship between Alzheimer’s, dysphagia, and aspiration pneumonia, which are common complications in elderly patients.

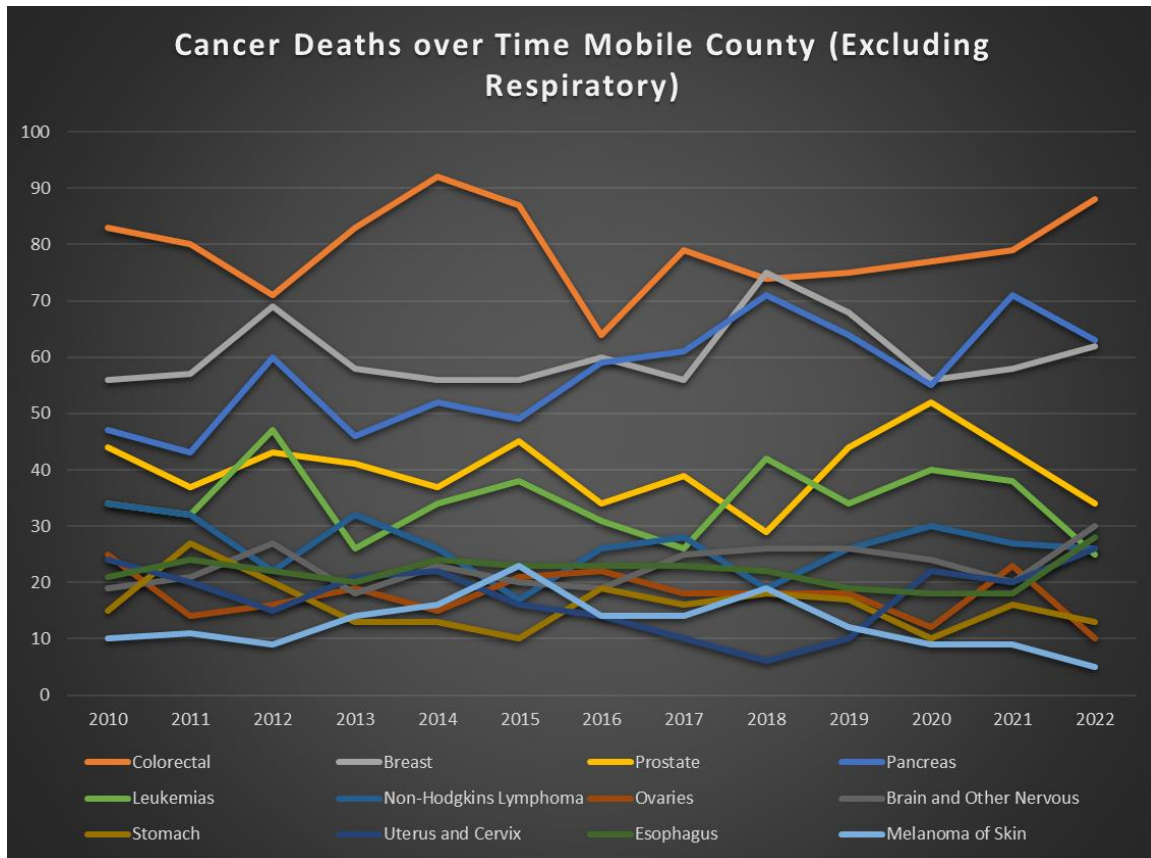
Baldwin County mirrors similar trends, with notable increases in deaths related to Alzheimer’s disease, chronic lower respiratory conditions, and influenza/pneumonia. The pronounced growth in Alzheimer’s-related mortality reflects the county’s aging population, a demographic trend further supported by steady increases in chronic conditions often linked to age. These rising mortality rates in both counties emphasize the need for comprehensive healthcare strategies targeting older adults, focusing on prevention, early intervention, and management of chronic diseases to mitigate their impact on overall mortality.

Cancer remains the second leading cause of death in Mobile County, claiming the lives of approximately 898 residents annually over the past decade. Among the various types of cancers, those of the respiratory system, including trachea, bronchus, lung, and pleura, continue to account for the largest proportion of cancer-related deaths. In 2022, these cancers constituted 25% of all cancer deaths in Mobile County, a trend consistent with previous years. From 2010 to 2022, these respiratory cancers represented a significant share of cancer mortality, reflecting the ongoing burden of smoking and environmental factors in the region. Baldwin County exhibits a similar pattern, with respiratory cancers remaining the leading contributor to cancer-related deaths.

Colorectal and breast cancers are also among the most frequent cancer types in both Mobile County and the state of Alabama. Colorectal cancer accounts for 8% of cancer deaths in Alabama and 7% in Mobile County, figures that align closely with national trends (9% across both sexes). Breast cancer, however, accounts for a smaller proportion of cancer deaths in Mobile County (6%) and Alabama compared to the national average of 14% for women.

Similarly, prostate cancer mortality is also lower in Mobile County and Alabama, representing around 7% of male cancer deaths, compared to the national average of 10%. These figures highlight the importance of continued efforts in early detection and prevention strategies for these cancers to reduce mortality rates further.





Colorectal and breast cancer remain two of the most significant contributors to cancer mortality in Mobile County and the state of Alabama, and both have shown an upward trend since 2020. The recent increase in colorectal cancer deaths could reflect delayed screenings or diagnoses during the COVID-19 pandemic, as well as the continued influence of an aging population, a known risk factor for colorectal cancer. Breast cancer deaths have also risen in the same period, highlighting the ongoing burden of this disease and the need for sustained efforts in early detection and effective treatment.

The increasing age demographics of Mobile County likely contribute to the rising frequency of these cancers, as both colorectal and breast cancer are more common in older adults. Additionally, colorectal cancer mortality rates remain highest among Black populations, a significant demographic in Mobile County, further amplifying its local impact. Factors such as the prevalence of diabetes, which increases colorectal cancer risk and is also rising in Mobile County and Alabama, may be compounding these trends. Addressing these challenges will require targeted public health interventions, including enhanced cancer screening programs, improved access to care, and tailored outreach to vulnerable populations.

COMMUNITY SURVEY – 3

Community Survey Methodology

The Community Health Needs Assessment survey focused on residents living in Mobile County. The community survey was a standard random digit dialed (RDD) survey that also included cell phone respondents.² A total of 443 respondents were collected from Mobile County in the general community survey for a margin of error of +/- 4.7%.

For these surveys a computer-assisted telephone interviewing (CATI) system was used to conduct the interviews and collect data. The CATI system recorded information related to the call histories and call dispositions used by interviewers to document the outcome of each call attempt, as well as the survey questions and their responses. The USA Polling Group uses WinCATI/CI3, developed by Sawtooth Technologies in Evanston, Illinois, to program and field its surveys. WinCATI/CI3 is widely used by major academic, public, and private survey organizations. With CATI systems, data are entered directly into the computer by the interviewer, so that interviewing and data entry become a single, seamless step. The benefit is twofold: accuracy of data transmission is enhanced and time otherwise spent re-entering data is saved. Further, CATI capabilities allow skip patterns and range checks within the interview to reduce back-end data cleaning. In addition to questionnaire programming, the USA Polling Group also utilizes WinCATI/CI3's call scheduling capabilities to maximize the probability of contacting potential respondents. A central file server arranges call scheduling for interviewer administration. The system enables calls to be scheduled so that different times of the day and week are represented.

The survey questionnaire was based on Infirmity Health's community health leaders survey deployed during their 2016-2018 CHNA to allow for comparisons with the health leader's responses. The full text of the survey can be found in Appendix F.

Table 3.1: Survey Details

<i>Area</i>	<i>Date Started</i>	<i>Date Completed</i>	<i>N</i>	<i>Margin of Error</i>	<i>Cell Phone %</i>	<i>Median Length (minutes)</i>	<i>Response Rate w/ No Answers¹</i>	<i>Response Rate w/out No Answers²</i>
Overall	9/18/2024	12/17/2024	443	+/-4.7	50.1%	17.0	4.7%	8.3%

¹ Calculated by dividing the number of completions by all numbers attempted except those that were out of scope

² Calculated the same as ¹ but numbers that were categorized as no answers were also excluded from the numerator

Key Survey Findings

² Cell phone respondents were screened for the following items: 1) were they in a safe location to be able to speak by phone, 2) were they 18 years of age or older, and 3) were they still residents of Mobile County.

This section details the key elements of the survey findings and in particular identifies some of the most highly rated areas of community need. To see all of the findings regarding the survey data please refer to the tables in Appendix B.

Most respondents feel that Mobile County residents are somewhat healthy (59%); respondents suggest that they think only four percent of residents are very healthy and two percent are very unhealthy.

Respondents are somewhat more positive about the quality of healthcare services. Twelve percent feel services are excellent, 28 percent feel they are very good and 35 percent say they are good. Only four percent say services are poor.

Medicare is the most frequently mentioned form of health insurance. This is not surprising given the older age of many of the respondents. Nineteen percent have employer based private insurance, 14 percent have private insurance they purchased themselves, and three percent do not have insurance. Twelve percent of respondents report not having a personal doctor or healthcare provider. Ninety-two percent say they have seen a doctor for a wellness exam or routine checkup in the past year while 74 percent say the same for a dental exam or cleaning.

Twenty-one percent of respondents reported having used telehealth services in the past year, this is down from over 30% in the previous CHNA. Fifty-three percent of those having used telehealth in the past year rated their experience as either excellent or very good. Six percent reported the experience as poor. Of those not having had a telehealth experience in the past year, eleven percent were very interested in receiving telehealth services while 45 percent were not at all interested in such services.

On a scale of 1 to 7, where 1 is the worse and 7 is the best, 23% of respondents thought that the City of Mobile's COVID response was the best it could be. Two percent thought it was the worst. On the same scale, 32% of respondents thought that healthcare providers response to COVID was the best it could be and less than two percent thought it was the worst it could be.

Respondents were asked about a series of items and how important they felt each item would be in improving the overall health in their community. The top six items rated as most important include: 1) a clean environment, 2) lower crime and safe neighborhoods, 3) cancer care, 4) good schools, 5) Support services to help people with natural disasters: flooding, hurricanes, tornadoes, and 6) Good places to raise children. The rankings for Mobile County can be seen in Table 3.2 while the full list of all items can be found in Tables B.13 and B.14 in Appendix B.

Table 3.2: Top 6 items respondent thinks would be important for improving the overall health in your community – Ranked according to overall saying “Very Important”

	<i>Very Important</i>	<i>Somewhat Important</i>	<i>Neither</i>	<i>Somewhat Unimportant</i>	<i>Very Unimportant</i>	<i>Total</i>	<i>N</i>
Q8e. A clean environment including water, air, etc.	94.6	5.0	0.0	0.2	0.2	100.0%	441
Q8n. Lower crime and safe neighborhoods.	94.1	4.8	0.5	0.2	0.5	100.1%	440
Q8x. Cancer Care.	93.2	6.4	0.0	0.5	0.0	100.1%	439
Q8j. Good schools.	91.6	7.3	0.2	0.7	0.2	100.0%	440
Q8ac. Support services to help people with natural disasters: flooding, hurricanes, tornadoes.	90.5	9.1	0.2	0.0	0.2	100.0%	440
Q8h. Good places to raise children.	90.4	8.7	0.7	0.0	0.2	100.0%	436

Respondents were asked how they felt about a number of health issues. Table 3.3 shows the top six issues respondents felt were a problem for Mobile County: 1) child abuse and neglect, 2) cancers, 3) domestic violence, 4) mental health problems, 5) rape and sexual assault, and 6) heart disease and stroke. The full list of health issues is located in Appendix B in Table B.15.

Table 3.3: Top 6 health issues respondent feels are a problem for Mobile County – ranked according to overall saying “Very Important”

	<i>Very Important</i>	<i>Somewhat Important</i>	<i>Neither</i>	<i>Somewhat Unimportant</i>	<i>Very Unimportant</i>	<i>Total</i>	<i>N</i>
Q9d. Child abuse and neglect.	96.1	3.2	0.0	0.5	0.2	100.0%	436
Q9c. Cancers.	91.1	8.0	0.9	0.0	0.0	100.0%	439
Q9g. Domestic violence.	89.3	9.1	0.7	0.7	0.2	100.0%	440
Q9p. Mental health problems.	89.3	8.9	1.4	0.5	0.0	100.1%	440
Q9s. Rape and sexual assault.	88.6	8.4	1.6	0.9	0.5	100.0%	429
Q9j. Heart-disease and stroke.	88.0	10.9	0.7	0.5	0.0	100.1%	441

Determining the prevalence of different health conditions is vital in determining community need. Respondents were asked to identify whether a doctor or other health professional had ever told them if they had any number of a series of twelve major health issues. The top six health conditions identified by respondents in Mobile County were: 1) high blood pressure, 2) high cholesterol, 3) diabetes, 4) depression, 5) obesity, and 6) heart-disease. Table 3.4 shows these rankings and Table B.16 in Appendix B shows the responses to all of the health issues.

Table 3.4: Top 6 health conditions among Mobile County Residents – Ranked according to overall saying “Yes” a doctor or other health professional told them they have the condition

	<i>Yes</i>	<i>No</i>	<i>Total</i>	<i>N</i>
Q10h. High blood pressure.	60.7	39.3	100.0%	440
Q10g. High Cholesterol.	50.7	49.3	100.0%	440
Q10e. Diabetes.	26.1	73.9	100.0%	440
Q10d. Depression.	22.3	77.7	100.0%	440
Q10j. Obesity.	22.1	78.0	100.1%	440
Q10f. Heart-Disease.	19.7	80.3	100.0%	441

Health related services that are difficult to access are a clear problem and point to community needs. Respondents were asked to identify healthcare services that they felt were difficult to obtain in Mobile County. These responses were unprompted, that is respondents had to identify them on their own, and respondents could select as many as they felt were problems. Not counting those saying some “other” issue, Table 3.5 identifies the six healthcare services respondents feel are most difficult to access in Mobile County: 1) mental health services, 2) services for the elderly, 3) specialty medical care (specialist doctors), 4) dental care / dentures, 5) emergency medical care, and 6) preventative healthcare (routine or wellness checkups). The full list of services can be found in Table B.17 in Appendix B. The “other” responses are presented in Appendix C.

Table 3.5: Top 6 healthcare services respondent feels are difficult to get in Mobile County – Ranked according to overall and not counting “other” in Top 6

	<i>Mobile County</i>
Mental health services	26.41
Services for the elderly	13.32
Specialty medical care (specialist doctors)	12.87
Dental care / dentures	9.03
Emergency medical care	8.35
Preventative healthcare (routine or wellness checkups)	7.22

Sixteen percent of Mobile County respondents indicated that they had delayed in getting needed medical care at some point in the past 12 months. Delays in seeking healthcare can lead to more severe, complicated, and costly problems. Factors contributing to such delays are again clear signals of community needs. Table 3.6 lists the top three reasons, not counting those saying “other”, identified by respondents for why they delayed in getting needed medical care: 1) could not afford medical care, 2) Could not get an appointment soon enough, and 3) Insurance problems / lack of insurance. The full list of reasons for delaying needed medical care can be found in Table B.19 in Appendix B. The “other” responses are presented in Appendix C.

Table 3.6: Top 3 reasons respondent delayed getting needed medical care – ranked according to overall and not counting “other” in Top 3

	<i>Mobile County</i>
Could not afford medical care	25.7
Could not get an appointment soon enough	15.7
Insurance problems / lack of insurance	12.9

When seeking medical care for someone who is sick, respondents overall were first likely to go to their family doctor (61.4%), then an Urgent care clinic (21.7%), and third to an Emergency Room (12%). This continues to reflect a shift with Urgent care clinics ranking above ERs as a place to go for healthcare.

Respondents have a great deal of confidence that they can make and maintain lifestyle changes. Thirty-six percent are extremely confident in their ability to do so and 42 percent are very confident.

Ten percent of respondents indicate that they are currently using tobacco products such as cigarettes and cigars. A modest two percent report using chewing tobacco or snuff and another four percent say they use e-cigarettes or vaporizing pens. Eighty percent report never having used tobacco products.

The modal category for how long someone would be willing to wait for a well visit to see their preferred provider is up to 7 days or 1 week with 44% selecting this option. The next most selected category was 17 percent for up to 2 weeks.

A majority of respondents (63.2%) said they would be “Very Likely” to accept an appointment with a Physician’s Assistant (PA) if they could see them sooner than their preferred provider.

Again, a majority of respondents (65.5%) said they would “Very Likely” to accept an appointment with a Nurse Practitioner (NP) if they could see them sooner than their preferred provider.

While some respondents were willing to travel more, a great number of respondents were only willing to travel up to 5 miles (27.7%), 10 miles (29.1%) or 20 miles (23.5%).

Most respondents for the survey were older. Twenty percent were between the ages of 46 and 65 and 66 percent were over 65. However, given that the survey’s goal is to identify healthcare needs, this upward age bias is less concerning.

Whites constituted 66 percent of those responding overall and African-American’s 30 percent.

Twenty-seven percent of respondents possess a high school degree or GED. Twenty-seven percent have some college coursework; 25 percent have a Bachelor’s or four-year degree, and 11 percent have a graduate or professional degree.

Given the older age of the respondents it is not surprising that 59 percent say they are retired. Twenty-three percent are working full-time, six percent are disabled, and three percent are unemployed.

Looking at income, seven percent earned less than \$15,000 and 17 percent earned more than \$100,000.

The majority of survey respondents (69%) were female.

COMMUNITY HEALTH LEADERS SURVEY – 4

Community Health Leaders Survey Methodology

The Community Health Leaders (CHL) survey employed an Internet/E-mail based survey sent to health leaders throughout Mobile County. A total of 57 responses were collected.

The CHL survey was deployed using the Qualtrics Internet survey system. Qualtrics is widely used in the academic and business community. Although the information collected in this survey did not rise to the level of protected health information, the Qualtrics system meets all HIPAA privacy standards. All collected survey information is anonymous.

The USA Polling Group constructed a list of potential health leaders that included a wide diversity of organizations and individuals including healthcare providers, clinics, public health clinics, key hospital personnel, numerous local non-profit groups and charitable organizations, business leaders, local state legislators, and local city officials. The goal was to cast a wide net and to include people in a variety of areas both in healthcare and in related areas such as Feeding the Gulf Coast, Habitat for Humanity, the United Way, etc. Given that a health community is more than just the healthcare resources in an area but includes aspects such as a clean environment, education, safety, etc., we felt this wide net was appropriate.

Overall, a total of 290 e-mails were initially distributed on November 12, 2024. Reminder surveys were sent on November 18, November 25, and December 3, 2024. Of the 290, two e-mails were duplicates, three e-mails failed to send, and 40 e-mails bounced for 245 unique and working e-mails. Thus, with 57 responses, the CHL had a completion rate of 23.3%.

The CHL survey questionnaire duplicated Infirmity Health’s community health leaders survey deployed for their 2016-2018 CHNA. The full text of the survey can be found in Appendix G.

Table 4.1: Survey Details

<i>Date Started</i>	<i>1st Reminder</i>	<i>2nd Reminder</i>	<i>Date Completed</i>	<i>N</i>	<i>Estimated Response Time</i>	<i>Completion Rate</i>
11/12/2024	11/18/2024	11/25/2024	12/11/2024	57	7.9 minutes	23.3%

Key Survey Findings

This section details the key elements of the Community Health Leaders (CHL) survey findings and identifies what those leaders see as the highly rated areas of community need. To see all of the findings regarding the CHL survey data please refer to the tables in Appendix D.

The community health leaders were first asked what they think are the most important features of a healthy community. Respondents were presented with a list of 23 possible features of a healthy community and were asked to select up to three items from the list. Respondents were also given three “other” options so that they were not restricted to the items in the pre-defined list but could identify any features that they felt were important. The top six features of a healthy community as identified by community health leaders were: 1) access to health services including family doctors and hospitals, 2) Low crime / safe neighborhoods, 3) Affordable housing, 4) Mental health services, 5) Good employment opportunities, and 6) Quality education. The rankings are presented in Table 4.2 while the full list of all items can be found in Table D.1 in Appendix D.

Table 4.2: Top 6 items community health leader’s think are the most important features of a “healthy community”? Check only three¹

	<i>Frequency</i>	<i>Percent</i>
1a. Access to health services (e.g., family doctor, hospitals)	39	68.4
1n. Low crime / safe neighborhoods	17	29.8
1c. Affordable housing	14	24.6
1r. Mental health services	13	22.8
1g. Good employment opportunities	12	21.1
1s. Quality education	12	21.1
	<i>N</i>	57

¹ May add to more than 100% since respondents could select up to three responses.

Health leaders were then asked what they felt were the most important health issues in Mobile County. They were again presented with a pre-defined list of 24 health issues of which they were asked to pick three. Again, they were given three “other” options so that they could identify items not on the pre-defined list. Table 4.3 lists the top six health issues identified by community health leaders: 1) mental health problems, 2) Drug use / abuse, 3) Obesity / excess weight, 4) Heart disease and stroke, 5) Cancers, and 6) Homelessness. The full list of health issues is located in Appendix D in Table D.2.

Table 4.3: What do you think are the most important health issues in Mobile County? Check only three¹

	<i>Frequency</i>	<i>Percent</i>
2p. Mental health problems	39	68.4
2h. Drug use / abuse	19	33.3
2r. Obesity / excess weight	15	26.3
2j. Heart disease and stroke	14	24.6
2c. Cancers	12	21.1
2l. Homelessness	12	21.1
	<i>N</i>	57

¹ May add to more than 100% since respondents could select up to three responses.

Next, health leaders identified their top six unhealthy behaviors in Mobile County. Again, they had the option to select up to three from a pre-defined list of 12 behaviors or could select three “other” options. The top six unhealthy behaviors included: 1) drug abuse, 2) Poor eating habits / poor nutrition, 3) Homelessness, 4) Excess weight, 5) Not seeing a doctor or dentist, and 6) Alcohol abuse. Table 4.4 shows these rankings and Table D.3 in Appendix D shows the responses to all of the health issues.

Table 4.4: Which of the following unhealthy behaviors in Mobile County concern you the most? Check only three¹

	<i>Frequency</i>	<i>Percent</i>
3b. Drug abuse	33	57.9
3f. Poor eating habits / poor nutrition	32	56.1
3d. Homelessness	22	38.6
3c. Excess weight	18	31.6
3i. Not seeing a doctor or dentist	18	31.6
3a. Alcohol abuse	16	28.1
	<i>N</i>	57

¹ May add to more than 100% since respondents could select up to three responses.

Health leaders were also asked to identify which healthcare services are difficult to get in Mobile County. For this question, leaders were allowed to select all that they felt applied. Table 4.5 shows the six healthcare services health leaders felt are the most difficult to access: 1) mental health services, 2) alcohol or drug abuse treatment, 3) Preventative healthcare (routine or wellness check-ups, etc.), 4) services for the elderly, 5) Alternative therapies

(acupuncture, herbals, etc.), and 6a) Dental care including dentures, 6b) Primary medical care (a primary doctor / clinic), and 6c) Specialty medical care (specialist doctors). The full list of services can be found in Table D.4 in Appendix D.

Table 4.5: Which healthcare services are difficult to get in Mobile County? Check all that apply¹

	<i>Frequency</i>	<i>Percent</i>
4f. Mental health services	47	82.5
4m. Alcohol or drug abuse treatment	18	31.6
4h. Preventative healthcare (routine or wellness check-ups, etc.)	16	28.1
4k. Services for the elderly	15	26.3
4a. Alternative therapies (acupuncture, herbals, etc.)	10	17.5
4b. Dental care including dentures	10	17.5
4j. Primary medical care (a primary doctor / clinic)	10	17.5
4l. Specialty medical care (specialist doctors)	10	17.5
	<i>N</i>	57

¹ May add to more than 100% since respondents could select up to three responses.

It is notable that the health leaders do not rate anyone in Mobile County as very healthy. The majority of health leaders suggest that people are either somewhat healthy (61%) or unhealthy (25%).

Four percent of health leaders rate the quality of healthcare services available in Mobile County as excellent, 18 percent say very good, 47 percent say good, another 25 percent say fair, and five percent say the healthcare services are poor.

Many of the health leaders responding were from educational organizations (20%), other healthcare organizations (18%), another 11 percent were in housing or temporary shelter, and five percent were in public service. Finally, another 20 percent indicated some other type of service. Follow-up responses as to the type of other services were quite varied and can be seen in Appendix E.

In looking at the types of clients served, 35 percent of health leaders said their organization served families; 35 percent said their organization served individuals, and 15 percent said some other type of client. Among those saying other, many indicated children or adolescents, or that they served all of the different types of clients.

Most health leaders (76%) said that they provide the client information on where to obtain assistance if their organization cannot provide all the services a client needs. Eight percent said they will phone, e-mail, or fax another organization to help the client obtain those services they cannot provide.

Fifty-one percent of health leaders said their organizations served adults under 65; 42 percent said they served children, and 19 percent served seniors (65 and over).

Most health leaders (79%) indicated that it would be helpful to them and their ability to provide services to know what other services the client has received from other organizations.

Fifty-one percent of health leaders felt that they served 1,000 or fewer clients (that is unique individuals not visits) on an annual basis. Twenty-nine percent said they served 20,000 or more annually.

While some health leaders said their organizations required clients to meet eligibility requirements, most (60%) said that they do not have requirements but serve everyone.

Twenty-three percent of health leaders do not have any volunteers on their staff. Another 50 percent said that between 1 – 25% of their staff was composed of volunteers. Very few health leaders had more than 25% or more of their staff composed of volunteers.

Many health leaders (37%) rely on either electronic medical records (EMR) or electronic health records (HER) for storing client records electronically. Another 43 percent rely on other systems including HMIS, EPIC, Oasis Insight, and others (see Appendix E for a full list), and 14 percent do not know if they store client records electronically or not.

Comparing the Community and the Community Health Leaders

This section compares the results of the 443 community members with the results of the 57 community health leaders from Mobile County. These comparisons should demonstrate where the community and health leaders converge and diverge in terms of what constitutes a healthy community, what the most important health issues are, how each group views the health of the community, the quality of health services available, and what services are perceived to be difficult to obtain. Many of these survey questions were essentially the same; however, the mode of delivery necessitated some differences in their delivery depending on if the questions were being presented over the telephone versus electronically.

In looking at the features of a healthy community, the comparison between the Community Health Leaders Survey and the Community Survey reveals both convergence and divergence in perceptions of what constitutes a healthy community. Both groups clearly agree on the importance of safety and education, as evidenced by their shared emphasis on "low crime / safe neighborhoods" and the value of schooling, albeit framed slightly differently—Community Health Leaders prioritize "quality education," while the Community Survey highlights "good schools" and "good places to raise children." This suggests a mutual recognition that foundational social structures like safety and education are essential for community well-being, though community members may see education more through the lens of child-rearing.

However, differences in emphasis reveal notable distinctions in perspective. Community Health Leaders tend to focus on systemic and institutional elements such as "access to health services," "affordable housing," "mental health services," and "good employment opportunities," which reflect their professional orientation toward structural determinants of

health. In contrast, the Community Survey participants include more situational or environmental concerns such as "a clean environment," "cancer care," and "support during natural disasters." This points to a more immediate, lived-experience perspective from community members who may prioritize tangible, everyday impacts of health and environment over broader institutional structures. These divergences underscore the value of including both professional and public voices in health planning, as each highlights different facets of community health needs.

Table 4.6: Comparison of Features of a Healthy Community

<i>Community Health Leaders Survey</i>	<i>Community Survey</i>
1. 1a. Access to health services (e.g., family doctor, hospitals)	1. Q8e. A clean environment including water, air, etc.
2. 1n. Low crime / safe neighborhoods	2. Q8n. Lower crime and safe neighborhoods.
3. 1c. Affordable housing	3. Q8x. Cancer Care.
4. 1r. Mental health services	4. Q8j. Good schools.
5. 1g. Good employment opportunities	5. Q8ac. Support services to help people with natural disasters: flooding, hurricanes, tornadoes.
6. 1s. Quality education	6. Q8h. Good places to raise children.

When examining the most important health issues, table 4.7 highlights several points of alignment between Community Health Leaders and Community Survey respondents regarding the most important health issues. Both groups agree on the significance of mental health problems, cancers, and heart disease and stroke, indicating shared concern over both physical and mental health challenges. These overlaps suggest a consensus on the pervasive impact of chronic conditions and psychological well-being across professional and lived experience perspectives. Additionally, while drug use/abuse and obesity/excess weight are priorities for health leaders, these issues may be embedded within broader concerns voiced by the community, such as domestic violence or child neglect, where substance use may be a contributing factor.

Despite this alignment, some important divergences stand out. Community members place high importance on social and interpersonal trauma, such as child abuse and neglect, domestic violence, and rape and sexual assault—none of which explicitly appear in the top health issues listed by Community Health Leaders. Conversely, homelessness, a pressing issue identified by health leaders, does not appear in the community's top six. These differences reflect varying frames of reference: health leaders may focus on systemic and clinical indicators, while residents emphasize personal safety, trauma, and immediate vulnerabilities. Together, these perspectives underscore the necessity of integrating both institutional expertise and lived community experiences into health prioritization and policy development.

Table 4.7: Comparison of Most Important Health Issues

<i>Community Health Leaders Survey</i>	<i>Community Survey</i>
1. 2p. Mental health problems	1. Q9d. Child abuse and neglect.
2. 2h. Drug use / abuse	2. Q9c. Cancers.
3. 2r. Obesity / excess weight	3. Q9g. Domestic violence.
4. 2j. Heart disease and stroke	4. Q9p. Mental health problems.
5. 2c. Cancers	5. Q9s. Rape and sexual assault.
6. 2l. Homelessness	6. Q9j. Heart disease and stroke.

The modal category for both groups for evaluating the health of community members was “somewhat healthy”. For the quality of healthcare services available, the modal category was “good” for both leaders and community members. In both cases, this represents the middle category of the scales and is somewhat unsurprising as it is the cognitively easiest answer for both questions.

Table 4.8: Comparison of Community Health and Health Services

	<i>Community Health Leaders Survey</i>	<i>Community Survey</i>
The health of my community:	Somewhat Healthy	Somewhat Healthy
Quality of health services:	Good	Good

Table 4.9 reveals notable areas of agreement between Community Health Leaders and Community Survey participants regarding healthcare services that are difficult to obtain. Both groups rank mental health services as the most difficult to access, suggesting a shared recognition of persistent gaps in behavioral health infrastructure. Additionally, both identify challenges related to services for the elderly, specialty care, preventative healthcare, and dental services, though their rankings differ. This general overlap points to widespread concern about the accessibility of core and specialized health services, reinforcing that both system insiders and everyday community members perceive barriers to comprehensive care.

However, the table also shows divergences in emphasis. Community Health Leaders include alcohol or drug abuse treatment, alternative therapies, and primary medical care as significant access issues, while these are not top concerns for community members. Instead, the public gives higher priority to emergency medical care, which is notably absent from the leaders’ list. This contrast suggests that professionals may focus more on structural service gaps and long-term care access, whereas residents are also sensitive to urgent care availability and immediate service needs. Such differences underscore the importance of incorporating diverse perspectives into health planning—balancing expert assessments with the community’s direct experiences to ensure that service improvements address both strategic and acute access challenges.

Table 4.9: Comparison of Healthcare Services That Are Difficult to Obtain

<i>Community Health Leaders Survey</i>	<i>Community Survey</i>
1. 4f. Mental health services	1. Mental health services
2. 4m. Alcohol or drug abuse treatment	2. Services for the elderly
3. 4h. Preventative healthcare (routine or wellness check-ups, etc.)	3. Specialty medical care (specialist doctors)
4. 4k. Services for the elderly	4. Dental care / dentures
5. 4a. Alternative therapies (acupuncture, herbals, etc.)	5. Emergency medical care
6(a). 4b. Dental care including dentures	6. Preventative healthcare (routine or wellness checkups)
6(b). 4j. Primary medical care (a primary doctor / clinic)	
6(c). 4l. Specialty medical care (specialist doctors)	

These findings reveal key points of convergence between Community Health Leaders and community members, including shared concerns about mental health, safe neighborhoods, education, cancers, and access to services for the elderly and specialty care. These alignments reflect common ground on foundational health needs and service gaps.

However, divergences emerge in focus and framing. Health Leaders emphasize systemic and institutional issues such as homelessness, employment, and primary care access, while community members highlight personal safety, trauma (e.g., abuse, violence), and environmental concerns like clean air and emergency care. This underscores the need to integrate professional insights with lived experiences for more responsive health planning.

COMMUNITY RESOURCES – 5

Summary

Along with the eight acute care hospitals, two specialty hospitals, and over nine federally qualified health clinics, there are numerous other community resources dedicated to providing access to healthcare services or provide services that directly impact health. This includes nursing homes, hospice care, and in-home health care for those that need assistance. There are currently 26 nursing homes, 22 hospice care providers, and 18 home care providers. Beyond direct health care, there are a variety of agencies that assist with access to prescriptions, food, housing, childcare, counseling, and more.

A list of major providers of health and social services is provided in the Community Resource List Tables 4.1 thru 4.7. This list however is not exhaustive. To find specific services or further providers, residents can call 211 where operators can direct callers to the appropriate service providers.

Community Resource List

Table 5.1 : Acute Care Hospitals

<i>Facility</i>	<i>Phone</i>
Mobile Infirmery	(251) 435-2400
North Baldwin Infirmery	(251) 937-5521
Providence Hospital	(251) 633-1000
South Baldwin Regional Medical Center	(251) 949-3400
Springhill Medical Center	(251) 344-9630
Thomas Hospital	(251) 928-2375
USA University Hospital	(251) 471-7110
USA Children's and Women's Hospital	(251) 415-1000

Table 5.2: Specialty Hospitals

<i>Facility</i>	<i>Phone</i>
BayPointe Children's Hospital	(251) 661-0153
Infirmery Long Term Acute Care Hospital	(251) 435-5822

Table 5.3: Federally Qualified Health Clinics

<i>Facility</i>	<i>Phone</i>
Aeillo/Buskey Women and Children Center	(251) 452-1442
Family Oriented Primary Health Care Clinic	(251) 690-8115
Franklin Primary Health Centers	(251) 432-4117
La Clinica De Baldwin	(251) 947-1083
Loxley Family Medical Center	(251) 964-4011
Maysville Medical Center	(251) 471-3747
Mostellar Medical Center	(251) 824-2174

South Baldwin Family Health Center	(251) 943-7237
The Hadley Medical Center	(251) 450-8055

Table 5.4: Nursing Homes

<i>Facility</i>	<i>Phone</i>
Allen Memorial Home	(251) 433-2642
Ashland Place Health & Rehabilitation	(251) 471-5431
Azalea Gardens of Mobile	(251) 479-0551
Blue Ridge Healthcare Montrose Bay	(251) 928-2177
Citronelle Health & Rehabilitation Center	(251) 866-5509
Crowne Health Care of Mobile	(251) 473-8684
Crowne Health Care of Springhill	(251) 304-3013
Diversicare of Foley	(251) 943-2781
Eastern Shore Rehabilitation and Health Center	(251) 621-4200
Fairhope Health and Rehab	(205) 783-8444
Gordon Oaks Health & Rehab	(251) 661-7608
Grand Bay Convalescent Home, Inc.	(251) 865-6443
Gulf Coast Health & Rehabilitation	(251) 634-8002
Kindred Transitional Care and Rehab	(251) 316-0917
Little Sisters of the Poor Sacred Heart Residence	(251) 476-6335
Lynwood Nursing Home	(251) 661-5404
Mobile Nursing & Rehabilitation Center	(251) 639-1588
North Mobile Nursing & Rehabilitation Center	(251) 452-0996
Crowne Health Care of North Baldwin	(251) 937-3501
Palm Gardens Health & Rehabilitation	(251) 450-2800
Sea Breeze Healthcare Center	(251) 433-5471
Springhill Manor Nursing Home	(251) 342-5623
Springhill Senior Residence	(251) 343-0909
Twin Oaks Rehabilitation & Healthcare Center	(251) 476-3420
William F. Green State Veterans Home	(251) 937-9881
WillowBrooke Court Skilled Care Center at Westminster Village	(251) 626-7007

Table 5.5: Hospice Services

<i>Facility</i>	<i>Phone</i>
Alabama Hospice Care of Mobile	(251) 345-1023
AseraCare Hospice-Mobile	(251) 343-0989
Coastal Caregivers Home Care	(251) 721-1297
Comfort Care Coastal Hospice - Baldwin	(251) 621-4229
Comfort Care Coastal Hospice - Mobile	(251) 304-3135
Comfort Keepers Home Care	(251) 202-4860
Community Hospice of Baldwin County	(251) 943-5015
Covenant Hospice, Inc. Mobile	(251) 478-6931
Covenant Hospice, Inc.-Daphne	(251) 626-5255
Encompass Health	(251) 661-5313
Gentiva Hospice	(251) 340-6387
Hospice South	(251) 473-3892
Infirmiry Home Care	(251) 450-3300
Kindred Hospice - Daphne	(251) 621-2500
Kindred Hospice - Mobile	(251) 478-9900
Mercy Medical Home Care & Hospice – Mobile	(251) 304-3135
Mercy Medical Home Care & Hospice - Baldwin	(251) 621-4228
Saad's Hospice Services	(251) 343-9600
SouthernCare Daphne	(251) 621-2844
SouthernCare Mobile	(251) 666-2113
Springhill Home Health and Hospice	(251) 725-1268
Springhill Hospice - Baldwin County	(251) 626-5895
St. Joseph Hospice of South Alabama, LLC	(251) 675-7555
Veterans Affairs Outpatient Clinic	(251) 219-3900

Table 5.6: Home Health Agencies

<i>Facility</i>	<i>Phone</i>
Addus Healthcare	(251) 414-5855
Alacare Home Health & Hospice - Mobile	(251) 341-0707
Amedisys Home Health of Foley	(800) 763-6382
Amedisys Home Health of Mobile	(251) 380-0492
BrightStar Care North Mobile/Baldwin Co.	(251) 405-6451
Carestaff	(251) 380-2070
Comfort Care Coastal Home Health	(251) 621-4431
Home Instead Senior Care	(251) 342-6655
Infirmiry HomeCare of Mobile	(866) 541-0239
Kindred at Home	(251) 316-0917
Maxim Healthcare	(251) 470-0223
Mercy Life of Alabama	(251) 287-8427
Oxford HealthCare Services	(800) 404-3191
ProHealth-Gulf Coast, LLC	(866) 330-0609
Saad Healthcare	(251) 343-9600
South Baldwin Regional Home Health	(251) 424-1045
Springhill Home Health & Hospice	(251) 433-8172
Thomas Home Health	(251) 990-9200

Table 5.7a: Social Service Agencies

<i>Facility</i>	<i>Phone</i>
Social Service Organizations	
Community Action Agency of Mobile	(251) 457-7143
Community Action Agency of South Alabama	(251) 626-2646
Community Foundation of South Alabama	(251) 438-5591
Dumas Wesley Community Center	(251) 479-0649
Goodwill Easter Seals of the Gulf Coast	(251) 471-1581
Mobile United	(251) 432-1638
Salvation Army of Coastal Alabama	(251) 438-1625
The Foley Community Service Center	(251) 380.3057
The Light of the Village	(251) 680-4613
United Way of Baldwin County	(251) 943-2110
United Way of Southwest Alabama	(251) 433-3624
Volunteers of America Southeast	(251) 300-3500
Waterfront Rescue Mission	(251) 433-1847
YMCA Dearborn	(251) 432-4768
YMCA North Mobile	(251) 679-8877
YMCA Bounds Branch	(251) 626-0888
Aging and Gerontology	
AARP Mobile	(251) 470-5235
Area Agency on Aging	(251) 433-6541
Independent Living Center	(251) 460-0301
Via! Senior Citizens Services	(251) 470-5226
Alcohol, Tobacco, and Other Drugs	
Drug Education Council	(251) 478-7855
Home of Grace for Women	(251) 456-7807
Mission of Hope	(251) 649-0830
Serenity Care	(251) 478-1917
Wings of Life	(251) 432-5245
Church Groups and Organizations	
Catholic Social Services	(251) 434-1500
Christ United Methodist Church	(251) 342-0462
Dauphin United Way Methodist Church	(251) 471-1511
Ecumenical Ministries, Inc. - Eastern Shore	(251) 928-3430
Ecumenical Ministries, Inc. - South Baldwin	(251) 943-3445
First Baptist of Church of Robertsdale	(251) 947-4362
Little Sisters of the Poor	(251) 476-6335
Mount Hebron	(251) 457-9900
Ransom Ministries	(251) 751-0044
Revelation Missionary Baptist Church	(251) 473-2555
Trinity Lutheran Church	(251) 456-7929
Trinity Family Church	(251) 423-8238

Table 5.7b: Social Service Agencies

<i>Facility</i>	<i>Phone</i>
Developmental Disabilities	
Mobile Arc	(251) 479-7409
Mulherin Custodial Home	(251) 471-1998
The Learning Tree	(251) 649-4420
Education and Youth Development	
Big Brothers Big Sisters of South Alabama	(251) 344-0536
Boys & Girls Club of South Alabama	(251) 432-1235
Child Day Care Association	(251) 441-0840
Fuse Project	(251) 265-3873
Girl Scouts of Southern Alabama	(800) 239-6636
GRMCA Early Childhood Directions	(251) 473-1060
Junior League of Mobile	(251) 471-3348
Mobile Area Education Foundation	(251) 476-0002
Preschool for the Sensory Impaired	(251) 433-1234
South Baldwin Literacy Council	(251) 943-7323
Family and Child Welfare	
Child Advocacy Center	(251) 432-1101
Court Appointed Special Advocates (CASA) Mobile	(251) 574-5277
Crittendon Youth Services	(251) 639-0004
Penelope House Family Violence Center	(251) 342-8994
St. Mary's Home	(251) 344-7733
Wilmer Hall Children's Home	(251) 342-4931
Food Pantries	
Emma's Harvest Home	(251) 478-8768
Feeding the Gulf Coast	(251) 653-1617
Prodisee Pantry (Baldwin)	(251) 626-1720
Health Care	
AIDS South Alabama	(251) 471-5277
Alabama Free Clinic - Baldwin County	(251) 937-8096
Alabama Rehabilitation Services	(251) 479-8611
American Cancer Society	(251) 344-9856
American Heart Association - Mobile	(800) 257-6941 Ext. 5397
American Red Cross	(251) 544-6100
Epilepsy Foundation of Alabama	(251) 341-0170
Franklin H.E. Savage Healthcare for the Homeless	(251) 694-0070
Lifesouth Community Blood Center	(888) 795-2707
March of Dimes – Mobile	(251) 438-1360
Oznam Charitable Pharmacy	(251) 432-4111
Ronald McDonald House Charities of Mobile	(251) 694-6873
Sickle Cell Disease Association of America (Mobile)	(251) 432-0301
United Cerebral Palsy of Mobile	(251) 479-4900
Us 'Tool	(251) 591-8557
Victory Health Partners	(251) 460-0999

Table 5.7c: Social Service Agencies

<i>Facility</i>	<i>Phone</i>
Housing and Homelessness	
Family Promise of Coastal Alabama	(251) 441-1991
Habitat for Humanities of Baldwin County	(251) 943-7268
Habitat for Humanities of Southwest Alabama	(251) 476-7171
Housing First	(251) 450-3345
McKemie Place	(251) 432-1122
South Alabama Center for Fair Housing	(251) 479-1532
Justice and Corrections	
South Alabama Volunteer Lawyers Program	(251) 438-1102
Mental Health and Clinical	
AltaPointe Health Systems	(251) 450-2211
Lifelines Counseling Services	(251) 602-0909
Survivors of Mental Illness	(251) 342-0261
Sustainability Organizations	
Alabama Coastal Foundation	(251) 990-6002
Dauphin Island Sea Lab	(251) 861-2141
Dog River Clearwater Revival	(251) 377-4485
Mobile Bay Keepers	(251) 433-4229
Mobile Waterways	

IMPLEMENTATION STRATEGIES – 6

Toward a More Integrated Approach to Community Health

As USA Health looks ahead to the 2025–2027 implementation cycle, one of the strategic priorities will be the development of a more integrated and coordinated system for documenting, monitoring, and evaluating community-facing activities. This work will be anchored in the Center for Healthy Communities, which will serve as a hub for the collection, organization, and analysis of information related to community health engagement across the health system.

Rather than offer a strict schedule, we envision this initiative evolving over time and guided by the following objectives:

- **Enhanced Documentation:** Establish consistent, system-wide processes for recording community engagement activities, outreach efforts, and preventive health initiatives.
- **Improved Reporting:** Develop streamlined mechanisms for aggregating and reporting data on community health activities, enabling greater transparency and responsiveness.
- **Stronger Evaluation Capacity:** Use improved documentation and reporting to assess the reach, effectiveness, and equity impact of programs, allowing for more evidence-based decision-making.
- **Impact on Community Health Outcomes:** Ultimately, these improvements will position USA Health to better adapt, refine, and expand programs in response to community needs—that is, advancing its mission to promote health equity and reduce disparities.

This integrated approach will not only support the implementation of the current CHNA priorities but also build institutional infrastructure for sustained, long-term community health improvement. It will also provide a foundation for aligning oversight and evaluation activities with the broader implementation strategy described in this report.

Chronic Disease Management

Chronic conditions such as heart disease, diabetes, hypertension, and obesity remain among the most pressing health challenges in Mobile County. As highlighted herein, these diseases contribute significantly to preventable hospitalizations, reduced quality of life, and premature death—especially among medically underserved populations. In response, USA Health will expand existing efforts and adopt new evidence-based strategies aimed at early detection, risk reduction, care coordination, and patient empowerment.

Building on Existing Initiatives

USA Health has made considerable progress in addressing chronic disease over the past CHNA cycle. The establishment of the Center for Comprehensive Weight Loss represents a significant investment in multidisciplinary care, bringing together medical weight management, bariatric surgery, nutrition counseling, and behavioral support. This program has directly served patients struggling with obesity and its related conditions, including diabetes and cardiovascular disease.

Complementing these clinical services, USA Health has introduced community-based initiatives such as Walk with a Doc, a monthly event that pairs guided physical activity with accessible health education led by physicians. Additionally, USA Health has expanded its participation in community health fairs—offering screenings for hypertension, diabetes, and cholesterol—and has strengthened linkages between outreach staff and clinical services to facilitate follow-up care.

In the 2025–2027 cycle, USA Health will:

- Increase the frequency and geographic reach of community-based screening events, prioritizing ZIP codes with elevated rates of uncontrolled chronic disease.
- Enhance collaboration with the Community Health Worker (CHW) program to provide patient education, care navigation, and follow-up support.
- Expand referrals into the Center for Comprehensive Weight Loss and integrate chronic disease management into its services more broadly.

Enhancing Education and Prevention

To improve prevention and long-term disease management, USA Health will also broaden its efforts in community education and self-management support. Planned activities include:

- Deployment of CHWs in targeted neighborhoods to assist with lifestyle counseling, appointment adherence, and transportation navigation.
- Strengthening of existing partnerships to offer evidence-based chronic disease self-management workshops, including programming for diabetes and hypertension.
- Continued implementation of Walk with a Doc with a focus on underserved communities and consistent messaging around physical activity and nutrition.

Adopting Best Practices from Peer Institutions

Informed by national trends and successful hospital-based interventions, USA Health will investigate potential new strategies that align with proven models in chronic disease care including but not limited to:

- Group Medical Visits: Pilot group-based appointments for patients with diabetes or hypertension, combining individual check-ins with shared education and peer support—an approach used effectively at Cleveland Clinic and Stanford Health.
- Produce Prescription Programs: Explore collaborations with local food banks and farmers markets to provide patients with fresh fruits and vegetables as part of chronic disease treatment plans.

- Digital Engagement Tools: Use SMS messaging, automated reminders, and patient portal outreach to promote medication adherence, routine screenings, and participation in educational programs.
- EMR-Driven Referral Pathways: Embed chronic disease screening prompts and referral options into USA Health’s electronic health record (EHR) system to standardize provider workflows and improve early intervention.

Monitoring and Evaluation

Qualitative feedback from patients and community partners will also be gathered to ensure services remain culturally responsive and aligned with community priorities.

Through the continuation and strategic expansion of these initiatives, USA Health will deepen its commitment to reducing the burden of chronic disease in Mobile County—helping patients live longer, healthier, and more empowered lives.

Cancer Screening and Prevention

Cancer remains one of the leading causes of death in Mobile County, with significant disparities in screening rates, early detection, and access to specialty care—particularly among medically underserved populations. In aligning with the priorities identified in this report, USA Health will expand upon its existing efforts through the Mitchell Cancer Institute (MCI) and community outreach teams to improve early detection, education, and linkage to timely treatment.

Building on Existing Initiatives

USA Health’s Cancer Control and Prevention (CCP) team has established a strong foundation of community-based cancer screening and education. Over the previous CHNA cycle, MCI’s outreach program has used events, campaigns, and media to conduct numerous prostate cancer screenings for men across six counties. Signature events such as the Think Pink Tea, Go Teal & White Campaign, and GORUN have increased public awareness of breast and gynecologic cancers and provided targeted opportunities for HPV education and screening.

During the 2025–2027 cycle, USA Health will:

- Expand the reach of prostate, breast, cervical, and colorectal cancer screenings, prioritizing underserved ZIP codes and populations with elevated risk.
- Scale up mobile outreach by deploying screening services at community health fairs, town halls, and workplaces. These services will build upon USA Health’s established community health fair infrastructure and existing outreach partnerships.
- Integrate navigation support through community health workers (CHWs) and clinical staff to ensure individuals with abnormal screening results receive timely follow-up and access to care.

Enhancing Education and Prevention

In addition to direct screening services, USA Health will broaden its public health education efforts with a focus on cancer prevention, including:

- HPV vaccination campaigns in partnership with schools, pharmacies, and pediatric practices.
- Media campaigns and provider-led presentations on modifiable cancer risk factors, such as tobacco use, diet, and occupational exposures.
- Environmental health education through youth programs, including the STEMM Scholars for Environmental Justice Program, emphasizing links between environmental exposures and long-term cancer risk.

Adopting Best Practices from Peer Institutions

To complement these efforts, USA Health will explore implementing additional evidence-based strategies successfully employed by other health systems:

- “Screen and Refer” Protocols in Primary Care: Encourage routine integration of cancer screening checklists into primary care visits using EMR prompts and standing orders—an approach that has improved screening compliance in systems like Kaiser Permanente.
- Workplace Screening Partnerships: Offer on-site cancer screenings (e.g., mobile mammography, skin cancer checks) to employers through Industrial Medicine contracts or as part of employee wellness initiatives. This model has been used effectively by Cleveland Clinic and other large systems.
- Cancer Survivor Peer Navigators: Train cancer survivors to serve as peer navigators, providing education and emotional support to individuals undergoing screening or recently diagnosed. This approach reduces fear and stigma, especially in minority and rural populations.
- Use of Digital Outreach: Deploy targeted messaging via SMS, social media, and patient portals to remind eligible patients of recommended screenings. Hospitals like NYC Health + Hospitals have improved colorectal screening rates through such digital nudges.

Monitoring and Evaluation

USA Health will track progress using screening volume metrics, geographic coverage, demographic reach, and referral-to-follow-up rates. Annual reports will be shared with internal stakeholders and used to refine outreach strategies. Data on patient engagement, satisfaction, and barriers to care will also be gathered to inform program improvements.

Through these combined efforts, USA Health aims to reduce disparities in cancer outcomes, promote earlier detection, and empower individuals with the knowledge and resources needed to prevent and manage cancer. By leveraging its clinical expertise, community partnerships, and institutional reach, USA Health will continue to lead regional efforts to reduce the burden of cancer in a sustainable and equitable manner.

Behavioral Health and Violence Prevention

The current CHNA identifies behavioral health and community violence as persistent and urgent concerns across Mobile County. Community survey participants and health leaders alike emphasized the need for expanded access to mental health services, trauma-informed care, and violence prevention initiatives—particularly for youth and those working through the criminal justice system. In response, USA Health will build upon its current programming while advancing new partnerships and intervention models to reduce behavioral health disparities and promote community well-being.

Building on Existing Initiatives

Over the past CHNA cycle, USA Health has implemented a multifaceted approach to behavioral health and violence prevention. The health system continues to support a hospital-based violence intervention program (HVIP), which connects patients experiencing violence-related injuries to counseling, support services, and case management at the point of care. This program serves as a critical early intervention model and helps to disrupt cycles of violence through trauma-informed outreach.

In parallel, USA Health has developed and expanded a Community Health Worker (CHW) program focused on justice-involved youth, providing navigation support, mentorship, and linkage to health and social services. These efforts are reinforced by Project Inspire, a youth empowerment and leadership development initiative that promotes positive peer engagement, skill-building, and violence prevention.

Additionally, Medical Town Halls hosted by USA Health provide accessible forums for discussing mental health topics, stigma reduction, and local service options. These events serve as a vital entry point for connecting individuals and families with available behavioral health resources.

In the 2025–2027 cycle, USA Health will:

- Expand the reach and staffing of the hospital-based violence intervention program to additional clinical sites, including emergency departments and urgent care facilities.
- Increase recruitment, training, and deployment of CHWs serving youth impacted by trauma, housing instability, or incarceration.
- Formalize referral pathways between CHWs, behavioral health providers, and community organizations offering crisis support and counseling.

Enhancing Education and Prevention

To advance community-based prevention and reduce stigma surrounding mental illness and trauma, USA Health will:

- Develop school- and neighborhood-based mental health education initiatives in partnership with local schools, faith-based institutions, and nonprofits.
- Enhance provider training in trauma-informed care, cultural competence, and suicide prevention.
- Support expanded access to tele-behavioral health services, particularly in rural or underserved ZIP codes, through integration with USA Health’s telemedicine platforms.

Adopting Best Practices from Peer Institutions

USA Health will explore several promising practices currently used by peer institutions to deepen impact and sustainability:

- Peer Support Specialists and Recovery Coaches: Integrate individuals with lived experience into behavioral health teams to support recovery from substance use, trauma, and mental illness—a model shown to increase engagement and retention in care.
- Violence Risk Assessments and Screening Tools: Adopt evidence-based screening tools (e.g., the SaFETy or VIP-RS tools) in emergency and primary care settings to identify individuals at high risk of violence involvement or behavioral health crises.
- Youth-Focused Resilience Programs: Implement curricula such as *Handle With Care*, *Youth ALIVE!*, or *Cure Violence* in collaboration with community partners to equip at-risk youth with tools for emotional regulation, conflict de-escalation, and goal setting.
- Behavioral Health Resource Navigation Apps: Pilot digital tools that allow patients, CHWs, and providers to locate and refer to vetted mental health services by zip code, service type, and payment option.

Monitoring and Evaluation

USA Health will monitor behavioral health and violence prevention initiatives through metrics such as program enrollment, referral completion rates, patient-reported outcomes, and geographic reach. Special attention will be paid to tracking youth engagement, reduction in repeat system involvement among program participants, and improved access to mental health services in priority populations. Evaluation findings will guide continuous improvement and inform future investment in behavioral health infrastructure.

Through the continued expansion of behavioral health services and targeted violence prevention strategies, USA Health is committed to advancing mental wellness, resilience, and safety across the community—especially among those historically underserved or at greatest risk.

Community Outreach and Health Education

Effective community outreach and health education are essential components of improving health outcomes, building trust, and advancing health equity. The 2025–2027 CHNA

underscores the importance of sustained, culturally relevant engagement with community members—particularly in addressing chronic disease, preventive health, and social determinants of health. In response, USA Health will continue to strengthen its existing community presence while expanding partnerships and adopting strategies to meet people where they are with timely, actionable health information.

Building on Existing Initiatives

USA Health has demonstrated a strong commitment to community-centered outreach and education through a range of ongoing programs. Its Medical Town Hall series, held in collaboration with community-based organizations, provides opportunities for residents to engage directly with physicians and healthcare professionals in a welcoming and conversational setting. These forums offer space to discuss common health concerns, dispel misinformation, and connect individuals with services and resources.

USA Health’s outreach team actively participates in community health fairs and public events, offering blood pressure, glucose, and cancer screenings, along with health education materials tailored to the needs of diverse audiences. These events are conducted in collaboration with local schools, churches, and nonprofits to maximize reach and effectiveness.

Further, the Community Health Worker (CHW) Certification Course has helped to build a cadre of trusted, community-rooted public health workers who serve as a bridge between residents and healthcare services. CHWs are instrumental in providing health education, facilitating navigation of healthcare and insurance systems, and addressing access barriers related to transportation, housing, and food security.

During the 2025–2027 cycle, USA Health will:

- Expand its presence at community-based health events, with particular emphasis on high-need ZIP codes and underserved populations.
- Strengthen the deployment of certified CHWs in clinical, community, and school-based settings to provide one-on-one and group education on disease prevention and management.
- Develop targeted outreach strategies for non-English-speaking residents and immigrant populations.

Enhancing Education and Prevention

To ensure health information is accessible, engaging, and responsive to community needs, USA Health will:

- Launch a mobile health education initiative, delivering pop-up wellness booths and interactive learning experiences in neighborhoods, workplaces, and schools.
- Continue using multi-platform media strategies (social media, local radio, print, and in-person events) to disseminate information on preventive care, healthy lifestyles, and early warning signs of chronic disease.

- Collaborate with community partners to offer health literacy workshops focused on navigating health systems, reading medication labels, managing appointments, and understanding medical terminology.

Adopting Best Practices from Peer Institutions

USA Health will explore and consider adopting best practices from peer institutions to deepen the reach and impact of its outreach and education efforts. Such efforts may include but are not restricted to the following:

- Health Promoter (Promotores) Programs: Recruit and train trusted community members from diverse cultural and linguistic backgrounds to deliver peer education and outreach, as used successfully by hospitals in Texas and California.
- Barbershop and Salon Health Programs: Establish partnerships with barbershops and salons to provide blood pressure checks, health materials, and referrals—a model that has shown success in reducing hypertension among Black men.
- Faith-Based Health Ambassadors: Partner with churches and mosques to train congregation members as health ambassadors, offering education and basic screenings during religious gatherings.
- Digital Storytelling Campaigns: Use short videos and patient testimonials to share health journeys and encourage preventive care in relatable, community-voiced formats.

Monitoring and Evaluation

USA Health will evaluate its outreach and education efforts using both quantitative and qualitative indicators. Key metrics will include the number of outreach events, CHW encounters, community screenings conducted, and educational materials distributed. Feedback from participants will be collected through post-event surveys and community listening sessions to guide improvements and ensure programming remains culturally relevant and responsive to emerging health concerns. These efforts will also be supported by improved data coordination through the Center for Healthy Communities, enhancing USA Health's ability to assess program reach and impact.

Through sustained community presence, collaborative partnerships, and culturally tailored education, USA Health will continue to build a foundation of trust, awareness, and empowerment that supports long-term community health and resilience.

Implementation Oversight and Performance Monitoring

The successful execution of the 2025–2027 Implementation Strategy will be overseen by the **Center for Healthy Communities**, which will serve as the lead entity responsible for coordinating implementation activities, documenting progress, and evaluating outcomes across USA Health's community-facing initiatives. This integrated approach is intended to promote consistency, accountability, and data-informed decision-making system-wide.

The Center for Healthy Communities will, over the course of the 2025-2027 CHNA cycle, begin developing mechanisms for the following:

- Monitoring progress on strategic priority areas;
- Tracking key performance indicators and community impact measures;
- Identifying implementation barriers and/or resource needs;
- Facilitating cross-departmental collaboration;
- Making timely, evidence-based adjustments to programming and outreach efforts.

Each strategic priority—such as chronic disease management, cancer prevention, behavioral health, and access to care—will have designated leads or operational partners who will work in close coordination with the Center to ensure alignment with CHNA objectives and effective documentation of outcomes.

Program evaluation will rely on a combination of **quantitative metrics** (e.g., number of screenings, referrals, encounters, or educational sessions) and **qualitative feedback** (e.g., participant surveys, listening sessions, and partner feedback). These findings will inform ongoing strategy refinement and future CHNA planning.

By maintaining a structured framework for oversight and evaluation, USA Health affirms its commitment to delivering high-quality, community-responsive health improvement initiatives that address both medical and social drivers of health.

APPENDIX A – DEMOGRAPHIC DATA PROFILE

Please note that the charts in the demographic profile have been updated; however, the data tables below reflect the information from the previous CHNA.

Table 1a: County, State, and National Population by Age (2019) – Mobile County
Source: U.S. Census Bureau

	Mobile County	Percent of Total	Male	Female
Under 5 Years	27,444	6.64%	13,469	13,975
5 to 9 years	25,029	6.05%	11,570	13,459
10 to 14 years	27,817	6.73%	15,031	13,161
15 to 19 years	26,380	6.38%	13,732	12,648
20 to 24 years	26,087	6.31%	12,769	13,318
25 to 29 years	30,082	7.28%	15,102	14,980
30 to 34 years	28,433	6.88%	13,180	15,253
35 to 39 years	21,968	5.31%	10,879	11,089
40 to 44 years	27,322	6.61%	12,329	14,993
45 to 49 years	24,074	5.82%	11,593	12,481
50 to 54 years	24,986	6.04%	11,111	13,875
55 to 59 years	27,375	6.62%	12,528	14,793
60 to 64 years	28,204	6.82%	13,260	14,944
65 to 69 years	22,754	5.50%	11,269	11,485
70 to 74 years	17,722	4.28%	7,616	10,106
75 to 79 years	11,516	2.78%	4,985	6,531
80 to 84 years	8,828	2.13%	3,497	5,331
85 years and over	7,189	1.73%	2,336	4,853
Total	413,210	100.00%	196,310	216,900

Table 1b: County, State, and National Population by Age (2019) – Baldwin County
 Source: U.S. Census Bureau

	Baldwin County	Percent of Total	Male	Female
Under 5 Years	10,616	4.75%	5,735	4,881
5 to 9 years	12,826	5.74%	5,849	6,977
10 to 14 years	14,373	6.43%	8,901	5,472
15 to 19 years	14,410	6.45%	7,670	6,740
20 to 24 years	11,292	5.05%	5,617	5,675
25 to 29 years	11,807	5.28%	6,008	5,799
30 to 34 years	12,594	5.64%	5,757	6,837
35 to 39 years	16,368	7.33%	8,245	8,123
40 to 44 years	12,109	5.42%	5,845	6,264
45 to 49 years	13,261	5.94%	6,458	6,803
50 to 54 years	14,024	6.28%	6,270	7,754
55 to 59 years	16,425	7.35%	7,620	8,805
60 to 64 years	15,441	6.91%	7,644	7,797
65 to 69 years	14,045	6.29%	6,084	7,961
70 to 74 years	14,873	6.66%	7,170	7,703
75 to 79 years	9,539	4.27%	3,677	6,276
80 to 84 years	4,472	2.00%	2,851	1,621
85 years and over	4,345	1.94%	1,791	2,554
Total	223,234	100.00%	109,192	114,042

Table 1c: County, State, and National Population by Age (2019) - Alabama
 Source: U.S. Census Bureau

	Alabama	Percent of Total	Male	Female
Under 5 Years	286,597	5.83%	145,128	141,469
5 to 9 years	294,475	5.99%	148,829	145,646
10 to 14 years	317,645	6.47%	166,244	151,401
15 to 19 years	326,671	6.65%	164,949	161,722
20 to 24 years	317,739	6.47%	158,255	159,484
25 to 29 years	325,338	6.62%	162,250	163,088
30 to 34 years	312,065	6.35%	154,389	157,676
35 to 39 years	307,138	6.25%	156,135	151,003
40 to 44 years	298,601	6.08%	137,487	161,114
45 to 49 years	305,229	6.21%	147,542	157,687
50 to 54 years	304,162	6.19%	145,827	158,335
55 to 59 years	321,296	6.54%	148,502	172,794
60 to 64 years	331,917	6.76%	161,031	170,886
65 to 69 years	274,325	5.58%	126,212	148,113
70 to 74 years	231,232	4.71%	106,285	124,947
75 to 79 years	156,756	3.19%	69,081	87,675
80 to 84 years	107,315	2.18%	43,194	64,121
85 years and over	84,684	1.72%	28,271	56,413
Total	4,907,965	100.00%	2,369,611	2,533,574

Table 1d: County, State, and National Population by Age (2019) – United States
 Source: U.S. Census Bureau

	United States	Percent of Total	Male	Female
Under 5 Years	19,404,835	5.91%	9,938,937	9,465,898
5 to 9 years	19,690,437	5.99%	10,033,518	9,656,919
10 to 14 years	21,423,479	6.52%	10,987,313	10,436,166
15 to 19 years	21,353,524	6.50%	10,903,653	10,449,871
20 to 24 years	21,468,680	6.53%	11,014,460	10,454,220
25 to 29 years	23,233,299	7.07%	11,817,829	11,415,470
30 to 34 years	22,345,176	6.80%	11,281,470	11,063,076
35 to 39 years	21,278,259	6.48%	10,892,040	10,836,219
40 to 44 years	20,186,586	6.14%	10,028,675	10,157,911
45 to 49 years	20,398,226	6.21%	10,079,567	10,318,659
50 to 54 years	20,464,881	6.23%	10,075,795	10,389,086
55 to 59 years	21,484,060	6.54%	10,440,265	11,043,795
60 to 64 years	20,984,053	6.39%	10,051,170	10,932,883
65 to 69 years	17,427,013	5.30%	8,191,111	9,235,902
70 to 74 years	14,148,548	4.30%	6,529,918	7,618,630
75 to 79 years	9,759,764	2.97%	4,367,764	5,392,000
80 to 84 years	6,380,474	1.94%	2,671,396	3,709,078
85 years and over	6,358,229	1.93%	2,284,092	4,074,137
Total	328,329,953	100.00%	161,588,973	166,650,550

Table 2: Population Classified by Race and Ethnicity (2019)
Source: U.S. Census Bureau

Race/Ethnicity	Mobile County	Baldwin County	State of Alabama	United States
Total Population	413,210	223,234	4,903,185	4,903,185
White	240,449	190,912	3,326,375	3,326,375
Black	150,159	18,338	1,319,551	1,319,551
Hispanic	12,443	10,534	219,296	219,296
Asian	7779	2,160	66,129	66,129
American Indian or Alaskan	2,915	2,428	23,265	23,265
Hawaiian or Pacific Islander	61	0	1,892	1,892
Other	3,449	4,685	74,451	74,451
Two or More Races	8,398	4,711	91,522	91,522

Table 3a: Population Classified by Race and Ethnicity (2013-2017) – Mobile County
Source: U.S. Census Bureau

Mobile County Race/Ethnicity	2015	2016	2017	2018	2019
Total Population	414,251	414,291	413,955	413,757	413,210
White	248,566	246,794	244,012	233,288	240,449
Black	145,175	146,306	147,234	148,775	150,159
Hispanic	10,917	10,957	11,943	12,648	12,443
Asian	8,148	8,140	7,504	8,037	7,779
American Indian or Alaskan	2,680	2,568	3,410	5,748	2,915
Hawaiian or Pacific Islander	64	49	79	138	61
Other	2,781	3,207	5,038	6,174	3,449
Two or More Races	6,837	7,227	6,678	7,697	8,398

Table 3b: Population Classified by Race and Ethnicity (2013-2017) – Baldwin County
Source: U.S. Census Bureau

Baldwin County Race/Ethnicity	2015	2016	2017	2018	2019
Total Population	195,121	199,510	212,628	218,022	223,234
White	168,646	172,441	183,893	187,759	190,912
Black	18,735	18,594	20,030	20,554	18,338
Hispanic	8,776	8,712	8,712	10,132	10,534
Asian	1,307	1,338	2,485	2,338	2,160
American Indian or Alaskan	1,166	1,355	2,172	1,209	2,428
Hawaiian or Pacific Islander	0	0	0	45	0
Other	1,766	1,899	2,586	4,685	1,766
Two or More Races	4,016	2,149	3,464	4,711	4,016

Table 3c: Population Classified by Race and Ethnicity (2013-2017) – Alabama
Source: U.S. Census Bureau

Alabama Race/Ethnicity	2015	2016	2017	2018	2019
Total Population	4,830,620	4,841,164	4,874,747	4,887,871	4,903,185
White	3,325,464	3,325,037	3,312,718	3,306,838	3,326,375
Black	1,276,544	1,282,053	1,307,467	1,307,040	1,319,551
Hispanic	193,492	193,503	201,970	211,485	219,296
Asian	59,599	60,744	66,908	65,095	66,129
American Indian or Alaskan	23,850	23,919	25,181	22,063	23,265
Hawaiian or Pacific Islander	2,439	2,008	1,581	1,797	1,892
Other	61,078	61,991	67,308	84,027	74,451
Two or More Races	81,646	85,412	93,584	101,011	91,522

Table 3d: Population Classified by Race and Ethnicity (2013-2017) – United States
Source: U.S. Census Bureau

United States Race/Ethnicity	2015	2016	2017	2018	2019
Total Population	316,515,021	318,558,162	325,719,178	327,167,439	4,903,185
White	232,943,055	233,657,078	235,507,457	236,173,020	3,326,375
Black	39,908,095	40,241,818	41,393,491	41,617,764	1,319,551
Hispanic	54,232,205	55,199,107	58,846,134	59,763,631	219,296
Asian	16,235,305	16,614,625	18,215,328	18,415,198	66,129
American Indian or Alaskan	2,569,170	2,597,817	2,726,278	2,801,587	23,265
Hawaiian or Pacific Islander	546,255	560,021	608,219	626,054	1,892
Other	14,865,258	15,133,856	16,552,940	16,253,785	74,451
Two or More Races	9,447,883	9,752,947	10,715,465	11,280,031	91,522

Table 4: Population by Poverty Level
Source: U.S. Census Bureau

		Population Total	Below 100% FPL	100 to 149% FPL	150% and Over FPL	% at 100 FPL	% at 149 FPL	% at 150 and Over FPL
Mobile	2015	414,251	76,488	45,694	277,073	18.46%	11.03%	66.89%
	2016	414,291	77,180	43,792	277,860	18.63%	10.57%	67.07%
	2017	413,955	77,784	45,243	279,070	18.79%	10.93%	67.42%
	2018	408,921	82,540	49,003	271,060	11.98%	11.98%	66.29%
	2019	408,458	69,254	36,331	296,976	8.89%	8.89%	72.71%
Baldwin	2015	195,121	24,949	19,117	154,274	12.79%	9.80%	79.07%
	2016	199,510	23,011	12,297	168,363	11.53%	6.16%	84.39%
	2017	212,628	19,409	13,701	174,279	9.13%	6.44%	81.96%
	2018	216,612	18,915	17,465	176,950	8.06%	8.06%	81.69%
	2019	221,737	22,043	22,803	173,062	10.28%	10.28%	78.05%
Alabama	2015	4,830,620	857,105	478,990	3,343,710	17.74%	9.92%	69.22%
	2016	4,841,164	794,258	483,084	3,411,191	16.41%	9.98%	70.46%
	2017	4,874,747	786,996	474,099	3,437,640	16.14%	9.73%	70.52%
	2018	4,832,358	784,168	474,825	3,451,639	9.83%	9.83%	71.43%
	2019	4,849,509	728,255	469,002	3,532,845	9.67%	9.67%	72.85%
United States	2015	316,515,021	45,286,625	28,319,483	236,144,610	14.31%	8.95%	74.61%
	2016	318,558,162	43,454,037	27,670,414	240,340,684	13.64%	8.69%	75.45%
	2017	325,719,178	41,824,483	27,131,398	245,151,630	12.84%	8.33%	75.26%
	2018	323,531,965	41,139,731	26,641,678	247,869,700	12.72%	8.23%	76.61%
	2019	324,665,523	38,851,528	25,266,951	252,537,631	11.97%	7.78%	77.78%

Table 5: Population over 25 years by Educational Attainment
 Source: U.S. Census Bureau

		Less than High School Graduate	High school Graduate (includes equivalency)	Some College or Associate's Degree	Bachelor's Degree or Higher
Mobile	2015	48243	102778	99654	63299
	2016	46648	102705	100628	64915
	2017	45,018	103,474	100,728	66,241
	2018	44,711	106,443	98,729	66,439
	2019	43,682	107,860	97,335	67,426
Baldwin	2015	16918	44273	49336	40953
	2016	16822	45029	50800	42589
	2017	17,081	44,865	51,063	45,352
	2018	17,095	45,953	51,950	47,432
	2019	16,343	47,497	53,225	49,530
Alabama	2015	587452	1150810	1183615	796769
	2016	570203	1155930	1191896	817946
	2017	551,038	1,163,158	1,196,171	837,722
	2018	535,139	1,172,729	1,201,379	856,640
	2019	518,979	1,175,354	1,205,169	880,372
United States	2015	32,732,542	68,044,371	76,018,103	66,036,180
	2016	32,145,211	68,210,886	76,640,939	67,948,688
	2017	31,606,970	68,573,396	77,076,055	70,146,707
	2018	30,957,810	68,829,720	77,350,369	72,211,891
	2019	30,337,897	69,104,614	77,476,666	74,349,226

Table 6: Medicaid Births
Source: Alabama Public Health

		Total Births	Medicaid Births	Percent Medicaid
Mobile	2015	5,660	3,243	57.30%
	2016	5,502	3,082	56.02%
	2017	5,603	3,197	57.06%
	2018	5,548	3,244	58.47%
	2019	5,371	3,124	58.16%
Baldwin	2015	2,346	991	42.24%
	2016	2,247	1,024	45.57%
	2017	2,323	1,051	45.24%
	2018	2,290	949	41.44%
	2019	2,330	1,048	44.98%
Alabama	2015	59,651	30,149	50.54%
	2016	59,090	29,845	50.51%
	2017	58,936	29,116	49.40%
	2018	57,754	28,431	49.23%
	2019	58,615	29,134	49.70%

Table 7: Births by Race
Source: Alabama Public Health

		Total Births	Births White	% Births White	Births Black and Other	% Births Black and Other
Mobile	2015	5,660	3,036	53.64%	2,624	46.36%
	2016	5,502	2,998	54.49%	2,504	45.51%
	2017	5,603	2,976	53.11%	2,627	46.89%
	2018	5,548	2,912	52.49%	2,636	47.51%
	2019	5,371	2,740	51.01%	2,631	48.99%
Baldwin	2015	2,346	2,040	86.96%	306	13.04%
	2016	2,247	1,929	85.85%	318	14.15%
	2017	2,323	2,015	86.74%	308	13.26%
	2018	2,290	1,950	85.15%	340	14.85%
	2019	2,330	1,984	85.15%	346	14.85%
Alabama	2015	59,651	39,632	66.44%	20,019	33.56%
	2016	59,090	39,241	66.41%	19,849	33.59%
	2017	58,936	38,728	65.71%	20,208	34.29%
	2018	57,754	38,149	66.05%	19,605	33.95%
	2019	58,615	33,394	56.97%	24,181	41.25%

Table 8: Teen and Unwed Births
Source: Alabama Public Health

		Total Births	Births to Teens Total	Birth to Teens White	Birth to Teens Black and Other	Births to Teens Percentage	Unwed Birth Total	Unwed Birth Percentage
Mobile	2015	5,660	466	177	289	8.23%	3,034	53.60%
	2016	5,502	424	174	250	7.71%	2,947	53.56%
	2017	5,603	399	188	211	7.12%	3,215	57.38%
	2018	5,548	385	162	223	6.94%	3,156	56.89%
	2019	5,371	373	153	220	6.94%	3,194	59.47%
Baldwin	2015	2,346	175	149	26	7.46%	885	37.72%
	2016	2,247	160	132	28	7.12%	929	41.34%
	2017	2,323	165	138	27	7.10%	896	38.57%
	2018	2,290	147	108	39	6.42%	868	37.90%
	2019	2,330	138	106	32	5.92%	939	40.30%
Alabama	2015	59,651	4,790	2,876	1,914	8.03%	26,150	43.84%
	2016	59,090	4,526	2,642	1,884	7.66%	26,408	44.69%
	2017	58,936	4,285	2,569	1,716	7.27%	27,736	47.06%
	2018	57,754	3,961	2,288	1,673	6.86%	26,991	46.73%
	2019	58,615	4,002	2,253	1,749	6.83%	28,326	48.33%

Table 9: Low Weight Births
Source: Alabama Public Health

		Total Births	Low Weight Births Total	Low Weight Births Percent
Mobile	2014	5,690	643	11.30%
	2015	5,660	683	12.07%
	2016	5,502	654	11.89%
	2017	5,603	605	10.80%
	2018	5,548	722	13%
Baldwin	2014	2,245	221	9.84%
	2015	2,346	199	8.48%
	2016	2,247	174	7.74%
	2017	2,323	178	7.70%
	2018	2,290	198	8.60%
Alabama	2014	59,532	6,024	10.12%
	2015	59,651	6,227	10.44%
	2016	59,090	6,104	10.33%
	2017	57,754	6,052	10.30%
	2018	58,615	6,192	10.70%

Table 10: Infant and Neonatal Death
Source: Alabama Public Health

		Infant Deaths Number	Infant Deaths Rate	Neonatal Deaths Number	Neonatal Deaths Rate	Post Neonatal Deaths Number	Post Neonatal Deaths Rate
Mobile	2014	58	10.2	37	6.5	21	3.7
	2015	43	4.6	24	4.2	19	3.4
	2016	57	10.4	38	6.9	19	3.5
	2017	38	6.8	20	3.6	18	3.2
	2018	50	9	30	5.4	20	3.6
Baldwin	2014	14	6.2	9	4	6	3.1
	2015	12	5.1	8	3.4	4	1.7
	2016	9	4	6	2.7	3	1.3
	2017	15	6.5	6	2.6	6	2.6
	2018	10	4.4	7	3.1	3	1.3
Alabama	2014	517	8.7	307	5.6	210	3.5
	2015	494	8.3	300	5	194	3.3
	2016	537	9.1	324	5.5	213	3.6
	2017	435	7.4	257	4.4	178	3
	2018	405	7	251	4.3	151	2.6

Table 11: Infant Death by Race
Source: Alabama Public Health

		Infant Deaths Number	Infant Deaths Rate	Number White	Rate White	Number Black and Other	Race Black and Other
Mobile	2015	43	4.6	10	3.3	33	12.6
	2016	57	10.4	21	7	36	14.4
	2017	38	6.8	15	5	23	8.8
	2018	50	9	18	6.2	32	12.1
	2019	37	6.9	12	4.4	25	9.5
Baldwin	2015	12	5.1	8	3.9	4	13.1
	2016	9	4	9	4.7	2	6.3
	2017	15	6.5	12	6	3	9.7
	2018	10	4.4	10	5.1	0	0
	2019	12	5.2	9	4.5	3	8.7
Alabama	2015	494	8.3	206	5.2	288	14.4
	2016	537	9.1	255	6.5	282	14.2
	2017	435	7.4	213	5.5	222	11
	2018	405	7	196	5.1	209	10.7
	2019	449	7.7	214	5.6	235	11.4

Table 12: Fetal Deaths and Induced Pregnancy Terminations
 Source: Alabama Public Health

		Fetal Deaths Number	Induced Pregnancy Terminations Number	Induced Pregnancy Terminations Rate
Mobile	2015	39	649	7.7
	2016	63	391	4.6
	2017	49	336	4
	2018	45	140	1.7
	2019	48	433	5.2
Baldwin	2015	3	114	3.2
	2016	18	78	2.2
	2017	18	59	1.6
	2018	27	23	0.6
	2019	15	104	2.7
Alabama	2015	500	6848	7.1
	2016	517	5,193	5.4
	2017	569	6,959	7.3
	2018	551	6768	7.1
	2019	498	7381	7.8

Table 13: Deaths by Gender and Race
 Source: Alabama Public Health

		Number	Rate	White Male	White Male Rate	White Female	White Female Rate	Black Male	Black Male Rate	Black Female	Black Female Rate
Mobile	2015	4283	10.3	1480	12.2	1361	10.7	784	10.2	659	7.3
	2016	4410	10.6	1478	12.3	1476	11.7	765	9.9	691	7.7
	2017	4302	10.4	1493	12.5	1393	11	771	9.9	645	7.1
	2018	4,494	10.9	1476	12.4	1449	11.5	813	10.4	756	8.3
	2019	4578	11.1	1539	13	1488	11.9	816	10.5	735	8
Baldwin	2015	2092	10.3	1033	11.9	903	9.9	74	5.8	82	6
	2016	1974	9.5	1012	11.4	804	8.6	90	7.1	68	4.8
	2017	2,188	10.3	1,083	12	922	9.7	95	7.3	88	6.2
	2018	2,358	10.8	1169	12.6	1027	10.5	71	5.4	91	6.3
	2019	2,283	10.2	1173	12.4	921	9.2	113	8.4	76	5.2
Alabama	2015	51,896	10.7	20,328	12.3	19,505	11.4	6,266	9	5,797	7.3
	2016	52,452	10.8	20,477	12.4	19,652	11.5	6,364	9.1	5,959	7.5
	2017	53,240	10.9	20,793	12.5	20,009	11.6	6,592	9.3	5,846	7.3
	2018	53,240	11.1	20,793	12.5	20,009	11.7	6,592	9.4	5,846	7.3
	2019	54,109	11	21,187	12.7	19,867	11.5	6,901	9.8	6,154	7.6

Table 14: Deaths
Source: Alabama Public Health

	Mobile 2015	2016	2017	2018	2019	Baldwin 2015	2016	2017	2018	2019
Heart Disease	1,097	1,124	1075	1147	1227	515	491	573	575	555
Rate	264.1	271	259.7	277.2	296.9	252.8	235.4	269.5	263.7	248.6
Malignant Neoplasm	890	867	894	925	881	453	461	489	546	480
Rate	214.3	209	216	223.6	213.2	222.4	221	230	250.4	215
Cerebrovascular Disease	221	248	210	263	289	114	110	121	143	104
Rate	53.2	59.8	50.7	63.6	69.9	56	52.7	56.9	65.6	46.6
Chronic Lower Respiratory	224	256	262	258	271	119	119	115	127	150
Rate	53.9	61.7	63.3	62.4	65.6	58.4	57.1	54.1	58.3	67.2
Accidents	206	182	227	213	214	106	98	88	112	120
Rate	49.6	43.9	54.8	51.5	51.8	52	47	41.4	51.4	53.8
Alzheimer's	146	170	170	159	188	80	63	70	84	70
Rate	35.1	41	41.1	38.4	45.5	39.3	30.2	32.9	38.5	31.4
Diabetes Mellitus	107	106	97	87	94	46	19	34	26	43
Rate	25.8	25.6	23.4	21	22.7	22.6	9.1	16	11.9	19.3
Influenza and Pneumonia	95	81	94	108	84	40	24	35	34	36
Rate	22.9	19.5	22.7	26.1	20.3	19.6	11.5	16.5	15.6	16.1
Nephritis, Nephrotic Syndrome, and Nephrosis	76	63	82	98	111	35	47	35	34	37
Rate	18.3	15.2	19.8	23.7	26.9	17.2	22.5	16.5	15.6	16.6
Suicide	66	69	64	62	64	45	42	39	44	39
Rate	15.9	16.6	15.5	15	15.5	22.1	20.1	18.3	20.2	17.5
Septicemia	104	100	77	108	68	21	26	40	32	31
Rate	25	24.1	18.6	26.1	16.5	10	12	18.8	14.7	9.4
Homicide	59	80	76	57	61	4	7	7	10	8
Rate	14.2	19.3	18.4	13.8	14.8	2	3.4	3.3	4.6	3.6
Chronic Liver Disease and Cirrhosis	52	73	65	54	68	40	27	45	37	43
Rate	12.5	17.6	15.7	13.1	16.5	19.6	12.9	21.2	17	19.3
Parkinson's	36	42	38	36	42	25	21	33	24	36
Rate	8.7	10.1	9.2	8.7	10.2	12.3	10.1	15.5	11	16.1
HIV	27	27	25	10	16	1	0	6	4	5
Rate	6.5	6.5	6	2.4	3.9	0.5	0	2.8	1.8	2.2
Viral Hepatitis	19	12	13	9	8	4	3	1	0	1
Rate	4.6	2.9	3.1	2.4	1.9	2	1	0.5	0	0.4
Other	498	508	455	489	500	274	267	279	341	341
Rate	119.9	122.5	109.9	118.2	121	134.5	128	131.2	156.4	152.8

**Note: Alabama Department of Public Health reports that there exists an error in the causes of death data for Baldwin County in 2010. This error has yet to be corrected and publicly released.

Table 15: Cancers
Source: Alabama Public Health

	Mobile 2015	2016	2017	2018	2019	Baldwin 2015	2016	2017	2018	2019
All Cancer	890	867	894	925	881	453	461	489	546	480
Trachea, Bronchus, Lung, and Pleura	234	243	263	269	216	155	128	132	159	135
Colorectal	87	64	79	74	75	35	37	44	43	39
Breast	56	60	56	75	68	33	31	32	38	26
Prostate	45	34	39	29	44	25	25	28	19	18
Pancreas	49	59	61	71	64	28	45	30	50	36
Leukemias	38	31	26	42	34	8	14	17	23	18
Non-Hodgkin's Lymphoma	17	26	28	19	26	14	3	14	15	15
Stomach	10	19	16	18	17	6	7	3	2	8
Esophagus	23	23	23	22	19	7	11	14	18	29
Brain and Other Nervous	20	19	25	26	26	9	12	13	14	21
Uterus and Cervix	16	14	10	6	10	9	3	3	4	2
Ovaries	21	22	18	18	18	12	7	22	12	13
Melanoma of Skin	23	14	14	19	12	9	8	6	5	11
All Other	251	239	106	97	104	103	130	60	52	44

**Note: Alabama Department of Public Health reports that there exists an error in the causes of death data for Baldwin County in 2010. This error has yet to be corrected and publicly released.

Table 16: Accidental Deaths
Source: Alabama Public Health

		All Accidents	Motor Vehicle	Suffocation	Poisoning	Smoke Fire & Flames	Falls	Drowning	Firearms	Other Accidents
Mobile	2014	198	85	7	52	9	11	7	1	26
	2015	206	69	9	69	5	22	13	1	18
	2016	182	74	5	55	6	15	6	0	21
	2017	227	93	10	48	6	27	8	1	34
	2018	213	86	13	55	8	25	7	0	19
Baldwin	2014	95	35	4	26	2	12	5	0	11
	2015	106	36	3	42	2	9	5	1	8
	2016	98	34	1	25	1	11	7	0	19
	2017	88	31	2	23	1	11	8	0	12
	2018	112	42	2	29	4	9	9	1	19
Alabama	2014	2421	891	122	644	84	221	75	28	356
	2015	2529	958	106	691	86	252	65	20	351
	2016	2747	1157	124	720	94	244	75	21	312
	2017	2700	1032	134	786	66	239	69	21	353
	2018	2682	1062	105	741	82	264	67	25	336

**Note: Alabama Department of Public Health reports that there exists an error in the causes of death data for Baldwin County in 2010. This error has yet to be corrected and publicly released.

APPENDIX B – COMMUNITY HEALTH SURVEY DATA TABLES

Table B.1: q1. Would you say that in general your health is . . . ?

	<i>Mobile County</i>
Excellent	7.7
Very Good	26.6
Good	41.1
Fair	18.1
Poor	6.6
<i>Total</i>	100.1%
<i>N</i>	443

Table B.2: q2. Thinking about Mobile County overall, how would you rate the health of people who live in Mobile County . . . ?

	<i>Mobile County</i>
Very Healthy	3.9
Healthy	27.0
Somewhat Healthy	58.6
Unhealthy	8.4
Very Unhealthy	2.1
<i>Total</i>	100.0%
<i>N</i>	382

Table B.3: q3. Overall, how would you rate the quality of healthcare services available in Mobile County . . . ?

	<i>Mobile County</i>
Excellent	12.0
Very Good	28.2
Good	34.7
Fair	21.1
Poor	3.9
<i>Total</i>	99.9%
<i>N</i>	432

Table B.4: q4. What type of healthcare insurance do you have?

	<i>Mobile County</i>
Private Insurance – Direct Purchase	14.3
Private Insurance – Employer Based	18.9
Private Insurance – Employer Based Spouse	2.3
Medicare	48.1
Medicaid	6.9
Tricare / Military Insurance	4.4
Other	2.1
No Insurance	3.2
<i>Total</i>	100.2%
<i>N</i>	435

Table B.5: q5. Do you have one person you think of as your personal doctor or health care provider?

	<i>Mobile County</i>
Yes, Only One	79.6
Yes, More than One	8.4
No	12.0
<i>Total</i>	100.0%
<i>N</i>	441

Table B.6: q6. How long has it been since your last visit to a doctor for a wellness exam or routine checkup . . . ?

	<i>Mobile County</i>
Within the past 12 months	91.9
1 to 2 years ago	4.8
2 to 5 years ago	2.3
5 or more years ago	0.7
Have never had one	0.5
<i>Total</i>	100.2%
<i>N</i>	442

Table B.7: q7. How long has it been since your last dental exam or cleaning . . . ?

	<i>Mobile County</i>
Within the past 12 months	74.3
1 to 2 years ago	12.4
2 to 5 years ago	7.6
5 or more years ago	4.8
Have never had one	0.9
<i>Total</i>	100.0%
<i>N</i>	436

Table B.8: q7a. In the last 12 months, have you used any telehealth services such as accessing a health provider by phone, Zoom, or text message?

	<i>Mobile County</i>
Yes	20.9
No	79.1
<i>Total</i>	100.0%
<i>N</i>	441

Table B.9: q7b. How would you rate the quality of your telehealth experience, would you say it was excellent, very good, good, fair, or poor?

	<i>Mobile County</i>
Excellent	20.0
Very good	33.3
Good	30.0
Fair	11.1
Poor	5.6
<i>Total</i>	100.0%
<i>N</i>	90

Table B.10: q7c. How interested would you be in receiving telehealth services from your health care provider . . . very interested, somewhat interested, not very interested, or not at all interested?

	<i>Mobile County</i>
Very interested	10.5
Somewhat interested	21.5
Not very interested	23.6
Not at all interested	44.5
<i>Total</i>	100.1%
<i>N</i>	335

Table B.11: q7d. Using a 7-point scale, where 1 is the worst possible and 7 is the best possible, how well do you feel that the City of Mobile has responded to the COVID-19 crisis?

	<i>Mobile County</i>
1 – Worst possible	2.4
2	2.1
3	8.0
4	11.9
5	33.7
6	18.8
7 – Best possible	23.1
	<i>Total</i> 99.9%
	<i>N</i> 377

Table B.12: q7e. Using the same scale, how well do you feel that local healthcare providers have responded to the COVID-19 crisis?

	<i>Mobile County</i>
1 – Worst possible	1.5
2	2.5
3	4.7
4	8.7
5	30.0
6	20.8
7 – Best possible	31.9
	<i>Total</i> 100.1%
	<i>N</i> 404

Table B.13: q8a – q8p For each item please tell me how important you think that item would be to improving the overall health in your community.

	<i>Very Important</i>	<i>Somewhat Important</i>	<i>Neither</i>	<i>Somewhat Unimportant</i>	<i>Very Unimportant</i>	<i>Total</i>	<i>N</i>
Q8a. Access to health services such a health clinic or hospital.	87.3	10.6	1.1	0.9	0.0	100.0%	442
Q8b. Active lifestyles including outdoor activities.	70.0	27.5	0.9	1.1	0.5	100.1%	437
Q8c. Affordable housing.	74.4	22.3	1.7	1.0	0.7	100.0%	422
Q8d. Arts and cultural events.	39.6	47.5	5.7	5.0	2.2	100.0%	419
Q8e. A clean environment including water, air, etc.	94.6	5.0	0.0	0.2	0.2	100.0%	441
Q8f. Family doctors and specialists.	89.6	8.8	0.9	0.2	0.5	100.0%	441
Q8g. Good employment opportunities.	84.4	13.7	1.4	0.0	0.5	100.1%	430
Q8h. Good places to raise children.	90.4	8.7	0.7	0.0	0.2	100.0%	436
Q8i. Good race relations.	83.2	13.8	1.6	0.9	0.5	100.0%	435
Q8j. Good schools.	91.6	7.3	0.2	0.7	0.2	100.1%	440
Q8k. Healthy food options.	85.5	13.2	0.9	0.0	0.5	100.0%	441
Q8l. Fewer homeless.	81.2	16.7	1.2	0.2	0.7	100.1%	419
Q8m. Less alcohol and drug abuse.	80.0	16.7	1.2	1.2	0.9	100.0%	430
Q8n. Lower crime and safe neighborhoods.	94.1	4.8	0.5	0.2	0.5	100.1%	440
Q8o. Less obesity.	75.0	22.2	1.6	0.7	0.5	100.1%	432
Q8p. Less sexually transmitted diseases.	86.7	11.0	1.2	0.7	0.5	99.9%	420

Table B.14: q8q – q8ae For each item please tell me how important you think that item would be to improving the overall health in your community.

	<i>Very Important</i>	<i>Somewhat Important</i>	<i>Neither</i>	<i>Somewhat Unimportant</i>	<i>Very Unimportant</i>	<i>Total</i>	<i>N</i>
Q8q. Less tobacco use.	74.1	19.1	3.0	2.1	1.6	100.0%	429
Q8r. Mental health services.	89.8	9.6	0.2	0.2	0.2	100.1%	439
Q8s. More quality education.	87.0	11.4	0.7	0.7	0.2	100.0%	439
Q8t. More quality health care options.	83.3	14.4	1.8	0.2	0.2	100.0%	438
Q8u. Good transportation options.	70.3	25.6	2.8	0.9	0.5	100.0%	437
Q8v. Religious and/or spiritual values.	75.5	17.9	4.4	1.4	0.9	100.0%	437
Q8w. Social support services such as food pantries and charity services.	75.4	21.4	1.4	1.4	0.5	100.1%	439
Q8x. Cancer Care.	93.2	6.4	0.0	0.5	0.0	100.0%	439
Q8y. Access to birth control.	74.6	20.9	2.6	1.0	1.0	100.0%	421
Q8z. Access to HPV, that is human papillomavirus vaccine, that helps prevent cancers.	84.2	12.4	1.7	0.2	1.4	100.1%	418
Q8aa. Regular access to gynecological or GYN examinations.	85.4	13.0	0.9	0.5	0.2	100.0%	439
Q8ab. Support services to assist people with extreme heat and/or cold.	76.6	21.8	0.9	0.5	0.2	100.1%	435
Q8ac. Support services to help people with natural disasters: flooding, hurricanes, tornadoes.	90.5	9.1	0.2	0.0	0.2	100.0%	440
Q8ad. Youth activities and resources, such as playgrounds, parks, and summer programs.	79.3	19.6	0.7	0.2	0.2	100.1%	440
Q8ae. Free health screenings, such as for blood pressure, skin cancer, etc.	79.3	19.6	0.2	0.7	0.2	99.9%	440

Table B.15: q9a – q9l For each health issue please tell me how important of a problem you feel that issue is for Mobile County.

	<i>Very Important</i>	<i>Somewhat Important</i>	<i>Neither</i>	<i>Somewhat Unimportant</i>	<i>Very Unimportant</i>	<i>Total</i>	<i>N</i>
Q9a. Accidental injuries at places like work, home or school.	51.9	39.7	4.4	2.8	1.2	100.0%	428
Q9b. Aging problems like dementia and loss of mobility.	82.8	16.1	0.5	0.7	0.0	100.1%	441
Q9c. Cancers.	91.1	8.0	0.9	0.0	0.0	100.0%	439
Q9d. Child abuse and neglect.	96.1	3.2	0.0	0.5	0.2	100.0%	436
Q9e. Dental problems.	63.5	33.5	1.4	1.4	0.2	100.0%	436
Q9f. Diabetes.	81.9	16.0	1.6	0.2	0.2	99.9%	437
Q9g. Domestic violence.	89.3	9.1	0.7	0.7	0.2	100.0%	440
Q9h. Drug use and abuse.	86.5	10.5	1.4	0.9	0.7	100.0%	438
Q9i. Fire-arm related injuries.	75.9	18.2	3.5	1.2	1.2	100.0%	424
Q9j. Heart-disease and stroke.	88.0	10.9	0.7	0.5	0.0	100.1%	441
Q9k. HIV/AIDS.	76.7	19.7	1.2	1.0	1.4	100.0%	421
Q9l. Homelessness.	78.1	19.4	1.9	0.5	0.2	100.1%	433
Q9m. Homicides.	81.7	14.4	1.8	1.1	0.9	99.9%	437
Q9n. Infant death.	84.0	12.8	1.5	1.2	0.5	100.0%	413
Q9o. Infectious diseases like hepatitis and tuberculosis.	73.0	21.7	2.5	1.2	1.6	100.0%	433
Q9p. Mental health problems.	89.3	8.9	1.4	0.5	0.0	100.1%	440
Q9q. Motor vehicle crash injuries.	70.4	24.8	3.0	1.4	0.5	100.1%	436
Q9r. Obesity or excess weight.	70.9	25.9	2.8	0.5	0.0	100.1%	437
Q9s. Rape and sexual assault.	88.6	8.4	1.6	0.9	0.5	100.0%	429
Q9t. Respiratory problems and lung disease.	80.7	15.7	2.5	0.9	0.2	100.0%	440
Q9u. Sexually transmitted diseases.	77.0	18.4	2.1	2.3	0.2	100.0%	430
Q9v. Suicide.	85.2	12.0	1.4	1.2	0.2	100.0%	432
Q9w. Teenage pregnancy.	79.2	17.6	1.9	1.2	0.2	100.1%	433
Q9x. Tobacco Use.	66.1	27.0	3.9	1.2	1.9	100.1%	433

Table B.16: q10a – q10l For each health condition, please tell me if a doctor or other health care professional has ever told you that you have that condition.

	<i>Yes</i>	<i>No</i>	<i>Total</i>	<i>N</i>
Q10a. Asthma.	15.5	84.5	100.0%	439
Q10b. Chronic obstructive pulmonary disease or COPD.	8.7	91.3	100.0%	439
Q10c. Dementia or Alzheimer's.	1.4	98.6	100.0%	441
Q10d. Depression.	22.3	77.7	100.0%	440
Q10e. Diabetes.	26.1	73.9	100.0%	440
Q10f. Heart Disease.	19.7	80.3	100.0%	441
Q10g. High Cholesterol.	50.7	49.3	100.0%	440
Q10h. High blood pressure.	60.7	39.3	100.0%	440
Q10i. HIV or Aids.	0.9	99.1	100.0%	441
Q10j. Obesity.	22.1	78.0	100.1%	440
Q10k. Tuberculosis.	1.4	98.6	100.0%	439
Q10l. Alcohol or drug addiction.	3.4	96.6	100.0%	440
Q10m. Cancer Care.	18.0	82.0	100.0%	438

Table B.17: q11. Thinking about your experience with healthcare services in Mobile County, please tell me if there are any healthcare services which you feel are difficult to get in Mobile County? Select All That Apply¹

	<i>Mobile County</i>
Alternative therapies (acupuncture, herbals)	5.64
Dental care / dentures	9.03
Emergency medical care	8.35
Hospital care	5.19
Laboratory services	5.19
Mental health services	26.41
Physical therapy / rehabilitation*	6.32
Preventative healthcare (routine or wellness checkups)	7.22
Prescriptions / pharmacy services	6.32
Primary medical care (primary doctor or clinic)	6.55
Services for the elderly*	13.32
Specialty medical care (specialist doctors)	12.87
Alcohol or drug abuse treatment*	7.22
Vision care / eye exams / glasses	6.55
Women’s health	6.55
X-rays	3.39
Mammograms	3.39
Other	9.03
None	53.5
N	443

¹ May add to more than 100% since respondents could select all that apply.

Table B.18: q12. In the past 12 months, have you delayed getting needed medical care for any reason?

	<i>Mobile County</i>
Yes	15.9
No	84.1
<i>Total</i>	100.0%
<i>N</i>	441

Table B.19: q13. (Of those saying YES to Q12) Why did you delay in getting needed medical care? Select All That Apply¹

	<i>Mobile County</i>
Could not afford medical care	25.7
Insurance problems / lack of insurance	12.9
Lack of transportation	1.4
Language barriers / could not communicate	1.4
Provider did not take my insurance	0.0
Provider was not taking new patients	1.4
Could not get an appointment soon enough	15.7
Could not get a weekend or evening appointment	1.4
Other	1.4
<i>N</i>	70

¹ May add to more than 100% since respondents could select all that apply.

Table B.20: q14. When you or someone in your family is sick, where do you typically go for healthcare?

	<i>Mobile County</i>
Emergency room (hospital)	12.0
Family doctor	61.4
Any doctor	0.2
Urgent care clinic	21.7
Health department	1.4
Community health center	0.5
Free clinic	0.2
VA / Military facility	1.4
Other	1.4
I usually go without receiving healthcare	0.0
<i>Total</i>	100.2%
<i>N</i>	443

Table B.21: q15. Thinking about yourself personally, how confident are you that you can make and maintain lifestyle changes like eating right, exercising, or not smoking . . . ?

	<i>Mobile County</i>
Extremely confident	35.8
Very confident	42.0
Somewhat confident	17.7
Not very confident	3.2
Not at all confident	1.4
<i>Total</i>	100.1%
<i>N</i>	441

Table B.22: q16. Do you currently use any tobacco products such as cigarettes, cigars, chewing tobacco, snuff, vaping or e-cigarettes? Select All That Apply¹

	<i>Mobile County</i>
Yes, cigarettes or cigars	9.5
Yes, chewing tobacco, snuff	1.8
Yes, vaping or e-cigarettes	3.8
No, quit in the last 12 months	1.4
No, quit more than a year ago*	7.2
No, never used tobacco products	79.7
<i>N</i>	443

¹ May add to more than 100% since respondents could select all that apply.

Table B.23: q17. How long would you be willing to wait to for a well visit to see your preferred provider . . . ?

	<i>Mobile County</i>
Less than a day	12.9
Up to 7 days, 1 week	43.6
Up to 2 weeks	16.5
Up to 3 weeks	5.0
Up to 1 month	8.4
Up to 2 months	3.4
Up to 3 months	3.2
Up to 4 months or longer	7.2
<i>Total</i>	100.2%
<i>N</i>	443

Table B.24: q18. How likely would you be to accept an appointment with a PA or physician's assistant if you could see them sooner than your preferred provider?

	<i>Mobile County</i>
Very Likely	63.2
Somewhat Likely	23.2
Neither Likely nor Unlikely	3.7
Somewhat Unlikely	4.4
Very Unlikely	5.5
<i>Total</i>	100.0%
<i>N</i>	435

Table B.25: q19. How likely would you be to accept an appointment with a NP or nurse practitioner if you could see them sooner than your preferred provider?

	<i>Mobile County</i>
Very Likely	65.5
Somewhat Likely	23.8
Neither Likely nor Unlikely	2.1
Somewhat Unlikely	3.2
Very Unlikely	5.3
<i>Total</i>	99.9%
<i>N</i>	432

Table B.26: q20. How far would you be willing to travel for a well visit to see your preferred provider . . .

	<i>Mobile County</i>
Less than a 10 miles	7.5
Up to 5 miles, Approximately 10 minutes	21.7
Up to 10 miles, Approximately 20 minutes	29.1
Up to 20 miles, Approximately 35 minutes	23.5
Up to 30 miles, Approximately 45 minutes	9.5
Up to 40 miles, Approximately 55 minutes	3.2
Up to or greater than 50 miles, Approximately 1 hour or longer	5.6
<i>Total</i>	100.1%
<i>N</i>	443

Table B.27: q21. How did you select your primary care physician? Select All That Apply¹

	<i>Mobile County</i>
Recommended by a family member,	24.8
Recommended by a close friend,	17.6
Recommended by a co-worker or acquaintance	5.2
Recommended by another health care provider	20.1
Saw/found them on social media	0.7
Saw/found them in Internet reviews	2.3
Saw/found them on television	0.5
Saw/found them on radio,	0.5
Saw/found them on billboards or other print media like pamphlets	0.2
It was the only provider that I was able to get an appointment with	1.1
It was the only provider that my insurance would cover	2.3
Reputation of the hospital/health system, e.g., hospital/health system rankings	5.9
Other	14.2
None	8.8
<i>N</i>	443

¹ May add to more than 100% since respondents could select all that apply.

Table B.28: D1. Age – Calculated from year respondent was born.

	<i>Mobile County</i>
18 to 30	5.0
31 to 45	8.8
46 to 65	20.4
Over 65	65.8
<i>Total</i>	100.0%
<i>N</i>	421

Table B.29: D5. What is your race?

	<i>Mobile County</i>
White / Caucasian	65.7
Black / African-American	30.3
Hispanic or Latino	0.5
Asian	0.2
American Indian / Alaskan Native	0.0
Pacific Islander	0.5
Multi-racial	0.7
Other	2.3
<i>Total</i>	100.2%
<i>N</i>	443

Table B.30: D6. What is the highest level of school you have completed or the highest degree you have received?

	<i>Mobile County</i>
Never attended school or only Kindergarten	0.0
Grades 1 through 8	0.9
Some High School (grades 9 through 11)	4.3
High School Degree or GED	26.7
Vocational / Technical School	4.8
Some College	26.9
Bachelors or 4 Year College Degree	25.3
Graduate or Professional Degree (Law Degree)	11.0
<i>Total</i>	99.9%
<i>N</i>	438

Table B.31: D7. What is your current employment status?

	<i>Mobile County</i>
Disabled / Unable to work	5.9
Employed full-time	23.3
Employed part-time	4.6
Homemaker / Housewife or househusband	2.3
Retired	58.7
Seasonal worker	0.0
Student	1.1
Self-employed	1.4
Unemployed	2.7
<i>Total</i>	100.0%
<i>N</i>	438

Table B.32: D8. And finally, what was your total family income last year . . . ?

	<i>Mobile County</i>
Less than \$15,000	7.2
\$15,000 - \$25,000	9.8
\$25,000 - \$35,000	17.1
\$35,000 - \$50,000	18.5
\$50,000 - \$75,000	17.6
\$75,000 - \$100,000	13.3
More than \$100,000	16.5
<i>Total</i>	100.0%
<i>N</i>	346

Table B.33: Sex

		<i>Mobile County</i>
Male		31.2
Female		68.9
	<i>Total</i>	100.1%
	<i>N</i>	443

APPENDIX C – COMMUNITY HEALTH SURVEY OPEN-ENDED RESPONSES

Q11. Thinking about your experience with healthcare services in Mobile County, please tell me if there are any healthcare services which you feel are difficult to get in Mobile County?

- cancer care
- skin care
- waiting
- ONE HOSPITAL HAVE ALOTS OF PEOPLE WHERE THEY BLOCK THE OTHER THE HOSPITAL
- pain managerment and price of over-the-counter medicine are too high
- lymphedema clinic
- cancer treatment centers
- family doctors
- lung screenings
- getting city council to do what is needed
- support for grief
- animal care
- customer service
- holistic
- all of these are difficult without insurance
- good doctor
- getting blood
- AIDS awareness
- mri
- transportation
- treating older people
- #NAME?
- dementia or althimers
- hiv and aids medicine is hard to get
- ER's
- pain medicine
- respondent believes France has a better health care system
- multiplescollosis center
- courts don't do enough with mental health, more transportation
- finacial help to help a family member
- heart care
- home visits
- more urgent cares stay open late
- ambulance services- not covered under insurance
- pediatricrics rheamotoidologist
- support services for HIV pts

Q13. Why did you delay in getting needed medical care?

- lack of specialist
- caregiver for mother in law
- Fear
- Specialist was booked for several months
- don't trust the doctors
- death in family
- was not sure he wanted to do it
- wasn't serious enough
- Im overweight and feel doctors write me off.
- took a long time to respond back/conflict of scheduling
- couldn't get time off work
- wanted to wait until after thanksgiving
- son cancer
- finding a good doctor
- finding a new dentist
- out of town
- issue with doctor
- i am putting off
- was in denial
- scare of doctors
- medicine too strong
- doctor closing too early
- did not like the doctor when he was younger
- didn't want to go to the hospital
- too busy
- thought home remedy would work
- Problem with eye
- taking care of daughter with colon cancer
- illness in family
- Terrible doctor who did not take my issues
- no one to care for bedridden husband
- Can not find a right doctor

Q21. How did you select your primary care physician - other?

- work with them
- kept the doctors she had
- close by and associated with her hospital
- not very full with appointments
- Walk in
- where he went to med school
- because of price
- Interviewed certain doctors.
- new doctor took over old PCP's practice
- dont rember
- meeting on ER visit
- traffic
- close to house/ transportation
- hospital reccomendation
- He researched and shopped around for a dr with good bed side manner, etc
- Distance of office was close to house
- no personal dosctor
- close to home
- phone book
- insurance told them
- on insurance list
- can't recall, been 40 years!
- saw them in action
- don't have one
- just looked in the phone book
- knew of them because of previous involement
- took care of him during a heart emergency
- USA army
- worked on providence and picked the doctor
- other healthcare provider left and he picked between two and is happy
- by insurance provider
- just picked themselves
- old doctor retired, selceted from list given by old PCP
- live close by
- pick doctor off list given by office
- searched the internet
- picked them out after primary retired
- proximity
- the insurance changed my provider and who I could see
- proximity
- proximity
- doesnt have a primary care physician
- convenience
- took ovetr prior dr
- researched doctors credentials on internet
- cant rember how selected

- justn picked one
- can not remember
- proximity
- through ther VA
- looked on insurance and seen doctors name
- cant remember
- one of their doctors died and this other doctor took their place.
- through insurance company
- dpesnt remember
- knew from work
- selected by insurance
- prev doctor retired, stated seing NP in same practice
- dont remember
- through the military
- always been the provider
- called the office and they said to come in.

Q21. Thinking again about healthy communities, are there any other items, resources, or services that you feel are needed in your neighborhood to make it a healthier community?

- community center- needs medic for pool/ park
- need more specialists
- no
- Transportation downtown at night, not safe for Uber, help around house, handyman, very little things for children to do in the community, addiction care
- no
- better seniors activity
- no
- no
- dental
- keep a better cleaner yard
- no
- no
- Safer walking areas and sidewalks.
- nothin I can think
- Have more sidewalks so people would be encouraged to walk
- MORE CHOICES MORE PRIVATE CHOICES
- Safer neighborhood
- Easier access to talking to doctors
- dog catcher
- In general air and water improvment
- no
- no
- more healty food store, farmer market for fresh fruits
- more dedicated walking areas parks
- no
- no
- no
- There not enough facilities for patients with trachea
- making sure water is safe to drink
- no
- Less smoking
- no
- meals on wheel
- needing more YMCA, now 30pounds heavier.
- mental health services
- some type of directory to find different type of doctors
- more access to primary care
- no
- More specialists
- Im surprised that are not more food banks
- Psychiatrists and rehab centers
- Transportation
- no
- people gathering as a community
- no

- no
- none
- motivation education finding people needs
- no
- more general practioner and cancer doctors
- Another doctor
- start training children early to cook
- less fast food more
- More information to victims famileys about services for mental health and mobility.
- more drug treatment center
- better school after care program
- no
- no
- no
- no
- fire hydrant
- more mental health
- lower prices on health so everyone can have it
- no
- no
- no
- Easier dental options for seniors
- We are in need a larger hospital
- Primary Care
- Primary care providers, another hospital.
- none
- no
- none
- gym
- no
- no
- no
- Public transport for people who do not get around well. Primary care is hard to get.
- more transportation besides BRAT
- no
- no
- more affordable insurance
- None
- noe
- Attitude of health care. Two friend died shortly after being examined.
- no
- Baldwin county}}}} more public transportation
- need a recreational director for pool area and more activty
- general doctors
- More Police presence in the communitie
- odor from waste treatment plant -- need help
- more home visits
- clean up garbage and litter on side of road
- More people that support aff ordable sitters and caregivers that come by the house. Hiring caregivers at a cheaper rate.

- better police protection
- My community is really good at providing health care service. Transportation, it is hard to get around when you do not have a car and they charge so much to get from point a to point b. When you live on a fixed income it is hard to find the extra money to put aside for this type of thing.
- remove copper water lines for purer drinking/ bathing water
- There can be improvements in every area need for the community
- Transportation needs attention; and it is too expensive. Less regulations on healthcare insurance and more easy explanations. Better polite officer responding to accident
- none
- no
- affordable housing for low income people, education to maintain life and maintain a healthy lifestyle. Things for the children within the community for kids to do within their home city. City involvement into improving the childhood lifestyle.
- no not really, living in the same place for over 50 years.
- none
- There is too much wasted time within school on things that are not pertaining to healthcare. Too much overview on sexual orientation and not about sexual education. Leave the discussion up to the parents, and do not force anything against the parents permission. Abortion within schools and gender care is hurting the school system. Governmental abuse is too prominent in the school system. Schools keeping secrets from the parents regarding the child and the lifestyle choices that the child wants to have. Not pleased with the conversations about gender confusing. There is too much government interference. Public schools have had government boundary interference. Does not care about pronoun care, cares about wants men out of womens bathrooms and to protect the children. Abuse in medical authority.
- none
- none
- already knew them
- More doctors less people moving here We need to catch up on traffic lights
- no
- no
- more access to health equipment
- none
- need urgent care clinics and doctors in every community. Need to have long term Mental Hospitals in stead of Alta Pointe. prisons have become the Mental Health Hospital. Needs to be better medical evaluation of the Drs patients so they can prefer insulin and/or diabetic medication to patients. There are pt who are getting insulin when they should only be getting a diabetic pill and vice versa. Feel different medicines is being pushed on pts . Drs need to focus on what medicine is best for pts overall health. There should be goverment provided locks for weapons to help prevent unnecessary injuries. Local pharmacys need to be able to renew patients perscriptions as perscriptions expire. Need a better perscription renewal between pharmacys and doctors.
- none
- no
- more sidewalks
- none
- more help for the homeless
- more mental health services
- houseing for homeless more mental health care
- everything
- mental health services
- sidewalks
- no
- Communities need more walking trail

- have free classes for mental services education on taking care of your body food bank for everybody for people not receiving food stamps
- no
- no
- no
- no
- no
- no
- None come to mind, drug abuse center to help them recover and to help the youth to quit vaping and smoking weed.
- none that comes to mind
- sidewalks, traffic lights.
- screen test and mental services and heart health
- Mobile county
- none
- willing to listen
- a place to go walking/exercise
- none
- funding for after school program
- MOBILE HEALTH CLINIC TO VISIT NEIGHBORHOODS AND PARKS. MORE EDUCATION IN SCHOOL ABOUT HEALTH.
- no
- drug treatment mental health
- more elderly services
- More walking access. More curbs
- Lab services in your area. XRay services.
- none
- better food in school better riding and walking trails
- Homeless assistance.
- Mental health wise, there is a pretty bad mental health system in Alabama. Sister with epilepsy that turns into mental health crisis for the family and the services are difficult to obtain.
- Recreation Parks for kids to have to get activities to become more healthier
- more fruit stands
- support groups for autism /als, need more children psychiatry
- Sidewalk for exercises purposes.
- more things to do for kids a rec.
- they need to be quicker in construction.
- no
- more food assess more stores
- no
- no
- mental facilities
- The only thing is free health care and mental health awareness needs to be dealt with seriously. People suffer in silence and need help available
- don't have a doctor yet
- no
- no
- mental health
- for people of low income should be provide some type of medical help more mental health care
- more food banks- there are not any close by

- people to help elderly in community
- none
- more transportation for Dr appts, better housing for homeless
- updated animal shelter
- Mental Health services
- Mobile County less vandalism
- free clinic /
- clean enviroment
- none
- sidewalks
- more hospitals
- Housing for homeless. More jobs
- no
- no
- better transportation for elder and in home visits and stop closing small hospital
- More mental health and suicide prevention services
- no
- no
- care for people with out insurance
- no
- no
- no
- no
- More informaton about home care
- no
- no
- none
- the cost of medicine for insulin is too high and needs to be more reasonable
- assistance for elderly , custodian care, county transportation for elderly
- something for the homeless
- none
- more health services, home visits
- none
- None
- more things for the elder
- none
- More patrolling late at night aka drug exchanges
- no
- mobile cnty
- mental care
- Need a clinic closer to neighborhood
- no
- more wellnesss check
- none
- no
- no
- no
- no
- no
- no
- clinic/free/working people to asist working people
- more parks

- The state should adopt medicaid.
- no
- none
- no
- bike lanes monkey bars in parks
- Can't think of any
- Help people living in overgrown areas
- Education at young age would be more helpful and Mental health help to remove the stigma
- Its a matter of people being able to afford to be healthier. Being able to afford to purchase food to eat health. Make life affordable to grow our own foods. Just make life affordable again. Stop building section 8 housing for people who don't want to work. Make it harder for people to live on assistance and easier for the working class citizens. Do more drug screening for people who get public assistance
- Mental health services
- no
- access to healthy food
- more health service more health food stores more fresh vegetable
- None that I can think of
- Nearer healthy food option markets in communities so people won't have to travel so far to purchase
- Mental health services
- none
- closer er's more doctors
- bike lane, people would use that for transportation if needed and do not have a car
- less crime
- more police patrols and street lights
- Lives in Mobile. Having to not pay co pays for procedures, medicines
- healthy food option
- /more activities for elders /teens mothers for looking or caring for them as a adult mother or house mother/bug sprayer/keeping gress cut
- none
- have food donation
- Transportation options for people who do not have a car.
- mental health is needed badly
- no
- no
- maintaining and reopening the county parks being back open
- To have Police patrol areas in neighborhoods more frequently to feel more safe because of crime.
- no
- access to grocery store/
- no
- more parks
- None at this time
- cheaper dentists
- get the drugs and dealers out
- drug clinic
- services for mental
- no
- need more transportation to medical care
- up keep of property's renter properties kept up
- no
- gave people what they need can make it a healthier community

-
- no
 - community gardens, early reading intervention
 - no
 - need more specialist
 - no
 - police , have alot of peple speed in neighborhood
 - no It is good now
 - good roads
 - no
 - more health and services for the homeless, transportation assistance
 - more options for seniors
 - Traffic issues surrounding area, causing wrecks.
 - a hospital
 - no
 - no
 - could use an urgent care, doctors office
 - no
 - none
 - no
 - none
 - better ability to walk in areas, sidewalks
 - need more of everthing elderly care more hospital care
 - Medicaid expansion, this is their main problem. People do need access to contraceptives. More help towards people with disabilities like autism, mental health assistance. Be mindful of indivisuals with social security as well.
 - no
 - None
 - free healthcare for all
 - none
 - obesity , what peopl e consume in their daily lives and mental health
 - no
 - none
 - none
 - none
 - childern more play grounds
 - none
 - no ne
 - no
 - Fix the roads.
 - none
 - no
 - no
 - Waling trails
 - no
 - Emergency medical care access that is closer.
 - help for the homeless in the neighborhood teen guidance
 - obesity
 - ER assit
 - no
 - no

- access to gym
- pick herself
- no
- mental health care, affordable health care insurance
- more food pantries, shelters, free health screenings
- no
- more police patrols, power is unstable and needs to go underground
- More playgrounds, and clean up, and safe neighborhood
- mental help help for older people
- affordable health insurance
- Money to fund more access to healthcare services.
- mental health
- Better education of people living in the communities of health care services
- sidewalks
- pain management
- none
- no
- none
- more fresh food options
- more medical worker
- no
- more urgent cares
- More Health Fairs to educate communities. Free Community testing
- a gym- family to accomadate all family members
- none
- none
- none
- no
- needs a doctor in area
- None
- no
- Better responsive doctors
- closer ER in neighborhood
- Foster care services, battered women sevices, updating parks with exercise equip, senior programs.
- no
- no
- none
- Mental health facilities
- None
- more walking area
- more health places
- no
- none
- closer eye doctor
- none
- no
- no MRI machine in Creola,Al
- more playgrounds
- None she can think off

- places to walk , closer hospital
- no
- After teaching kids with problems, would like to see more services for mental
- no
- openness to mental health growth Include small businesses and others to encourage more interest. Professional suicide wings and addressing any addition included homeless regarding mental. Encouraging mental health for families to take of children. More care of our professionals who are over worked
- more parks
- Home health services could be improved
- no
- None
- none
- none
- no
- None that can be thought of
- had to travel to Tennessee for specialty care for 16 yr old
- no
- none
- none
- high population of homeless

APPENDIX D – COMMUNITY HEALTH LEADERS SURVEY DATA TABLES

Table D.1: q1. What do you think are the most important features of a “Healthy Community”?
Check only three¹

	<i>Frequency</i>	<i>Percent</i>
1a. Access to health services (e.g, family doctor, hospitals)	39	68.4
1b. Active lifestyles / outdoor activities	8	14.0
1c. Affordable housing	14	24.6
1d. Arts and cultural events	1	1.8
1e. Clean environment (clean water, air, etc.)	11	19.3
1f. Family doctors and specialists	3	5.3
1g. Good employment opportunities	12	21.1
1h. Good place to raise children	3	5.3
1i. Good race relations	0	0.0
1j. Good schools	6	10.5
1k. Healthy food options	4	7.0
1l. Low numbers of homeless	1	1.8
1m. Low alcohol and drug use	2	3.5
1n. Low crime / safe neighborhoods	17	29.8
1o. Low percent of population that are obese	3	5.3
1p. Low numbers of sexually transmitted diseases (STDs)	0	0.0
1q. Low tobacco use	0	0.0
1r. Mental health services	13	22.8
1s. Quality education	12	21.1
1t. Quality hospitals and urgent / emergency services	8	14.0
1u. Good transportation options	2	3.5
1v. Religious or spiritual values	4	7.0
1w. Social support services	5	8.8
1x. Some other feature	3	5.3
	<i>N</i>	57

¹ May add to more than 100% since respondents could select up to three responses.

Table D.2: q2. What do you think are the most important health issues in Mobile County?
Check only three¹

	<i>Frequency</i>	<i>Percent</i>
2a. Accidental injuries (at work, home, school, farm)	2	3.5
2b. Aging problems (e.g., dementia, vision / hearing loss, loss of mobility)	10	17.5
2c. Cancers	12	21.1
2d. Child abuse / neglect	11	19.3
2e. Dental problems	3	5.3
2f. Diabetes	7	12.3
2g. Domestic violence	4	7.0
2h. Drug use / abuse	19	33.3
2i. Fire-arm related injuries	6	10.5
2j. Heart disease and stroke	14	24.6
2k. HIV / Aids	0	0.0
2l. Homelessness	12	21.1
2m. Homicide	4	7.0
2n. Infant Death	0	0.0
2o. Infectious diseases (e.g., hepatitis, TB, etc.)	1	1.8
2p. Mental health problems	39	68.4
2q. Motor vehicle crash injuries	2	3.5
2r. Obesity / excess weight	15	26.3
2s. Rape / sexual assault	1	1.8
2t. Respiratory / lung disease	3	5.3
2u. Sexually Transmitted Diseases (STDs)	2	3.5
2v. Suicide	2	3.5
2w. Teenage pregnancy	0	0.0
2x. Tobacco use	0	0.0
2y. Some other health issue	2	3.5
2z. Some other health issue	0	0.0
	<i>N</i>	57

¹ May add to more than 100% since respondents could select up to three responses.

Table D.3: q3. Which of the following unhealthy behaviors in Mobile County concern you the most? Check only three¹

	<i>Frequency</i>	<i>Percent</i>
3a. Alcohol abuse	16	28.1
3b. Drug abuse	33	57.9
3c. Excess weight	18	31.6
3d. Homelessness	22	38.6
3e. Lack of exercise	11	19.3
3f. Poor eating habits / poor nutrition	32	56.1
3g. Not getting shots to prevent disease	5	8.8
3h. Not using seat belts / child safety seats	1	1.8
3i. Not seeing a doctor or dentist	18	31.6
3j. Tobacco use	6	10.5
3k. Unprotected / unsafe sex	2	3.5
3l. Some other unhealthy behavior	7	12.3
	<i>N</i>	57

¹ May add to more than 100% since respondents could select up to three responses.

Table D.4: q4. Which healthcare services are difficult to get in Mobile County? Check all that apply¹

	<i>Frequency</i>	<i>Percent</i>
4a. Alternative therapies (acupuncture, herbals, etc.)	10	17.5
4b. Dental care including dentures	10	17.5
4c. Emergency medical care	2	3.5
4d. Hospital care	6	10.5
4e. Laboratory services	2	3.5
4f. Mental health services	47	82.5
4g. Physical therapy / rehabilitation	2	3.5
4h. Preventative healthcare (routine or wellness check-ups, etc.)	16	28.1
4i. Prescriptions / pharmacy services	7	12.3
4j. Primary medical care (a primary doctor / clinic)	10	17.5
4k. Services for the elderly	15	26.3
4l. Specialty medical care (specialist doctors)	10	17.5
4m. Alcohol or drug abuse treatment	18	31.6
4n. Vision care (eye exams and glasses)	3	5.3
4o. Women's health	4	7.0
4p. X-Rays or mammograms	1	1.8
4q. Cancer Care	4	7.0
4r. Some other healthcare service	1	1.8
	<i>N</i>	57

¹ May add to more than 100% since respondents could select up to three responses.

Table D.5: q5. Overall, how would you rate the health of people who live in Mobile County?

	<i>Frequency</i>	<i>Percent</i>
Very healthy	0	0.0
Healthy	5	8.8
Somewhat healthy	35	61.4
Unhealthy	14	24.6
Very unhealthy	3	5.3
Don't Know	0	0.0
	<i>N</i>	57
		100.1

Table D.6: q6. Overall, how would you rate the quality of healthcare services available in Mobile County?

	<i>Frequency</i>	<i>Percent</i>
Excellent	2	3.5
Very good	10	17.5
Good	27	47.4
Fair	14	24.6
Poor	3	5.3
Don't Know	1	1.8
	<i>N</i>	57
		100.1

Table D.7: q7. What is the primary type of service(s) you or your organization provide?

	<i>Frequency</i>	<i>Percent</i>
Alcohol / substance abuse treatment	1	1.8
Business	0	0.0
Clothing / thrift store	1	1.8
Disability services	1	1.8
Education	11	19.6
Employment / job training	0	0.0
Faith based counseling	0	0.0
Financial counseling	0	0.0
Food assistance	3	5.4
Government	5	8.9
Healthcare	10	17.9
Housing / temporary shelter	6	10.7
Legal aid	0	0.0
Mental health	1	1.8
Pregnancy or adoption assistance	0	0.0
Public Service	3	5.4
Senior services	1	1.8
Utility payment assistance	2	3.6
Some other services	11	19.6
	<i>N</i>	56
		100.1

Table D.8: q8. Which of the following best describes the clients you serve?

	<i>Frequency</i>	<i>Percent</i>
Active duty military	0	0.0
Disabled	3	6.5
Families	16	34.8
Homeless	3	6.5
Individuals	16	34.8
Veterans	1	2.2
Other	7	15.2
	<i>N</i>	46
		100.0

Table D.9: q9. Which of the following best describes what happens if your organization cannot provide all the services needed by a client?

	<i>Frequency</i>	<i>Percent</i>
Give the client information on where to obtain assistance (client is responsible for contacting other organization)	29	76.3
Phone, email, or fax a referral to another organization	3	7.9
Send an electronic referral using a shared software system (such as Bowman Systems or CareScope)	2	5.3
Other	4	10.5
<i>N</i>	38	100.0

Table D.10: q10. What age group do most of your clients fit into? Check all that apply¹

	<i>Frequency</i>	<i>Percent</i>
Children	24	42.1
Adults (under age 65)	29	50.9
Seniors (65 and over)	11	19.3
<i>N</i>	57	

¹ May add to more than 100% since respondents could select up to three responses.

Table D.11: q11. Given the services that your organization provides and the clients you serve; how helpful would it be to know what other services the client has received from other organizations?

	<i>Frequency</i>	<i>Percent</i>
Helpful	33	78.6
Somewhat helpful	8	19.1
Not helpful	1	2.4
Don't Know	0	0.0
<i>N</i>	42	100.1

Table D.12: q12. How many clients (unique individuals, not visits) do you serve on an annual basis?

	<i>Frequency</i>	<i>Percent</i>
500 or less	7	15.6
501 to 1,000	7	15.6
1,001 to 5,000	9	20.0
5,001 to 10,000	2	4.4
10,001 to 20,000	6	13.3
20,000 or more	13	28.9
Don't Know	1	2.2
	<i>N</i> 45	100.0

Table D.13: q13. Do your clients have to meet income eligibility requirements to obtain services?

	<i>Frequency</i>	<i>Percent</i>
Yes, 50% of the federal poverty level or less	3	7.5
Yes, 100% of the federal poverty level or less	3	7.5
Yes, 150% of the federal poverty level or less	2	5.0
Yes, 200% of the federal poverty level or less	2	5.0
Yes, 300% of the federal poverty level or less	2	5.0
No, we serve everyone	24	60.0
Other	2	5.0
Don't Know	2	5.0
	<i>N</i> 40	100.0

Table D.14: q14. What percent of your staff would you say are volunteers?

	<i>Frequency</i>	<i>Percent</i>
0%	7	23.3
1 – 25%	15	50.0
26 – 50%	1	3.3
51 – 75%	4	13.3
76 – 100%	3	10.0
	<i>N</i> 30	99.9

Table D.15: q15. Do you use any of the following systems to store client records electronically?

	<i>Frequency</i>	<i>Percent</i>
CareScope	0	0.0
Bowman Systems (Service Point or Community Point)	1	2.9
VisionLink (2-1-1 or Community)	0	0.0
Social Solutions (ETO Collaborative)	1	2.9
An electronic medical record (EMR) or electronic health record (EHR)	13	37.1
Some other system	15	42.9
Don't Know	5	14.3
	<i>N</i>	35
		100.1

APPENDIX E – COMMUNITY HEALTH SURVEY LEADERS OPEN-ENDED RESPONSES

Q1. What is some other feature that you think if most important for a “Healthy Community”?

- Stop building on every inch of grass that is left in Baldwin county, take care of infrastructure first so we don't end up with water shortages
- safe, accessible, affordable childcare
- low rate of child abuse/neglect

Q2. What is some other important health issue in Mobile County?

- Lack of necessary medical equipment (ramps on houses, scooters, wheelchairs, beds, accessible vehicles)
- Hunger

Q3. What is some other unhealthy behavior in Mobile County that concern you the most?

- vaping
- Unrestricted access to smart devices and social media
- Substance Abuse Alcohol/Drugs
- Not seeing mental health professionals
- Lack of two parent families
- Lack of anger management
- Dangerous driving

Q4. What is some other healthcare service in Mobile County that you feel is difficult to get?

No responses

Q7. What other type of service do you or your organization provide?

- Youth development services
- Substance abuse education and prevention
- Primary Healthcare for uninsured, chronically ill
- medication assistance
- Health Promotion, Disease prevention, diagnosis and treatment and Rehallibitation
- Free prescription medications
- Evidence Based Mentoring Programs for youth with wrap around services for families
- Difficult to answer when you ask for just one; we have multiple social service programs
- comprehensive care for child abuse victims
- Advocate for improved water quality

Q8. What other category best describes the clients you serve?

- UNINSURED
- Students with various medical conditions and disabilities
- Students
- children and adolescents
- children
- All of the above plus children and seniors
- All of the above

Q9. What other actions do you or your organization take if you cannot provide all the services needed by a client?

- referral to another hospital
- Our goal is ot provide a warm transfer. We connect the referral and the client.
- Give client information where to obtain assistance (either the client or I contact outside resource)
- combination of providing info to client and/ or assisting with referral

Q15. What other system do you use to store client records electronically?

- Wellsky HMIS
- United Way of Baldwin Co specific program
- Salesforce
- PowerSchool
- Osnum
- Online database
- Oasis insights
- HMIS, AIMS
- Family Registry
- EasyTrac
- ChildPlus
- CAC manager
- Bowman, VisionLink, EHR
- Apricot

APPENDIX F – COMMUNITY HEALTH SURVEY QUESTIONNAIRE

2025-2028 COMMUNITY HEALTH NEEDS ASSESSMENT INFIRMARY HEALTH/USA HEALTH SYSTEM

SCREENER

I. Introduction

“My name is _____ and I'm calling from the University of South Alabama. We are conducting a survey about healthcare needs and services in (Baldwin/Mobile) County. This survey should take less than 15 minutes. You may refuse to answer any question you wish and you may terminate the survey at any time.”

IF LANDLINE SKIPTO II
IF CELL PHONE SKIPTO III

II. Respondent Selection

“I'd like to talk to the person in your household who's 18 or older and who makes most of the household decisions regarding healthcare?”

A. IF RESPONDENT – “Then you're the one I want to talk to.” SKIP TO QUESTIONNAIRE

B. IF SOMEONE ELSE – “May I speak to them please?”

IF RESPONDENT IS NOT HOME, ASK – “Could you suggest a convenient time for me to call back when I might be able to reach them?” GIVE SHIFT TIMES IF NECESSARY. GET FIRST NAME OF RESPONDENT IF POSSIBLE.

IF RESPONDENT IS DIFFERENT FROM PERSON WHO ANSWERED PHONE – “My name is _____ and I'm calling from the University Polling Group. We are conducting a survey about healthcare needs and services in (Baldwin/Mobile) County. This survey should take less than 15 minutes. You may refuse to answer any question you wish and you may terminate the survey at any time.”

SKIPTO IV

III. Cell Phone

C1. “Is this a safe time to talk with you, or are you driving?”

- 1 YES, SAFE TIME
- 2 NO, NOT A SAFE TIME

IF NO: “May I schedule a day and time to call you back?”
PRESSING 2 FOR NO WILL EXIT THE SURVEY AND ALLOW YOU TO DISPOSITION
AND SETUP A CALLBACK

C2. “Are you 18 years of age or older?”

- 1 18 YEARS OF AGE OR OLDER
- 2 UNDER 18 YEARS OF AGE

IF UNDER 18 YEARS OF AGE: “Thank you, but we are only talking to adults 18 years of age or older for this survey.”

EXIT TO DISPOSITION

C3. “And, do you currently live in (Baldwin/Mobile) County?”

- 1 YES, LIVE IN BALDWIN/MOBILE COUNTY
- 2 NO, DO NOT LIVE IN BALDWIN/MOBILE COUNTY

IF NO: “Thank you, but we are only talking to residents of (Baldwin/Mobile) County for this survey.”

EXIT TO DISPOSITION

SKIPTO IV

IV. Survey Start

1. (16) “First, would you say that in general your health is . . . excellent, very good, good, fair, or poor?”

- 1 EXCELLENT
- 2 VERY GOOD
- 3 GOOD
- 4 FAIR
- 5 POOR

- 8 DK
- 9 NA

2. (4) “Thinking about (Baldwin/Mobile) County overall, how would you rate the health of people who live in (Baldwin/Mobile) County . . . very healthy, healthy, somewhat healthy, unhealthy, or very unhealthy?”

- 1 VERY HEALTHY
- 2 HEALTHY
- 3 SOMEWHAT HEALTHY
- 4 UNHEALTHY
- 5 VERY UNHEALTHY

- 8 DK
- 9 NA

3. (14) “Overall, how would you rate the quality of healthcare services available in (Baldwin/Mobile) County . . . excellent, very good, good, fair, or poor?”

- 1 EXCELLENT
- 2 VERY GOOD
- 3 GOOD
- 4 FAIR
- 5 POOR

- 8 DK
- 9 NA

4. (6) "What type of healthcare insurance do you have?"

IF RESPONDENT HAS PRIVATE INSURANCE: "Is your private insurance plan one you purchased yourself or is it provided to you through your employer or spouse's employer?"

- 1 PRIVATE INSURANCE – DIRECT PURCHASE
- 2 PRIVATE INSURANCE – EMPLOYER BASED
- 3 PRIVATE INSURANCE – EMPLOYER BASED SPOUSE
- 4 MEDICARE
- 5 MEDICAID
- 6 OTHER
- 7 NO INSURANCE
- 8 TRICARE/MILITARY INSURANCE

- 98 DON'T KNOW
- 99 REF/NA

5. "Do you have one person you think of as your personal doctor or health care provider?"

IF "No" ASK: "Is there more than one, or is there no person who you think of as your personal doctor or health care provider?"

- 1 YES ONLY ONE
- 2 YES MORE THAN ONE
- 3 NO

- 8 DK
- 9 NA

6. (8) "How long has it been since your last visit to a doctor for a wellness exam or routine checkup . . . was that within the past 12 months, 1 to 2 years ago, 2 to 5 years ago, 5 or more years ago, or have you never had a wellness exam or routine checkup?"

- 1 WITHIN THE PAST 12 MONTHS
- 2 1 TO 2 YEARS AGO
- 3 2 TO 5 YEARS AGO
- 4 5 OR MORE YEARS AGO
- 5 NEVER HAD ONE

- 8 DK
- 9 NA

7. (7) “How long has it been since your last dental exam or cleaning . . . was that within the past 12 months, 1 to 2 years ago, 2 to 5 years ago, 5 or more years ago, or have you never had a dental exam or cleaning?”

- 1 WITHIN THE PAST 12 MONTHS
- 2 1 TO 2 YEARS AGO
- 3 2 TO 5 YEARS AGO
- 4 5 OR MORE YEARS AGO
- 5 NEVER HAD ONE

- 8 DK
- 9 NA

7A. “In the last 12 months, have you used any telehealth services such as accessing a health provider by phone, Zoom, or text message?”

- 1 YES
- 2 NO

- 8 DK
- 9 NA

IF YES SKIPTO 7B
IF NO SKIPTO 7C
SKIPTO 7D

7B. “How would you rate the quality of your telehealth experience, would you say it was excellent, very good, good, fair, or poor?”

- 1 EXCELLENT
- 2 VERY GOOD
- 3 GOOD
- 4 FAIR
- 5 POOR

- 8 DK
- 9 NA

SKIPTO 7D

7C. “How interested would you be in receiving telehealth services from your health care provider . . . very interested, somewhat interested, not very interested, or not at all interested?”

- 1 VERY INTERESTED
- 2 SOMEWHAT INTERESTED
- 3 NOT VERY INTERESTED
- 4 NOT AT ALL INTERESTED

- 8 DK
- 9 NA

SKIPTO 7D

7D. “Using a 7-point scale, where 1 is the worst possible and 7 is the best possible, how well do you feel that the City of Mobile responded to the COVID-19 crisis?”

- 1 WORST POSSIBLE
- 2
- 3
- 4
- 5
- 6
- 7 BEST POSSIBLE

- 8 DK
- 9 NA

7E. “Using the same scale, how well do you feel that local healthcare providers responded to the COVID-19 crisis?”

PROMPT IF NEEDED: “A 7-point scale, where 1 is the worst possible and 7 is the best possible.”

- 1 WORST POSSIBLE
- 2
- 3
- 4
- 5
- 6
- 7 BEST POSSIBLE

- 8 DK
- 9 NA

8. (1) Next, I'm going to read a list of things that apply to healthy communities. For each item please tell me how important you think that item would be to improving the overall health in your community.

A. "First, access to health services such as a health clinic or hospital . . . would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

B. "What about, active lifestyles including outdoor activities . . . would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

C. "Affordable housing?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

D. "Arts and cultural events?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

E. "A clean environment including water, air, etc.?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

F. "Family doctors and specialists?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

G. "Good employment opportunities?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

H. "Good places to raise children?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

I. "Good race relations?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

J. "Good schools?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

K. "Healthy food options?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

L. "Fewer homeless?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

M. "Less alcohol and drug abuse?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

N. "Lower crime and safe neighborhoods?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

O. "Less obesity?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

P. "Less sexually transmitted diseases?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

Q. "Less tobacco use?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

R. "Mental health services?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

S. "More quality education?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

T. "More quality health care options?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

U. "Good transportation options?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

V. "Religious and/or spiritual values?"

PROBE IF NEEDED: "Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

W. “Social support services such as food pantries and charity services?”

PROBE IF NEEDED: “Would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

X. Cancer Care

Y. Access to birth control

Z. Access to HPV, that is human papillomavirus vaccine, that help prevent cancers

AA. Regular access to gynecological or GYN examinations

AB. “Support services to assist people with extreme heat and/or cold?”

AC. “Support services to help people with natural disasters such as flooding, hurricanes, and tornados?”

AD. “Youth activities and resources, such as playgrounds, parks, and summer programs?”

AE. “Free health screenings, such as for blood pressure, skin cancer, etc.”

9. (2) Next, I’m going to read a list of health issues, for each one please tell me how important of a problem you feel that issue is for (Baldwin/Mobile) County.

A. “First, what about accidental injuries at places like work, home or school . . . would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

B. “What about, aging problems like dementia and loss of mobility . . . would say this is very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant to the overall health in your community?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

8 DK
9 NA

C. "Cancers?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NEITHER IMPORTANT NOR UNIMPORTANT
4 SOMEWHAT UNIMPORTANT
5 VERY UNIMPORTANT

8 DK
9 NA

D. "Child abuse and neglect?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NEITHER IMPORTANT NOR UNIMPORTANT
4 SOMEWHAT UNIMPORTANT
5 VERY UNIMPORTANT

8 DK
9 NA

E. "Dental problems?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NEITHER IMPORTANT NOR UNIMPORTANT

4 SOMEWHAT UNIMPORTANT
5 VERY UNIMPORTANT

8 DK
9 NA

F. "Diabetes?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NEITHER IMPORTANT NOR UNIMPORTANT
4 SOMEWHAT UNIMPORTANT
5 VERY UNIMPORTANT

8 DK
9 NA

G. "Domestic violence?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NEITHER IMPORTANT NOR UNIMPORTANT
4 SOMEWHAT UNIMPORTANT
5 VERY UNIMPORTANT

8 DK
9 NA

H. "Drug use and abuse?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

I. "Fire-arm related injuries?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

J. "Heart disease and stroke?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

K. "HIV/AIDS?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

L. "Homelessness?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

M. "Homicides?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

N. "Infant death?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

O. "Infectious diseases like hepatitis and tuberculosis?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

P. "Mental health problems?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

Q. "Motor vehicle crash injuries?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

R. "Obesity or excess weight?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

S. "Rape and sexual assault?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

T. "Respiratory problems and lung disease?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

U. "Sexually transmitted diseases?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

V. "Suicide?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

W. "Teenage pregnancy?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

X. "Tobacco Use?"

PROBE IF NEEDED: "Would say this issue is a very important, somewhat important, neither important nor unimportant, somewhat unimportant, or very unimportant problem to the overall health in your community?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NEITHER IMPORTANT NOR UNIMPORTANT
- 4 SOMEWHAT UNIMPORTANT
- 5 VERY UNIMPORTANT

- 8 DK
- 9 NA

10. (5) "Now I am going to read a list of common health conditions . . . for each one, please tell me if a doctor or other health care professional has ever told you that you have that condition."

A. "The first condition is asthma, has a doctor or other health professional ever told you that you have asthma?"

- 1 YES
- 2 NO

- 8 DK
- 9 NA

B. "Has a doctor or other health professional ever told you that you have chronic obstructive pulmonary disease or COPD?"

- 1 YES
- 2 NO

- 8 DK
- 9 NA

C. "What about dementia or Alzheimer's (ALS-HI-MERS) disease?"

PROBE IF NEEDED: "Has a doctor or other health professional ever told you that you have this health condition?"

1 YES

2 NO

8 DK

9 NA

D. "Depression?"

PROBE IF NEEDED: "Has a doctor or other health professional ever told you that you have this health condition?"

1 YES

2 NO

8 DK

9 NA

E. "Diabetes?"

PROBE IF NEEDED: "Has a doctor or other health professional ever told you that you have this health condition?"

1 YES

2 NO

8 DK

9 NA

F. "Heart Disease?"

PROBE IF NEEDED: "Has a doctor or other health professional ever told you that you have this health condition?"

1 YES

2 NO

8 DK

9 NA

G. "High Cholesterol?"

PROBE IF NEEDED: "Has a doctor or other health professional ever told you that you have this health condition?"

1 YES

2 NO

8 DK

9 NA

H “High blood pressure?”

PROBE IF NEEDED: “Has a doctor or other health professional ever told you that you have this health condition?”

1 YES

2 NO

8 DK

9 NA

I. “HIV or Aids?”

PROBE IF NEEDED: “Has a doctor or other health professional ever told you that you have this health condition?”

1 YES

2 NO

8 DK

9 NA

J. “Obesity?”

PROBE IF NEEDED: “Has a doctor or other health professional ever told you that you have this health condition?”

1 YES

2 NO

8 DK

9 NA

K. “Tuberculosis?”

PROBE IF NEEDED: “Has a doctor or other health professional ever told you that you have this health condition?”

1 YES

2 NO

8 DK

9 NA

L. “Alcohol or drug addiction?”

PROBE IF NEEDED: “Has a doctor or other health professional ever told you that you have this health condition?”

1 YES

2 NO

8 DK

9 NA

M. Cancer Care

11. (10) “Thinking about your experience with healthcare services in (Baldwin/Mobile) County, please tell me if there are any healthcare services which you feel are difficult to get in (Baldwin/Mobile) County?”

PROBE: “Are there any other healthcare services which you feel are difficult to get?”

SELECT ALL THAT APPLY

- 1 ALTERNATIVE THERAPIES (ACUPUNCTURE, HERBALS)
- 2 DENTAL CARE / DENTURES
- 3 EMERGENCY MEDICAL CARE
- 4 HOSPITAL CARE
- 5 LABORATORY SERVICES
- 6 MENTAL HEALTH SERVICES
- 7 PHYSICAL THERAPY / REHABILITATION
- 8 PREVENTATIVE HEALTHCARE (ROUTINE OR WELLNESS CHECKUPS)
- 9 PRESCRIPTIONS / PHARMACY SERVICES
- 10 PRIMARY MEDICAL CARE (PRIMARY CARE DOCTOR OR CLINIC)
- 11 SERVICES FOR THE ELDERLY
- 12 SPECIALTY MEDICAL CARE (SPECIALIST DOCTORS)
- 13 ALCOHOL OR DRUG ABUSE TREATMENT
- 14 VISION CARE / EYE EXAMS / GLASSES
- 15 WOMEN’S HEALTH
- 16 X-RAYS
- 17 MAMMOGRAMS
- 18 OTHER
- 19 NO / NO MORE

12. (11) “In the past 12 months, have you delayed getting needed medical care for any reason?”

- 1 YES
- 2 NO
- 8 DK
- 9 NA

IF YES SKIPTO Q13; ELSE SKIPTO Q14

13. (11) “Why did you delay in getting needed medical care?”

PROBE: “Are there any reasons you delayed getting needed medical care in the past 12 months?”

SELECT ALL THAT APPLY

- 1 COULD NOT AFFORD MEDICAL CARE
- 2 INSURANCE PROBLEMS / LACK OF INSURANCE
- 3 LACK OF TRANSPORTATION
- 4 LANGUAGE BARRIERS / COULD NOT COMMUNICATE
- 5 PROVIDER DID NOT TAKE MY INSURANCE
- 6 PROVIDER WAS NOT TAKING NEW PATIENTS
- 7 COULD NOT GET AN APPOINTMENT SOON ENOUGH
- 8 COULD NOT GET A WEEKEND OR EVENING APPOINTMENT
- 9 OTHER
- 10 NO MORE REASONS

14. (12) “When you or someone in your family is sick, where do you typically go for healthcare?”

- 1 EMERGENCY ROOM (HOSPITAL)
 - 2 FAMILY DOCTOR
 - 3 ANY DOCTOR
 - 4 URGENT CARE CLINIC
 - 5 HEALTH DEPARTMENT
 - 6 COMMUNITY HEALTH CENTER
 - 7 FREE CLINIC
 - 8 VA / MILITARY FACILITY
 - 9 OTHER
 - 10 I USUALLY GO WITHOUT RECEIVING HEALTHCARE
-
- 98 DK
 - 99 NA

15. (17) “Thinking about yourself personally, how confident are you that you can make and maintain lifestyle changes like eating right, exercising, or not smoking . . . extremely confident, very confident, somewhat confident, not very confident, or not at all confident?”

- 1 EXTREMELY CONFIDENT
 - 2 VERY CONFIDENT
 - 3 SOMEWHAT CONFIDENT
 - 4 NOT VERY CONFIDENT
 - 5 NOT AT ALL CONFIDENT
-
- 8 DK
 - 9 NA

16. (15) “Do you currently use any tobacco products such as cigarettes, cigars, chewing tobacco, snuff, vaping or e-cigarettes?”

IF YES, PROBE: “Anything else?”

IF NO, PROBE: “Have you ever used any of these tobacco products?” IF YES: “Did you stop using them in the last 12 months, or has it been more than a year since you used any of these tobacco products?”

SELECT ALL THAT APPLY

- 1 YES, CIGARETTES OR CIGARS
- 2 YES, CHEWING TOBACCO, SNUFF
- 3 YES, VAPING OR E-CIGARETTES
- 4 NO, QUIT IN THE LAST 12 MONTHS
- 5 NO, QUIT MORE THAN A YEAR AGO
- 6 NO, NEVER USED ANY TOBACCO PRODUCTS / NO MORE PRODUCTS

17. “How long would you be willing to wait to for a well visit to see your preferred provider . . .

- 1 Up to 7 days, or 1 week,
- 2 Up to 8 to 14 days, or 2 weeks,
- 3 Up to 3 weeks,
- 4 Up to 4 weeks, or 1 month,
- 5 Up to 2 months,
- 6 Up to 3 months, or
- 7 Up to 4 months or longer?”

98 DK
99 NA

18. How likely would you be to accept an appointment with a PA or physician’s assistant if you could see them sooner than your preferred provider?

- 1 Very likely
- 2 Somewhat likely
- 3 Neither likely nor unlikely
- 4 Somewhat unlikely
- 5 Very unlikely

8 DK
9 NA

19. How likely would you be to accept an appointment with a NP or nurse practitioner if you could see them sooner than your preferred provider?

- 1 Very likely
- 2 Somewhat likely
- 3 Neither likely nor unlikely
- 4 Somewhat unlikely
- 5 Very unlikely

8 DK
9 NA

20. “How far would you be willing to travel for a well visit to see your preferred provider . . .

- 1 Up to 5 miles or approximately 10 minutes,
- 2 Up to 10 miles or approximately 20 minutes,
- 3 Up to 20 miles or approximately 35 minutes,
- 4 Up to 30 miles or approximately 45 minutes,
- 5 Up to 40 miles or approximately 55 minutes, or
- 6 Up to or greater than 50 miles or 1 hour or longer?”

98 DK
99 NA

21. "How did you select your primary care physician?" (select all that apply)

- 1 Recommended by a family member,
- 2 Recommended by a close friend,
- 3 Recommended by a co-worker or acquaintance,
- 4 Recommended by another health care provider,
- 5 Saw them advertised/found them . . . on social media,
- 6 Saw them advertised/found them . . . in Internet reviews,
- 7 Saw them advertised/found them . . . on television,
- 8 Saw them advertised/found them . . . on radio,
- 9 Saw them advertised/found them . . . on billboards or other print media like pamphlets,
- 10 It was the only provider that I was able to get an appointment with,
- 11 It was the only provider that my insurance would cover,
- 12 Reputation of the hospital/health system, e.g., hospital/health system rankings
- 13 Other (Please Specify)

22. Thinking again about healthy communities, are there any other items, resources, or services that you feel are needed in your neighborhood to make it a healthier community?

RECORD VERBATIM RESPONSE

PROBE: "Is there anything else?" or "Can you give me an example please?"

DEMOGRAPHICS

D1. (17.) (22) “Finally for statistical purposes, I need to ask a few questions about yourself. In what year were you born?”

RECORD YEAR BORN

D2. (18.) “Have you personally ever served in the United States Armed Forces, military reserves, or National Guard?”

1 YES
2 NO

8 DK
9 NA

IF YES SKIPTO Q18A; ELSE SKIPTO Q19

D3. (19.) “Are you currently serving in the Armed Forces, the military reserves, or the National Guard?”

1 ARMED FORCES
2 MILITARY RESERVES
3 NATIONAL GUARD

8 DK
9 NA

IF ARMED FORCES SKIPTO Q18B; ELSE SKIPTO Q19

D4. (20.) “Are you currently on active-duty service?”

1 YES
2 NO

8 DK
9 NA

IF NO SKIPTO Q18C; ELSE SKIPTO Q19

D5. (40.) (18.) (21) “What is your race?”

1 WHITE / CAUCASION
2 BLACK / AFRICAN-AMERICAN
3 HISPANIC OR LATNIO
4 ASIAN
5 AMERICAN INDIAN / ALASKAN NATIVE
6 PACIFIC ISLANDER
7 MULTI-RACIAL
8 OTHER

98 DK
99 NA

D6. (41.) (19.) (23) “What is the highest level of school you have completed or the highest degree you have received?”

- 1 GRADES 1 THROUGH 8
- 2 SOME HIGH SCHOOL (GRADES 9 THROUGH 11)
- 3 HIGH SCHOOL OR GED
- 4 VOCATIONAL / TECHNICAL SCHOOL
- 5 SOME COLLEGE
- 6 ASSOCIATES DEGREE OR 2 YEAR COLLEGE DEGREE
- 7 BACHELORS OR 4 YEAR COLLEGE DEGREE
- 8 GRADUATE OR PROFESSIONAL DEGREE (LAW DEGREE)

- 98 DK
- 99 NA

D7. (42.) (20.) (24) “What is your current employment status?”

IF WORKING OR EMPLOYED: “Is that full-time or part-time?”

- 1 DISABLED / UNABLE TO WORK
- 2 EMPLOYED FULL-TIME
- 3 EMPLOYED PART-TIME
- 4 HOMEMAKER / HOUSEWIFE OR HOUSEHUSBAN
- 5 RETIRED
- 6 SEASONAL WORKER
- 7 STUDENT
- 8 SELF-EMPLOYED
- 9 UNEMPLOYED

- 98 DK
- 99 NA

D8. (43.) (21.) (25) “And finally, what was your total family income last year . . . was it less than \$15,000, \$15,001 to \$25,000, \$25,001 to \$35,000, \$35,001 to \$50,000, \$50,001 to \$75,000, \$75,001 to \$100,000 or more than \$100,000?”

- 1 LESS THAN \$15,000
- 2 \$15,000 - \$25,000
- 3 \$25,000 - \$35,000
- 4 \$35,000 - \$50,000
- 5 \$50,000 - \$75,000
- 6 \$75,000 - \$100,000
- 7 MORE THAN \$100,000

- 8 DK
- 9 NA

“Thank you very much for your time and taking the survey today!”

END SURVEY

ENTER SEX OF RESPONDENT

- 1 MALE
- 2 FEMALE

ENTER YOUR INTERVIEW ID NUMBER

RECORD 4 DIGIT ID

ENTER ANY FINAL COMMENTS

APPENDIX G – COMMUNITY HEALTH LEADERS SURVEY QUESTIONNAIRE

Start of Block: Introduction and informed consent

I1

You have been selected as a community leader from [Baldwin]/[Mobile] County to participate in the Community Health Leaders Survey for the 2025-2027 Community Health Needs Assessment. This needs assessment is being conducted by the USA Polling Group at the University of South Alabama for Infirmery Health including Mobile Infirmery, Thomas Hospital, and North Baldwin Infirmery, and the USA Health System including The USA Medical Center, USA Children's & Women's Hospital, and the Mitchell Cancer Institute (MCI).

The purpose of the survey is to get your opinions about community health issues in [Baldwin]/[Mobile] County. The results of the survey will be used to identify health priorities for community action.

This survey should take less than 10 minutes to complete, and your answers are completely confidential. There are no experimental procedures involved in this research and there should be limited to no risks or discomfort in completing the survey. The benefit of participation is being able to inform policymakers regarding your perspectives on what constitutes a health community. There are no alternative procedures in this research. All responses are completely anonymous and any results will be published in aggregate format thereby preserving anonymity. You may contact Dr. Thomas Shaw, Director of the USA Polling Group at tshaw@southalabama.edu if you have any questions regarding the survey. Your participation is voluntary, refusal to participate will involve no penalty or loss of benefits to which you are otherwise entitled, and you may discontinue participation at any time without penalty or loss of benefits to which you are otherwise entitled.

We very much appreciate you taking the time to complete this survey. By clicking continue you are consenting to participate and will be taken to the survey. If you prefer not to participate please select that option below; it will take you to the end of the survey and remove you from our list to prevent any future reminder emails.

- I'M 18 YEARS OF AGE AND OLDER AND WISH TO CONTINUE TO SURVEY (1)
- PREFER NOT TO PARTICIPATE (2)

Skip To: End of Block If You have been specially selected as a community leader from either Baldwin or Mobile County to pa... = CONTINUE TO SURVEY

Skip To: End of Survey If You have been specially selected as a community leader from either Baldwin or Mobile County to pa... = PREFER NOT TO PARTICIPATE

End of Block: Introduction and informed consent

Start of Block: Community Health 01



Q1 What do you think are the most important features of a "Healthy Community"?
(Those factors that would most improve the quality of life in this community.) Check
only three (3).

- Access to health services (e.g., family doctor, hospitals) (1)
- Active lifestyles / outdoor activities (2)
- Affordable housing (3)
- Arts and cultural events (4)
- Clean environment (clean water, air, etc.) (5)
- Family doctors and specialists (6)
- Good employment opportunities (7)
- Good place to raise children (8)
- Good race relations (9)
- Good schools (10)
- Healthy food options (11)
- Low numbers of homeless (12)
- Low alcohol & drug use (13)
- Low crime / safe neighborhoods (14)
- Low percent of population that are obese (15)
- Low numbers of sexually transmitted disease (STDs) (16)
- Low tobacco use (17)

- Mental health services (18)
- Quality education (19)
- Quality hospitals and urgent / emergency services (20)
- Good transportation options (21)
- Religious or spiritual values (22)
- Social support services (such as Salvation Army, food pantries, Catholic charities, Red Cross, etc.) (23)
- Some other feature (please specify) (24)

- Some other feature (please specify) (25)

- Some other feature (please specify) (26)

End of Block: Community Health 01

Start of Block: Community Health 02



Q2 What do you think are the most important health issues in [Baldwin]/[Mobile] County (if you work in both, consider the county where you or your agency perform most of your service(s))?

(Those problems that have the greatest impact on overall community health.) Check only three (3).

- Accidental injuries (at work, home, school, farm) (1)
- Aging problems (e.g., dementia, vision/hearing loss, loss of mobility) (2)
- Cancers (3)
- Child abuse / neglect (4)
- Dental problems (5)
- Diabetes (6)
- Domestic violence (7)
- Drug use / abuse (8)
- Fire-arm related injuries (9)
- Heart disease and stroke (10)
- HIV / AIDS (11)
- Homelessness (12)
- Homicide (13)
- Infant death (14)
- Infectious diseases (e.g., hepatitis, TB, etc.) (15)
- Mental health problems (16)
- Motor vehicle crash injuries (17)

- Obesity / excess weight (18)
- Rape / sexual assault (19)
- Respiratory / lung disease (20)
- Sexually Transmitted Diseases (STDs) (21)
- Suicide (22)
- Teenage pregnancy (23)
- Tobacco use (24)
- Some other health issue (please specify) (25)

- Some other health issue (please specify) (26)

- Some other health issue (please specify) (27)

End of Block: Community Health 02

Start of Block: Community Health 03



Q3 Which of the following unhealthy behaviors in [Baldwin]/[Mobile] County concern you the most (consider the county where you or your agency perform most of your service(s))?

(Those behaviors that have the greatest impact on overall community health.) Check only three (3).

- Alcohol abuse (1)
- Drug abuse (2)
- Excess weight (3)
- Homelessness (4)
- Lack of exercise (5)
- Poor eating habits / poor nutrition (6)
- Not getting shots to prevent disease (7)
- Not using seat belts / child safety seats (8)
- Not seeing a doctor or dentist (9)
- Tobacco use (10)
- Unprotected / unsafe sex (11)
- Some other unhealthy behavior (please specify) (12)

- Some other unhealthy behavior (please specify) (13)

- Some other unhealthy behavior (please specify) (14)

End of Block: Community Health 03

Start of Block: Community Health 04

Q4 Which healthcare services are difficult to get in [Baldwin]/[Mobile] County (consider the county where you or your agency perform most of your service(s))?
(Check all that apply)

- Alternative therapies (acupuncture, herbals, etc.) (1)
- Dental care including dentures (2)
- Emergency medical care (3)
- Hospital care (4)
- Laboratory services (5)
- Mental health services (6)
- Physical therapy / rehabilitation (7)
- Preventative healthcare (routine or wellness check-ups, etc.) (8)
- Prescriptions / pharmacy services (9)
- Primary medical care (a primary doctor / clinic) (10)
- Services for the elderly (11)
- Specialty medical care (specialist doctors) (12)
- Alcohol or drug abuse treatment (13)
- Vision care (eye exams and glasses) (14)
- Women's health (15)
- X-Rays or mammograms (16)
- Cancer Care

Some other healthcare service (please specify) (17)

End of Block: Community Health 04

Start of Block: Community Health 05

Q5 Overall, how would you rate the health of people who live in [Baldwin]/[Mobile] County (consider the county where you or your agency perform most of your service(s))?

- Very healthy (1)
 - Healthy (2)
 - Somewhat healthy (3)
 - Unhealthy (4)
 - Very unhealthy (5)
 - Don't know / not sure (6)
-

Q6 Overall, how would you rate the quality of healthcare services available in [Baldwin]/[Mobile] County (consider the county where you or your agency perform most of your service(s))?

- Excellent (1)
- Very Good (2)
- Good (3)
- Fair (4)
- Poor (5)
- Don't know / not sure (6)

End of Block: Community Health 05

Start of Block: Screener

Q7 What is the primary type of service(s) you or your organization provide?

- Alcohol / substance abuse treatment (1)
 - Business (2)
 - Clothing / thrift store (3)
 - Disability services (4)
 - Education (5)
 - Employment / job training (6)
 - Faith based counseling (7)
 - Financial counseling (8)
 - Food assistance (9)
 - Government (10)
 - Healthcare (11)
 - Housing / temporary shelter (12)
 - Legal aid (13)
 - Mental health (14)
 - Pregnancy or adoption assistance (15)
 - Public service (16)
 - Senior services (17)
 - Utility payment assistance (18)
 - Some other service (please specify) (19)
-

Skip To: End of Survey If What is the primary type of service(s) you or your organization provide? = Business

Skip To: End of Survey If What is the primary type of service(s) you or your organization provide? = Government

Skip To: End of Survey If What is the primary type of service(s) you or your organization provide? = Public service

End of Block: Screener

Start of Block: Service Information

Q8 Which of the following best describes the clients you serve?

- Active duty military (1)
 - Disabled (2)
 - Families (3)
 - Homeless (4)
 - Individuals (5)
 - Veterans (6)
 - Other (please specify) (7) _____
 - Not applicable (8)
-

Q9 Which of the following best describes what happens if your organization cannot provide all the services needed by a client?

- Give the client information on where to obtain assistance (client is responsible for contacting other organization) (1)
- Phone, email, or fax a referral to another organization (2)
- Send an electronic referral using a shared software system (such as Bowman Systems or CareScope) (3)
- Other (please specify) (4) _____
- Not applicable (5)

Q10 What age group do most of your clients fit into?

(Check all that apply)

- Children (1)
 - Adults (under the age of 65) (2)
 - Seniors (65+) (3)
 - Not applicable (4)
-

Q11 Given the services that your organization provides and the clients you serve; how helpful would it be to know what other services the client has received from other organizations?

- Helpful (1)
 - Somewhat helpful (2)
 - Not helpful (3)
 - Don't know / not sure (4)
 - Not applicable (5)
-

Q12 How many clients (unique individuals, not visits) do you serve on an annual basis?

- 500 or less (1)
 - 501 to 1,000 (2)
 - 1,001 to 5,000 (3)
 - 5,001 to 10,000 (4)
 - 10,001 to 20,000 (5)
 - 20,000 or more (6)
 - Don't know / not sure (7)
 - Not applicable (8)
-

Q13 Do your clients have to meet income eligibility requirements to obtain services?

- Yes, 50% of the federal poverty level or less (1)
 - Yes, 100% of the federal poverty level or less (2)
 - Yes, 150% of the federal poverty level or less (3)
 - Yes, 200% of the federal poverty level or less (4)
 - Yes, 300% of the federal poverty level or less (5)
 - No, we serve everyone (6)
 - Other (please specify) (7)
 - Don't know / not sure (8)
 - Not applicable (9)
-

Q14 Thinking about your staff . . .

0 10 20 30 40 50 60 70 80 90 100

What percent of your staff would you say
is volunteer? ()



Q15 Do you use any of the following systems to store client records electronically?
(Check all that apply)

- CareScope (1)
- Bowman Systems (Service Point or Community Point) (2)
- VisionLink (2-1-1 or Community OS) (3)
- Social Solutions (ETO Collaborative) (4)
- An electronic medical record (EMR) or electronic health record (EHR) (5)
- Some other system (please specify) (6)

- Don't know / not sure (7)
- Not applicable (8)

End of Block: Service Information

Start of Block: Thank You

Q16 Now, thinking again about healthy communities, are there any other items, resources, or services that you feel are needed in [Baldwin]/[Mobile] County to make it a healthier community?

I2 Thank you very much for taking the time to complete the survey.